

# FINANCIAL TIMES

Start the week with...



**Hollywood**  
Behind the scenes at the Oscars  
Nigel Andrews, Page 13



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Superhighway to heaven  
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Separate sections

World Business Newspaper

MONDAY MARCH 25 1996

## Taiwan and China may meet after Lee's election win

China and Taiwan raised the prospect of a high-level bilateral summit following Taiwan's first democratic presidential election at the weekend, in which the Nationalist Party's Lee Teng-hui (left) retained his post with 54 per cent of the vote. After weeks of invective and war games aimed at intimidating voters, Beijing appeared anxious to signal that it was now up to Taiwan's leaders to make conciliatory moves towards resuming of cross-strait talks broken off last June, following President Lee's visit to the US. Page 16; Editorial Comment, Page 15

**Gasprom**, Russia's richest company and the world's biggest natural gas producer, is struggling to find foreign buyers for the 9 per cent stake it has put up for sale. Page 17

**Turkey signals shift in Aegean disputes** Turkish prime minister Mesut Yilmaz said he would not rule out referring disputes with Greece in the Aegean to international arbitration, signalling an important shift in policy following efforts by European Union member countries. Page 16

**Belarusians oppose Russian union** About 30,000 protesters demonstrated in the Belarusian capital, Minsk, against the planned union with Russia. Page 2

**Morgan Stanley**, the US investment bank, has proposed to Eurotunnel a radical scheme for raising funds by issuing bonds secured on a portion of the channel tunnel operator's revenues. Page 18; Lex, Page 16

**Glencore**, the Swiss group that is one of the world's biggest international traders, is expecting to raise \$300m to \$410m by selling its US aluminium business, Century Aluminium. Page 19

**Russian launch for Asian satellite** Asiasat, the Hong Kong-based satellite consortium partly owned by China's main investment vehicle, is to use a Russian rocket for next year's launch of its Asiasat 3 satellite rather than China's troubled Long March launcher. Page 4

**Germany calls for tough currency rules** The German finance ministry has suggested rigorous rules for relations between European Union countries in and out of monetary union. Page 3

**Lloyd's wins US reprieve** Efforts by Lloyd's of London to head off legal action in the US were boosted with an agreement by Louisiana regulators to delay bringing a case alleging that investment in Lloyd's was "mis-sold". Page 6

**Japanese coalition passes test** Japan's coalition government won a landslide victory in its first by-election since taking office in January, opening the way for an end to the three-week deadlock over the national budget. Page 4

**Investment in east Europe doubles** Foreign direct investment in central and eastern Europe almost doubled last year to nearly \$14bn, as the region began to compete more strongly with Asia and Latin America. Page 3

**Israel names spy chief** Israeli prime minister Shimon Peres appointed his military secretary, Major-General Danny Yatom, to head the country's Mossad spy agency. The former commando will be the first Mossad chief whose identity is not a state secret. Page 4

**Venezuela and IMF near deal** The Venezuelan government expects to reach agreement in principle soon on an economic adjustment programme with the International Monetary Fund, from which it is seeking a \$3bn loan. Page 5

**Arrest embarrasses Seoul government** The arrest of a close aide to South Korean president Kim Young-sam on corruption charges has embarrassed the government less than three weeks before a general election. Page 4

**European Monetary System** Against the backdrop of a weak D-Mark, and exceptionally quiet foreign exchange markets, there was no change to the order of currencies last week. The spread between strongest and weakest currencies shrank from about 5 per cent to around 4.5 per cent. This week the focus will be on the Bundesbank council meeting, with a reasonable expectation that there may be a cut in interest rates. Currencies, Page 27

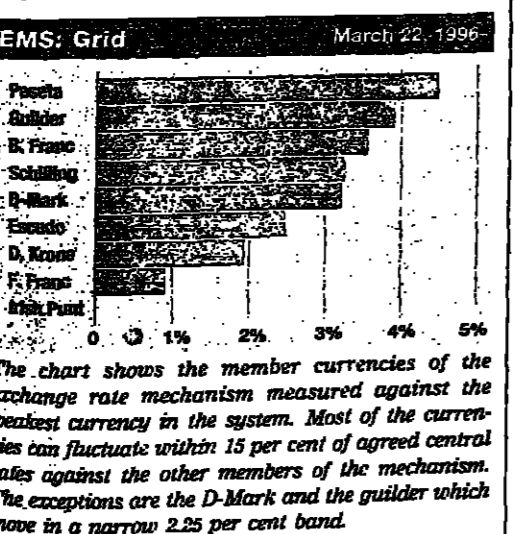


Table with columns for Country, Currency, and Exchange Rate. Includes entries for Germany, France, Italy, etc.

## Britain to restore confidence in beef ■ EU set for tougher controls

# UK may destroy millions of dairy cows in BSE fight

By George Parker, Deborah Hargreaves and Gillian Tett in London and Caroline Southey in Brussels

A large part of Britain's dairy herd may have to be destroyed to help restore public confidence in the safety of beef, Mr Douglas Hogg, agriculture minister, admitted yesterday.

Mr Hogg said he was considering ordering the slaughter of up to 4.5m older cows in the country's 11m herd - a move which could cost billions of pounds in compensation and severely widen Britain's trade deficit.

Mr Franz Fischler, EU Commissioner for agriculture, is today expected to announce tougher controls on British beef production in a bid to prevent the collapse in demand for British beef hitting beef producers in the rest of the EU.

Mr Fischler's proposals could include selective slaughtering of British cattle as well as a temporary ban on the import of British beef to the EU. The measures will be aimed at shoring up consumer confidence in the beef industry and stemming the dramatic falls in beef consumption.

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- Roast beef off menus
- Illicit trade disclosed
- Swiss condemn ban

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The British government hopes the European Commission will provide an emergency aid package to help pay for the slaughter programme - designed to allay public fears about the risk of BSE, or mad cow disease - but the longer term impact on the British economy could be severe.

The slaughter of the dairy herd would mean that millions of pints of liquid milk would have to be shipped in daily from the continent and Ireland until the British herd had been fully restocked.

"Any move like this would be a real calamity," said Mr Ian Shepherson, UK economist at HSBC, the banking group and gilt-edged market maker.

HSBC calculates that a sudden loss of the domestic dairy industry could increase the trade deficit by \$5bn (\$9.2bn) from its 1995 level of \$11.5bn. This swing would potentially reduce overall gross domestic product by up to 1 per cent during the course of a year, it claims.

Ministers have been forced to consider drastic options to restore public confidence after scientists linked BSE with the fatal human brain condition, Creutzfeldt-Jakob disease.

Today Mr Stephen Dorrell, the health secretary, will report on the latest findings of the government's BSE advisory committee, which met throughout the week and to consider whether children are particularly at risk from eating beef.

Mr Hogg yesterday said "a slaughter policy is not excluded" and confirmed that he was looking particularly at culling cattle over the age of 30 months.

Speaking on the BBC's *On the Record*, Mr Hogg said: "I am certainly focusing on the question of the older cow, the beast above 30 months. I think that is the class of beef we should look at first."

Mr Hogg said there had been very few cases of BSE confirmed in cattle aged under 30 months, and that even in the few cases



Sign of the times: the McDonald's restaurant in Leicester Square, London, yesterday. Picture: Associated Press

that had been identified the level of infectivity was low.

The government's spongiform encephalopathy advisory committee (SEAC) also identified older cattle as the main source of risk, and advised last week that all carcasses of cattle aged over 30 months should be deboned. In Brussels, Mr Fischler is likely to call for tougher controls on the removal of tissues which carry BSE, such as the spinal chord and brains. Mr Fischler will also

## German state polls provide new hope for Kohl

By Peter Norman in Bonn

Chancellor Helmut Kohl's government was yesterday given a new lease of life after the liberal Free Democrat party, the junior partner in the ruling coalition, made an unexpectedly strong election showing in three of Germany's states.

The main opposition SPD failed to make headway after attempting to exploit fears over European economic and monetary union.

After losing 12 state elections in a row, the FDP cleared the 5 per cent hurdle required to enter state parliaments in Baden-Württemberg, Rhineland-Palatinate and Schleswig-Holstein.

Early estimates based on exit polls suggested that in Baden-Württemberg, the party won nearly 10 per cent of the vote.

The results were a setback for the main opposition Social Democratic party, which saw its share of the vote fall in all three states in spite of last November's dramatic change in the national party's leadership, when Mr Oskar Lafontaine displaced Mr Rudolf Scharping as chairman.

The SPD's failure to make headway in Baden-Württemberg suggested voters are not easily swayed by populist campaigns. Mr Dieter Spöri, the SPD candidate for state premier, sought first to exploit voter fears of ERM and then concern about immigration of ethnic Germans from the former Soviet Union in his campaign for an SPD-Green coalition.

The SPD recorded its worst-ever result in the state, with around 25 per cent of the vote. Mr Spöri said last night he would step down as state party leader.

The SPD also lost its overall majority in Schleswig-Holstein.

Yesterday's poll marked the end of the "grand coalition" of Christian Democrats and SPD which had governed Baden-Württemberg since 1992. In spite of boosting CDU support to around 41.6 per cent from 38.6 per cent four years ago, Mr Erwin Teufel, CDU leader, was unable to realise his ambition of gaining an absolute majority.

He said last night he would

## Brussels in bitter attack on UK

By Deborah Hargreaves in London and Caroline Southey in Brussels

The European Union's agriculture commissioner has launched a bitter attack on the British government's handling of last week's announcement on the safety of beef.

Mr Franz Fischler wrote to Mr Douglas Hogg, Britain's agriculture minister, expressing his anger over Britain's lack of consultation with the Brussels on the issue.

Mr Fischler accused the government of failing to prepare

adequately for the reaction to its public statement last Wednesday on a possible link between BSE and human brain disease.

The letter is likely to embarrass the government, which has faced increasing criticism in Britain over its failure to blunt the impact of its announcement.

Although a spokesman for Mr Fischler would not confirm the letter, EU officials point out there has been growing concern in Brussels about the potentially devastating effect the developments in Britain might have on the whole EU beef industry.

Mr Fischler begins the letter

by saying he was "rather surprised" that Mr Hogg's representative at an EU agricultural ministers' meeting on March 18-19 "did not say a word to me about your impending announcement on BSE".

His letter continues: "May I take the liberty to add that I would have expected you to consult us [the Commission] before taking such a decision."

Mr Fischler's attack extends beyond concerns about the Commission's involvement in the affair to the British government's failure to make the necessary preparations ahead of the



Fischler: angered by statement

## Offsetting deposits will ease Japan funding problems

# Britain set to back pact on easing banks' capital needs

By George Graham in London

UK banking officials are expected to give the go-ahead tomorrow to a legal agreement that could slash hundreds of millions of dollars from the capital requirements of international banks and ease the funding difficulties of Japanese banks.

The master agreement, drawn up by the British Bankers' Association, would allow any two banks that sign up to offset their deposits with each other, whatever the currency, if either should default.

"What the agreement says is that if I lend you \$100m in sterling and you lend me \$100m in yen, we are even," said one banking expert closely involved with drafting the accord.

Although drafted in the UK, the agreement is designed to apply in most countries and provides a framework which banks from all around the world can join to reduce their risks in the interbank deposit market.

A large British bank with perhaps \$25bn to £20bn (\$93bn to \$46bn) in interbank deposits could reduce its balance sheet by several billion pounds through this kind of netting agreement, and save between £50m and \$50m a year on the cost of maintain-

ing a capital cushion to cover its exposure.

But the benefits could be more dramatic for the Japanese banking system, which accounts for more than one quarter of the \$3,200bn of interbank deposits between the Group of 10 major industrialised countries.

Many Japanese banks have had to pay a premium to attract interbank deposits over the last year as non-Japanese banks have cut their exposure limits to the country because of fears over the stability of Japan's financial structure.

Widespread application of this kind of netting agreement could reduce the credit risk to which other banks are exposed, making them more willing to lend to Tokyo.

While the right to offset debits and credits is one of the oldest asserted by bankers everywhere, it has been difficult to make the offsetting claims stand up in court against receivers and liquidators, whose interest is to call in every deposit the defaulting bank has made while not paying back the deposits it holds from other banks.

Mr Richard Sykes QC, a leading expert on this area of law, has delivered an opinion that the agreement would be enforce-

able against a liquidator or an administrator.

The BBA has also been working with the Bank of Japan and the Japanese law firm of Mitsui, Wani, Maeda and Yasuda, and has instructed lawyers in the US, Singapore, France, Germany and Switzerland, in an effort to ensure that the master netting agreement is legally watertight in all the main interbank markets of the world.

Netting agreements are already widely used for financial instruments such as swaps, and have slashed billions of dollars from the potential exposure that banks might otherwise have to report.

National Westminster Bank of the UK, for example, revealed in its annual report last week that it had reduced its derivatives exposure by more than \$Abn through the use of netting agreements.

If widely adopted, the master netting agreement could radically change the way the interbank deposit market operates.

A bank could greatly reduce its overall exposure by placing its deposits with banks from which it had already received deposits.

It would, therefore, be discouraged from placing deposits with whatever institution promised the highest rates on a given day.

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# Belarussian protesters hit at plan to link with Russia

## Plans to bring Minsk and Moscow together draw criticism from other ex-Soviet republics

By Chrystia Freland  
in Moscow

Tens of thousands of protesters yesterday thronged the streets of Minsk, the Belarussian capital, to oppose the new union that the leaders of Russia and Belarus plan to form next week.

The 30,000-strong demonstration, the largest public protest in Belarus since 1991, suggests that efforts to rebuild the dismantled Soviet empire ahead of Russian presidential elections could run into a wave of popular opposition in the non-Russian republics.

Riot police attacked dozens of the protesters with truncheons, leaving several unconscious on the snow. Since coming to power on a pro-Russian platform two years ago, Mr Alexander Lukashenko, the Belarussian president, has earned a reputation for authoritarianism, clamping down on critical journalists, nationalising commercial banks and shooting two American pilots whose racing balloon ventured into the republic's airspace.

On Saturday Mr Lukashenko and Mr Victor Chernomyrdin, the Russian prime minister, announced that their two countries would form a union on April 2.

Although it is not yet clear how complete the merger will be - both leaders said their countries would remain fully sovereign - it is the most ambitious step towards reintegration since the collapse of the Soviet Union in 1991.

The move was seen as an effort by Mr Boris Yeltsin, the Russian president who is running for re-election on June 16, to outdo the promises of his

communist rivals to rebuild the USSR.

Nostalgia for the Soviet Union is widespread among Russian voters, but the planned Belarussian-Russian union drew immediate criticism from some of the more independent-minded former Soviet republics, and it could raise concerns in the west about the re-emergence of an imperialist Russia.

Earlier this month, the communist-dominated Russian parliament provoked an international outcry by annulling the treaty which dismantled the USSR.

Communist and ultra-nationalist politicians in Russia said over the weekend they would support the new union treaty with Belarus, which requires parliamentary approval in both states.

"We have said for the first time that it's time to stop duping the people," Mr Lukashenko said after agreeing on the merger with Mr Yeltsin. "Let's conclude a pact about a real union with supranational institutions and a common budget to fund common programmes."

Mr Lukashenko said there would be a transitional period of 18 to 24 months before the union assumed its full powers. He said a Supreme Council made up of the leadership of the two countries would administer joint programmes through a common budget.

Nationalist politicians in Ukraine, seen as the most important bulwark against the re-emergence of an imperialist Russia, condemned the planned merger with Belarus. Politicians in other independent-minded former Soviet republics kept aloof from the



Belarussians wave national flags during their protest in Minsk yesterday

plans for speedy re-union. Mr Islam Karimov, the president of Uzbekistan, cautioned against "excessive" efforts at re-integration and warned that "nobody should expect all-powerful Russia to carry others on its shoulders".

Kazakhstan, Kyrgyzstan, Russia and Belarus are scheduled this week to sign an accord on closer political and economic co-operation, but this is expected to fall short of the Belarussian-Russian merger.

Less than three months ahead of the presidential ballot, Mr Yeltsin continues to climb in the opinion polls, a survey showed yesterday, but Mr Gennady Zyuganov, the communist leader, is still the front-runner.

According to a poll released yesterday by the All Russian Centre for Public Opinion Research, 39 per cent of voters would support Mr Yeltsin in a run-off with Mr Zyuganov, and 37 per cent said they would

back the communist candidate.

The latest survey confirms a steady rise in Mr Yeltsin's popularity since the beginning of the year. In January, only 21 per cent said they would back him in a run-off against Mr Zyuganov, while in February the figure was 27 per cent.

By contrast, Mr Zyuganov's support appears to be gently waning. In January, 41 per cent said they would back him against the president, and in February, 39 per cent.

### EUROPEAN PRESS REVIEW

## Mad cows and Englishmen

FRANCE  
By David Suchan

The reaction of the French, who eat more British beef - and also more beef of any source - than any other Europeans, to Britain's official scare over mad cow disease and its potential threat to human health has been a rare mix of bafflement, outrage, smugness, worry, admiration and even a bit of humour.

A cartoon in Saturday's *Le Monde*, which admittedly is hardly the French farmer's daily, had one cow saying to another: "For sure, we must have caught this off humans." Oddly, no one tried to make any fun on "les rosbifs"; this is what the French call Britons in the way the latter call the former "frogs", but even the French hardly eat frogs any more, and rosbief beef is coming off the British menu.

The bafflement expressed by a number of French newspapers at the UK government's action lies in the fact that many of them rushed to interview Professor Dominique Dormet, the country's foremost researcher into Creutzfeldt-Jakob disease. He told *Libération*, "Up to now there is no proof of a strong correlation between Creutzfeldt-Jakob and the consumption of mad cows", and relayed the same message to *Le Figaro* and other newspapers.

The outrage, strongest in the regional press which counts more farmers among its core readers, has been of two kinds. *La République du Centre*, clearly worried about its local beef market, complained that, far from showing British phlegm, UK ministers had created "panic reactions... by divulging explosive scientific information".

But other papers were more outraged that, having divulged such information, the UK farm minister should then attack France and other countries for "disproportionate, and probably illegal, action" in banning UK beef imports. *La Montagne*, in the Auvergne, said the UK authorities only had them-

selves to blame, while *La Charente Maritime*, in Angoulême, wondered how the same UK farm minister could complain of over-reaction when he himself was ready to contemplate, if need be, slaughtering every cow on his island. One other local paper, *L'Echo Républicain*, noted individual national import bans had incurred the wrath of Brussels, so making "Europe a bit mad". Politically, it added, "this is a situation which will not necessarily displease our British friends".

Determined not to lose their *sang froid*, even if British officialdom has lost its phlegm, French ministers, officials and government veterinarians have been using their press to pump out a message of reassurance. The general line is that nothing like the scale of the outbreak of mad cow disease in the UK - more than 150,000 cases - could happen in France, because of stricter sanitary controls, and where cases have occurred - 16 since 1981 and mainly in Brittany - they have all been traceable to imports of contaminated UK animal feed before 1989.

In the midst of all this, however, came from *France-Soir*, the national daily, a note of praise for the UK and a warning against French self-satisfaction. "One must really recognise the almost suicidal courage of the UK government for putting its concern to preserve the health of its population - and that of other European countries - before its economic interests," it said.

"Before condemning perfidious Albion without appeal - an ancient French reflex - our compatriots should remember that in the recent past our officials have taken their time, and then some, to stop a scandal more serious for the health of our citizens than this affair of mad cows: the AIDS-contaminated blood". It was referring to the contaminated blood transfusions given haemophiliacs in the mid-1980s, for which former ministers, even a former prime minister, are still due to stand trial in France. Beef crisis, Page 6

## Bosnian prisoners freed after pressure

By Paul Wood in Belgrade and Chrystia Freland in Moscow

Bosnia's former warring parties grudgingly stepped up the release of prisoners over the weekend after a warning from the international community that reconstruction aid could be delayed unless the Dayton peace agreement was observed. The warning was issued at a meeting in Moscow of foreign ministers from the contact group - the US, Russia, Britain, France and Germany - which sponsored last year's accord.

Last Saturday, Bosnia's Muslim-led government freed 109 Serbs from a jail in the northern town of Zhenja. But last night, the International Committee of the Red Cross said it was still negotiating for the release of more than 100 prisoners.

The ICRC believes the Bosnian government is still holding at least 28 prisoners, the Croats 51 and the Serbs 22. All captives were supposed to have been freed in mid-January.

However both the Bosnian government and the Serbs claim that some or all of their remaining prisoners should remain in detention because they are war criminals.

Mr Victor Chernomyrdin, the Russian prime minister, warned fellow members of the contact group over the weekend that there could be a new outbreak of fighting.

"There is still a long way to go to genuine reconciliation," he said, calling for greater co-operation among all the nations of Europe.

"We must all learn the lessons of 20th century Balkan history - the creation of opposing conditions is fraught with tension and war," he said. "The most effective and reliable path is through the development of real pan-European co-operation."

In another sign of growing international impatience with the patchy implementation of the Dayton accord, Nato forces closed four illegal check-points in Bosnia, two operated by the Bosnian government and two by the Bosnian Serbs.

# A stock market for Macedonia

## Skopje is to get trading off the streets and into a bourse, reports Kerin Hope

Fresh from passing exams set by a UK securities firm, Macedonia's new stockbrokers are holding boisterous mock trading sessions to prepare for the launch on March 28 of the Skopje stock exchange.

About 80 would-be brokers have qualified to trade shares in privatised and "socially owned" companies, together with government and corporate bonds, on the bourse, a renovated conference room at a bankrupt trading company.

Mr Evgeni Zografski, stock exchange chairman, says: "We don't expect a rush of listings. Volume will come from trading bonds and unlisted securities at first. The important thing is to get trading off the streets and into the bourse."

The former Yugoslav republic agreed in 1994 to speed up privatisation and bank reform, restructure large loss-making companies and then open a stock exchange under the terms of an \$85m World Bank loan. The UK's "know-how" fund has provided technical assistance for setting up the bourse and training brokers.

As the smallest and poorest of the ex-Yugoslav republics, Macedonia was left out of financial reforms which opened up trading on the Ljubljana, Zagreb and Belgrade bourses in shares of "socially owned" companies, where equity was shared among managers, workers and the state.

Nonetheless, a flourishing informal market has developed, with shares in privatised and "socially owned" companies changing hands daily at factory gates and through newspaper advertisements.

Though Macedonia's economy came close to collapse as a result of UN sanctions against Serbia, its main trading partner, and a blockade by Greece, its southern neighbour, about \$750m in cash is said to be available for investment.

One banker said: "The official economy has shrunk by 30 per cent but sanctions-busting produced large cash profits for a lot of people. And Macedonians working abroad bring hard currency home every few months."

Moreover, Macedonians will be allowed to use hard cur-



Skopje brokers in training

rency deposits, frozen when the republic left the Yugoslav federation, for buying stocks and bonds, Mr Zografski says. While a substantial part of these deposits has been used to buy state property and participate in privatisations, "several hundred million dollars is still waiting to be spent".

The bourse launch comes as the government's privatisation programme reaches the half-way mark. Managers and employees have already taken control of half of the 1,200 state-controlled companies slated for disposal by mid-1996.

Yet managers appear reluctant to reduce their equity stakes by floating privatised companies. Instead, they are considering issuing corporate bonds with a maturity of two or three years, which would be traded on the stock exchange.

Mrs Snezana Ivanovska, development manager at Skopje Brewery - one of Macedonia's most profitable companies, privatised through a management buy-out last year - says: "We're not in any hurry for a listing. But borrowing rates are still crippling and it's hard to raise funds for more than six months, so a bond issue could make sense."

Preparations are under way to list a zero-coupon bond issued at a discount to replace bad debt held by Skopjanska Bank, the largest state-owned bank, which has been restructured and split into six sepa-

rate units under a bank reorganisation scheme worked out with the World Bank.

Mrs Hadzivasileva-Markovska says: "We'll try to encourage companies to come to the bourse by listing their state's residual equity stake in a new profitable concern that has already been privatised."

## Spreading the word on Skopje

Macedonia's fruit and vegetable farmers, their financial skills honed in the bazaar, have been crowding into promotional seminars organised by the International Securities Consultancy, a UK firm helping to set up and operate the Skopje stock exchange, Kerin Hope writes. ISC has advised on setting up clearing and settlement systems and a central share registry, and has trained brokers and assessed contracts at brokerage houses.

Roadshows, television spots and leaflets explain the bourse to domestic investors.

The exchange's 19 founder-members include a dozen banks, but brokerage companies are also being set up by such newcomers as a financial services firm, a successful textile exporter, and the state telecoms organisation's pension fund.

We would like to thank the following distinguished speakers for participating in the

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March 6-7, 1996

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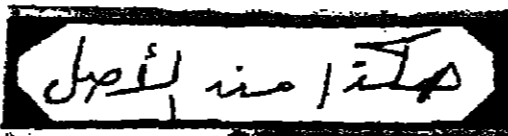
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مكازم التحليل

# Rigorous line urged on Emu 'ins' and 'outs'

By Peter Norman in Bonn

European Union countries which do not take part in the planned economic and monetary union will carry a significant responsibility for the stability of their currencies against the European single currency, if German ideas are adopted by the rest of the EU. Spelling out the Bonn finance ministry's ideas for regulating relations between Emu "ins" and "outs", Mr Jürgen Stark, finance ministry state secretary, said future

arrangements could be based on a new version of the exchange rate mechanism of the European monetary system, although certain improvements would be needed in an "ERM Mark Two". Mr Stark said the euro, the EU's future single currency, should be "at the centre" of the remodelled ERM. The new system must be "more asymmetrical" than the existing EMS, meaning that policy adjustments to stabilise currencies "must primarily be undertaken by non-participants in the

third and final stage" of Emu. In a weekend speech to financiers in Vienna, Mr Stark said there would have to be intervention arrangements between the euro and the non-Emu currencies "in the interest of credibility". But he made clear that these should not undermine the monetary policy of the future European central bank, which would be responsible for the stability of the euro. There must also be precautions to ensure that necessary exchange rate adjustments among non-Emu mem-

bers were not delayed for political reasons. His remarks, which outlined a rigorous regime for non-Emu members, were the first public move by the Bonn finance ministry to set out Germany's position ahead of a mid-April meeting of EU finance ministers and central bank governors in Verona, Italy, which is due to discuss the "ins" and "outs". Although Mr Stark said "definitive decisions" on the issue did not need to be reached before 1998, the matter is already causing tension

between putative Emu members such as France and countries such as Italy, which is unlikely to be among the first wave of Emu participants. Mr Stark, who is the ministry's senior international monetary official, said close co-operation was needed between the "ins" and "outs" to protect the EU's single market from competitive distortions caused by currency fluctuations and to steer Emu non-members towards membership of the single currency bloc.

In his speech, Mr Stark spoke out strongly against any delay to the start of the third stage of Emu beyond the planned date of January 1 1999, although he said it was "clear" that Emu could have a positive effect only if at least two large EU states and several smaller countries took part. He said Germany, which failed in 1995 to keep its public deficit below the Maastricht treaty ceiling of 3 per cent, had the "firm intention" of bringing its deficit below 3 per cent in the coming two years.

## EUROPEAN NEWS DIGEST Bonn plaudits for steel accord

Employers and the powerful IG Metall trade union have reached agreement to safeguard 100,000 jobs in the German steel industry, primarily through new rules that will allow steel workers to offset overtime working through extra free time rather than by receiving overtime pay. The settlement, reached at the weekend, will apply in the states of North-Rhine/Westphalia, Lower Saxony and Bremen. It was hailed by politicians such as Mr Norbert Blum, the Bonn labour minister, as a successful example of both sides of industry tackling Germany's unemployment crisis through an "alliance for jobs".

But as with last week's wage agreement for 225,000 workers in the German clothing industry, the steel industry pact is designed to preserve rather than create jobs. The original "alliance for jobs", as devised last year by Mr Klaus Zwickel, IG Metall leader, was that employers should create employment in return for wage restraint. The steel agreement marks the introduction of "working time accounts". Workers will be able to "save" overtime in an account and take it later as holiday, in agreement with their employer. The accounts will also have an overdraft facility, allowing employees to take free time which must be paid back to the company when it chooses. Peter Norman, Bonn

## Portugal's retailers fear for jobs

Portugal's big retailers say thousands of jobs are threatened by a government decision to restrict Sunday opening hours that has also led to the resignation of Mr Daniel Bessa as economy minister. Mr Bessa, an independent with responsibilities for industry, energy, tourism and commerce, quit after the Socialist government limited Sunday opening for hypermarkets to between 8am and 1pm to protect small shopkeepers.

Mr Augusto Ventura Mateus, formerly secretary of state for industry, was appointed to replace Mr Bessa. The former minister had favoured allowing big stores to remain open in the afternoon on Sundays. Until now they had been able to open from 10am to 1pm and from 3pm to 8pm.

The dispute over Sunday shopping is the focus of a battle between large retail chains and local grocers, whose share of total food sales fell from 64 per cent in 1989 to 34 per cent in 1994. Portugal has more small grocers per head than any other European country - 3.8 per 1,000 inhabitants, against an EU average of 1.4. But their future has become increasingly uncertain as consumers turn to hypermarkets, which offer lower prices and a wider choice.

Commerce organisations say competition with big outlets is every day forcing five small shops to close. The chains, which employ about 25,000 workers, say the new restrictions may make it unprofitable to open at all on Sunday and could cost 3,750-5,000 jobs. Peter Wise, Lisbon.

## Bossi seeks referendum on north

Mr Umberto Bossi, leader of Italy's federalist Northern League, yesterday proposed that the country's northern regions hold a referendum on "self-determination".

Mr Bossi made the proposal at a party rally in the northern town of Pontida, where he proclaimed the "birth of the nation of the north" before a crowd of about 15,000.

The League, which prompted the collapse of former prime minister Silvio Berlusconi's government in December 1994, has not aligned itself with either the centre-right or centre-left bloc for next month's parliamentary elections. Reuters, Pontida

## Foreign investment in east Europe doubles

By Kevin Done, East Europe Correspondent

Foreign direct investment in central and eastern Europe almost doubled last year to nearly \$14bn (\$9.1bn), as the region began to compete more strongly with other emerging markets in Asia and Latin America.

The sharp increase resulted most importantly from the sell-off of big stakes in energy and telecommunications utilities in Hungary and in telecommunications in the Czech Republic.

The pace of foreign direct investment in east Europe has previously lagged far behind regions such as east Asia.

A report by the Economist Intelligence Unit forecasts that the level achieved last year will be sustained for the rest of the decade, however, and will be "in line with some of the more optimistic expectations" voiced at the start of the transition process in central and east Europe.

While much of the surge last year was accounted for by one-off privatisation moves, the EIU report says investment will remain strong, due to robust economic growth rates across the region, an improving business environment and falling political risk.

It forecasts investment flows into the region of about \$20bn a year in the period from 1996 to 2000. For some countries this will be triple the level

	1994	1995	1990-95	1996-2000
Hungary	1,148	4,400	11,200	12,268
Poland	1,875	2,500	7,143	21,969
Czech Republic	878	2,500	5,686	15,466
Slovakia	187	200	775	2,150
Slovenia	87	150	501	3,062
Albania	53	75	205	593
Bulgaria	105	150	412	1,428
Romania	340	400	923	4,017
Other Balkans	120	100	300	2,210
Russia	430	400	1,280	1,890
Ukraine	1,000	2,000	4,400	29,950
Other CIS	91	113	674	1,400
Eastern Europe	640	800	2,300	5,085
Eastern Europe & former USSR	4,791	10,475	27,140	83,947
E Europe & former USSR	6,952	13,788	35,694	99,186

achieved from 1990 to 1995. The forecasts imply a slight reduction in investment in 1996/97, compared with last year, but a strong increase in the 1998-2000 period.

Investment so far has been concentrated in three central European countries - Hungary, Poland and the Czech Republic - but the EIU report suggests Poland and Russia will be the main destinations for the rest of the decade, with Hungary's dominant share declining.

The EIU's figures, derived from balance of payments data, show that foreign direct investment in Hungary jumped to \$4.4bn last year from \$1.5bn a year earlier, while investment in the Czech Republic rose to \$3.5bn from \$978m in 1994.

Germany is the dominant trader, investor, aid donor and creditor for the transition econ-

## Romania clampdown betrays anxiety for leu

From today most banks operating in Romania will have their foreign exchange operations restricted to buying or selling for customers within strict limits. Only three powerful state banks and a private sector bank will be allowed to trade on their own account.

On Friday, the central bank restricted what had been a 22-strong interbank market - including foreign banks such as Société Générale of France and ABN Amro of the Netherlands - to just four market-makers, all of them local.

The clampdown on the fledgling foreign exchange market is a thinly disguised attempt to bolster a weak currency and to compensate for shortages of official reserves which have dogged transition to a market economy.

It is also part of a belated effort to tighten banking supervision and clean up the financial sector. It comes days after the central bank sacked the top management of Banca Dacia Felix, once regarded as a leading Romanian business, and placed it under special supervision after finding "grave violations" of banking regulations especially in credit and forex operations.

Among other things, some banks are believed to have exceeded new exposure and spread limits and to have been trading at prices other than those displayed on their screens. More seriously, a few

## Virginia Marsh on reasons for imposing curbs on the country's fledgling forex market

of those involved in local forex operations - as well as banks there are dozens of licensed exchange bureaux - are suspected of money-laundering or of using the forex market to disguise some funds' origin.

"It is clear that there are some dubious financial organisations in this country, involved in dubious activities," says a western banker in Bucharest. "If that's the reason behind this clampdown, I'm all for it. It's overdue."

But the implication that private sector or foreign organisations are mainly responsible for the breaches in regulations, the weakness of the leu and a fractured forex market in which different players offer rates varying at times by as much as 20 per cent, has infuriated other bankers. They say there are economic reasons for the depreciation of the leu, such as last year's high current account deficit, and that until recently some state banks also traded at prices other than those they quoted.

The central bank says it appointed banks with the big-

gest forex operations as market-makers. But analysts say state banks are subject to political pressure to prop up the leu, which lost two-thirds of its value last year, more than double the official rate of inflation.

They add that protecting the currency remains a principal objective in a country where many officials give higher priority to shielding loss-making state companies from higher prices for imported energy and other raw materials than to stimulating exports and foreign investment through a realistic exchange rate policy.

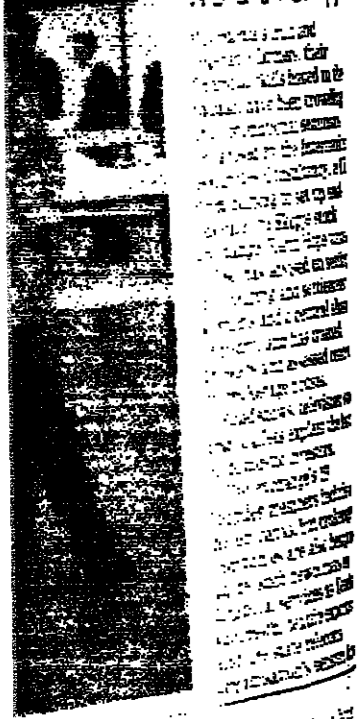
Managing the currency has proved one of the most difficult tasks of the transition. Since 1990 the country has often suffered from chronic shortages of foreign exchange with official reserves sometimes dipping below \$50m (\$32.6m), enough just to cover a few days' imports and imposing severe limits on industry.

This year, for the first time in more than a decade, Romania is hoping to raise significant amounts on international capital markets.

Until now, Romania has been forced to rely for external funding on the International Monetary Fund, World Bank and other official lenders which have often imposed stringent conditions - including a properly functioning forex market and a narrowing of the gap between the official and market rates of the leu to 5 per cent or less.

## Macedonia

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NEWS: INTERNATIONAL

China softens tone . . . for the moment

Pretoria faces pressure on Taipei

Committee's vote to replace Legco provokes fierce attack from Patten

Beijing push to scrap HK legislature

By John Riddling in Hong Kong
China yesterday pushed ahead with plans to scrap Hong Kong's elected legislature, drawing a fierce attack from Mr Chris Patten, governor of Hong Kong.

By Tony Walker in Beijing
China might have calmed its attacks on Taiwan for the time being following President Lee Teng-hui's comfortable election victory, but Beijing is making clear it expects early conciliatory gestures.

China business: Key to right contacts, Page 14
The Chinese want Taiwan to re-engage more robustly in cross-strait negotiations broken off last year in protest at Mr Lee's visit to the US.

Lee expected to extend olive branch to Beijing

Reduced tensions are Taipei's main goal following the president's landslide win, writes Laura Tyson

Expectations are high that President Lee Teng-hui will take steps in the coming months to mend relations with Beijing after his landslide victory in Taiwan's first democratic presidential elections.



Lee holds a young supporter at a thank you celebration for Nationalist party supporters and members yesterday

favour a more conciliatory approach to China. In third place after the DPP with 21.13 per cent were independent Mr Lin Yung-kang and running mate Mr Hau Pei-tsun with 14.90 per cent.

Asiasat satellite group turns to Russian launch rocket

By John Riddling
Asiasat, the Hong Kong-based satellite consortium partly owned by China's main investment vehicle, is to use a Russian rocket for next year's launch of its Asiasat 3 satellite rather than China's troubled Long March launcher.

availability of a launch slot. "The important thing is the timing," said an Asiasat official. "We want the launch to go ahead as quickly as possible in 1997 and Proton was available."

with the explosion of the rocket carrying Hong Kong's Apstar 2 satellite. Investigations into the latest accident have prompted delays in China's launch programme.

in 1997, including the two Intelsat satellites and a replacement for the Apstar 2. Asiasat is jointly owned by Hutchison Whampoa, the Hong Kong conglomerate, Cable and Wireless of the UK, and Gitec, Beijing's flagship investment vehicle.

There have been conflicting reports about the casualties involved in the February accident, in which a Long March rocket crashed into a populated area in China's south western Sichuan province.

harm recovery from the long recession since the 1980s. The New Frontier party has blocked the budget since the end of last month and staged a sit-in outside the parliament's budget committee since March 4, in an attempt to expose the government to embarrassment through the housing loans companies' underworld connections.

INTERNATIONAL NEWS DIGEST

Peres names Mossad chief

Israel yesterday officially named the head of the Mossad intelligence organisation, the first time the government has publicly disclosed the name of its top spy.

China bursts at seams with jeans

China has a huge overcapacity for denim jeans production. Its 200 companies can produce a total of 1,625 metres of denim more than the combined annual output of the US and Europe in the late 1980s.

Benin comeback for Marxist

Mr Mathieu Kerekou, Benin's former Marxist military ruler, yesterday staged a comeback when the country's top court proclaimed him winner of its second multi-party presidential election.

Poll win boosts Japan coalition

Japan's new coalition government yesterday won a landslide victory in its first parliamentary electoral test since taking office in January.

servative industrial constituency in central Japan. It was interpreted by the government as a sign of acceptance - albeit grudging - of an unpopular plan to allocate ¥88bn (\$6.5bn) of taxpayers' money from this year's budget for the liquidation of bankrupt jusen housing loan companies.

Mr Ryutaro Hashimoto, prime minister, last night said he was "relied" at the result. The LDP would now seek quick parliamentary adoption of the budget, which covers the year starting next month, said Mr Koichi Kato, the LDP's secretary general.

Kim aide charged with corruption

The arrest of a close aide to Mr Kim Young-sam, the South Korean president, on corruption charges has embarrassed the ruling party less than three weeks before a general election.

as a presidential aide after the National Congress for New Politics, the main opposition party, alleged he had hidden Won3.7bn in assets under the name of his mistress and her brothers. Mr Kim immediately ordered an investigation into how Mr Chang amassed the alleged secret funds.

business lobbies, which had warned that further delay over the ¥75,100bn budget, which contains a sharp increase in public works spending, could

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InterAmerican Development Bank report highlights gains made in region

# Latin America shows 'resilience'

By Stephen Fider in Buenos Aires

Latin America's investment and savings rates are still too low in most countries to generate sustained economic growth and expand employment opportunities, the InterAmerican Development Bank said in its annual report released today.

The bank also said that "outdated and potentially counterproductive regulation of labour markets remain to be addressed in many countries". Fiscal policy needed to be "consolidated" and institutional reforms were required to ensure the benefits of economic growth were shared by all sectors of society.

The bank said the crisis after Mexico's devaluation in December 1994 "highlighted the region's vulnerability to volatile international capital flows, and underscored the very narrow margin for policy error".

But while demonstrating the need for further reforms, the crisis also emphasised the region was now more resilient to shocks than in 1992 "when a

similar disturbance plunged the economy into a decade-long recession". It also said there was "good reason to believe that the painful adjustments now under way in Argentina and Mexico will bear fruit in the relatively near term".

Despite the shock, the report emphasised gains made last year in the region. Inflation declined in 15 countries, stayed stable in one and rose in 10. The median rate of inflation - that experienced by a "typical" country - fell from 12.5 per cent in 1994 to 10.5 per cent in

1995, lower than in any year since 1978.

Exports were the most dynamic source of demand in the region, rising 7.5 per cent in real terms. Exports also rose by 18 per cent in dollar terms, with strong rises in Haiti (89 per cent), in Chile (38 per cent), and in Argentina (35 per cent). Exports grew more rapidly than the economy in 19 out of 24 countries. In volume terms, exports from the region - excluding Brazil - grew by 13 per cent, while Brazilian export volumes fell 8 per cent.

Investment fell in Argentina, Mexico, Uruguay and Venezuela, but expanded by 17 per cent in the rest of the region. Investment growth in Colombia was 22 per cent, Peru and Brazil 20 per cent, and in Haiti 23 per cent.

The IADB itself reached its highest level of lending last year - \$7.3bn (\$4.77bn) in new commitments, compared with \$5.3bn in 1994 - in part because of increased lending to Mexico. See Feature: Shifting battleground; and Survey: Latin American Finance

# Chile makes progress toward free trade pacts

By David Pilling and Stephen Fider in Buenos Aires

Chile has made significant advances in free trade agreements with Canada and the four countries of Mercosur, the South American customs union.

Mr Eduardo Aninat, Chilean finance minister, yesterday said an agreement with Argentina, Brazil, Paraguay and Uruguay, the founding members of Mercosur, to join as an associate member was on track to be signed by June 25. An accord was "80 to 85 per cent" completed, he said.

The deal, struck at the weekend in the Colombian city of Cartagena at foreign minister level, could end months of often fractious negotiations. Chilean officials at the InterAmerican Development Bank annual meeting in Buenos Aires said the breakthrough followed a "political decision" that technical difficulties should not derail the thrust towards integration.

Mr José Miguel Insulza, Chile's foreign minister, said: "We have reached a good agreement. Although a couple of

points still have to be settled, we hope that by the end of June our presidents will sign an accord in Buenos Aires."

Chile's 14m people would then be incorporated into the 200m-strong Mercosur free-trade zone from July 1. Chile would not, however, become a full member of Mercosur, whose variable external tariffs are deemed incompatible with Chile's uniform 11 per cent regime.

Mr Insulza said the negotiations, which had proved more difficult than expected, had yet to find common ground on a number of issues.

He said the advances came after Chile "made a decisive gesture" by declaring itself willing to open its agricultural sector to the four Mercosur members 18 years after the agreement went into effect.

The main stumbling block to a deal has been Chile's insistence that its agricultural sector be indefinitely exempted from full competition with its more efficient counterparts in Argentina and Brazil.

However, Chile has over-riden pressure from its agricultural lobby by implement-

ing the transition period for free trade in wheat, flour, oil-seeds and meat.

On trade discussions with Canada, Mr Aninat said talks with Mr Art Eggleton, Canada's trade minister, in Santiago on Friday had also made progress. Both countries were determined to go ahead with a bilateral free trade agreement even though negotiations over Chile's accession to the North American free trade agreement could not go ahead because the US administration did not have fast-track authorisation from Congress.

However, the bilateral talks would exclude some areas contained within Nafta - for example, financial services. Negotiators next meet on March 28.

● The Chilean economy had "its best year overall since 1990" in 1995, Mr Aninat said. Figures just released showed growth last year at 8.5 per cent from 4.2 per cent in 1994, budget and current account surpluses, and a 27.4 per cent investment rate. Unemployment was at 4.5 per cent and growth this year was forecast to be 6.5 per cent.

# Call for independent fiscal councils to control spending

By Stephen Fider

Latin American governments should set up the equivalent of independent central banks to control fiscal policy, the chief economist of the InterAmerican Development Bank argued yesterday.

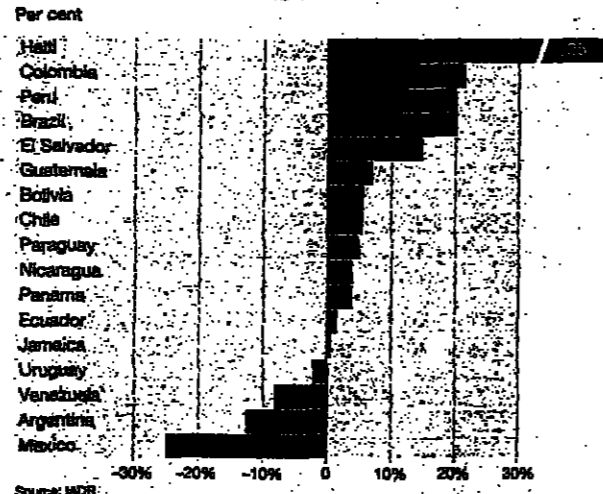
Mr Ricardo Hausmann proposed the creation of politically independent national fiscal councils which would set the maximum increase allowed in general government debt and a binding ceiling for the budget deficit.

This would limit politicians' ability to indulge in government spending sprees during economic booms. Because members of the council would be established for long, fixed terms, the council would help reduce uncertainties associated with government handovers.

Mr Hausmann argued there had been a long-standing bias towards deficit spending in Latin America, reflected in a large stock of debt relative to capacity to service it. The size of this debt increased worries about creditworthiness so that when there was an adverse shock to the economy, access to credit was lost. This forced a fiscal contraction in a weakening economy - which accentuated the depth of recession.

He said the source of the

Real investment growth, 1995



problem was the way fiscal policy decisions were made by politicians, tending to spend surpluses in the good years and leaving no cushion for the bad. The idea of a national fiscal council, a kind of internal International Monetary Fund, would, over time, correct this problem.

Unsurprisingly perhaps, the proposal was received half-heartedly by finance officials in Buenos Aires. Mr Larry Summers, undersecretary at the US Treasury, said it was a mistake to think an "institutional silver bullet" could resolve fiscal problems in the absence of social consensus. Intrinsically, fiscal policy decisions were also more political than central bank decisions.

The proposal was contained in a paper released yesterday on which Mr Hausmann, Mr Barry Eichengreen of the University of California at Berkeley, and Mr Jü von Hagen of the University of Mannheim

# Hopes for Mexican loan sales

Some US-based investors have already expressed interest in buying packages of bank loans from a new agency being established by the Mexican government to sell off loans acquired in bank bail-outs over the last year, said Mr Guillermo Ortiz, the Mexican finance minister, writes Stephen Fider.

He said some funds had shown interest in buying loans from the Mexican version of the Resolution Trust Corporation, used by the US to resolve its thrift crisis in the 1980s.

Legal work was now under way in creating the agency. The first blocks of loans should be sold before the end of the year, he said. The new agency's head will be Mr Oscar Medina Mora, a senior official with Banamex.

The aim was in part to establish a discount price for questionable loans, which would contribute to an "effective way to emphasise market oriented solutions to the problems of overindebtedness".

A call for credit rating agencies to recognise the extent of economic reform in Latin America came yesterday from Mr David Mulford, president of Credit Suisse First Boston and one of the US negotiating team during the 1980s debt crisis. He said rating agencies were behind the times.

# Venezuela optimistic on overcoming IMF hurdles

By Raymond Collit in Caracas

Recent negotiations have focused on measures to reduce a budget deficit of 6.7 per cent, as well as the timing for removal of foreign exchange controls and higher interest rates.

Mr Petkoff said government efforts to close the budget gap would include tax increases, coupled with efforts to improve tax collection. Moves to boost revenues would also include increasing contributions from the state oil company, PDVSA, from 7 to 11 per cent of gross domestic product.

The government had previously announced a substantial petrol price rise after months of hesitation due to fears of social unrest. PDVSA officials last week suggested the price of petrol would be lifted to at least its production cost of \$0.08-\$0.10 per litre, from the present rate of \$0.03.

In tandem with the rise in petrol prices, the government plans a sweeping programme to convert public transport to natural gas.

The stock market rose to a record high as talks resumed with the IMF last week, while the bolivar gained slightly against the dollar.

However, investors in Caracas remained cautious. Mr Frank Amador, director of CNI financial consultants, said: "The president now appears to realise that change is necessary. But overcoming serious macroeconomic distortions will be difficult and questions remain over the implementation of a possible agreement."



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THIS WEEK

Chronicle of a death unforesaid

Each day, in Argentina feverishly reach for their remote control and click themselves into the bizarre world of Maria Soledad, an every-day tale of Argentine mums, cocaine, kinky sex and political cover-up.

DATELINE

Buenos Aires: a trial to establish the identity of a young girl's killer after a six-year investigation holds 8m Argentines mesmerised, writes David Pilling

The first autopsy of Maria Soledad's body was not as thorough as it might have been. Amazingly, it failed to establish the time or cause of death, or even the victim's blood group.

It was only the silent march organised by a Carmelite nun, headmistress at Maria Soledad's school, that brought the case national attention.

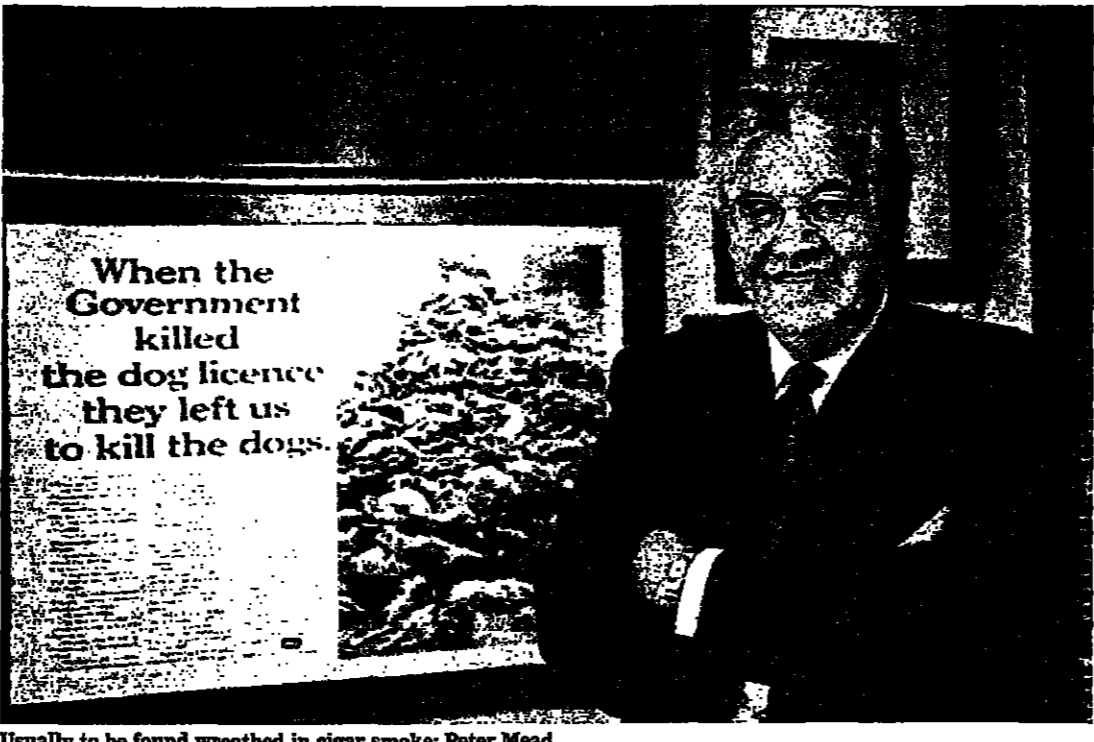
they saw Luque with Maria Soledad, have gone back on their story. Other witnesses have come forward swearing that Luque was in Buenos Aires at the time of the murder.

ted the crime, while "criminologists" assure the courtroom that the murder betrays the unmistakable trace of a woman's hand.

Ad agency lion runs the Den

Pepp Mead, once an outsider, now chairs Millwall, writes Diane Summers

At 16, Peter Mead's first job interview in London left him feeling a distinct outsider. A snooty lady in the personnel department of J Walter Thompson, the advertising agency, offered him a job in the despatch department at £3.5 a week.



Usually to be found wreathed in cigar smoke: Peter Mead

Meat, a large, charming, unpretentious man, normally to be found reeking in cigarette smoke, is now chief executive of Abbott Mead Vickers, one of London's top ad agencies. He celebrated his 56th birthday last Friday by calculating his holding in the group he co-founded as being worth "a little over £5m".

When he founded his first agency, Byfield Mead, he had his second experience of being thrown out. His co-partners phoned him at 7.30 one morning as he was emerging from the bath, and said they were coming round. There had been differences of opinion for some time over management style and direction of the company.

These days, Mead drives an Aston Martin and lives in leafy Twickenham, a long way from Millwall, with his wife, Sammy. She has a catering company called The Mobile Mouthful. His three sons, Billy, Ben and Harry, are 15, 12 and five.

Explaining the no-toys advertising rule, Mead says: "I see my own children watching television on a Saturday morning and saying: 'I want one of those, can I have one of those please'. Imagine being out of work and already feeling upset you couldn't provide them with what they wanted, and then having increased pressure put on you on Saturday mornings. I just wouldn't want to be party to that."

Meat's passionate association with Millwall, whose fans have had an unsavoury reputation for racism, violence and vandalism and who sing "No One Likes Us, We Don't Care", goes back to childhood. He went to matches with his father, a fanatical supporter, who had a small window-cleaning business.

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PEOPLE

Beall's Rockwell decision attracts praise not bullets

In the sniper-infested undergrowth of the US business environment, it is not often that surrender is seen as a sign of strength, reports Christopher Parkes in Los Angeles.

The energetic group chairman has spent almost 10 years successfully filling gaps left by shrinking federal and aviation industry orders with commercial businesses.

Dickson Poon, rare species of tycoon

Dickson Poon, who plans to take upmarket London department store Harvey Nichols public, is that rare breed of Hong Kong businessman: one who has had a fair amount of success outside the colony, writes Louise Lucas in Hong Kong.

Poon started his career on the ground floor, as a sales assistant in one of his father's watch and jewellery boutiques. That was an old career choice, perhaps, given an expensive education in England and the US, where he studied philosophy and economics.

Bic family loses founder's son Claude

The secretive Bich family, which holds the largest share of Bic, the French-based disposable biro, razors and lighters manufacturer, suffered a fresh blow a week ago with the death of Claude, one of the sons of the founder of the group, reports Andrew Jack in Paris.

Claude was among several of the Baron's 11 children who followed their father into the group. Together they still hold the largest number of its shares. Claude and his brother François were both on the board, while his sister, Marie-Anne Aimée Bich-Dufour, is a managing director.

CONTRACTS & TENDERS

The Minister for Transport, Energy & Communications - Dublin, Ireland, seeks expressions of interest not later than 19 April 1996 from a firm, or group of firms, with the capability, resources and experience in the fields of energy economics, law, engineering and accounting, to provide the management consultancy, accounting, legal and engineering services listed below to conduct all aspects of an open competition to build, own and operate a new peat-fired electricity generating station. The service is to include but may not be limited to:

Minister for European Affairs of Commons

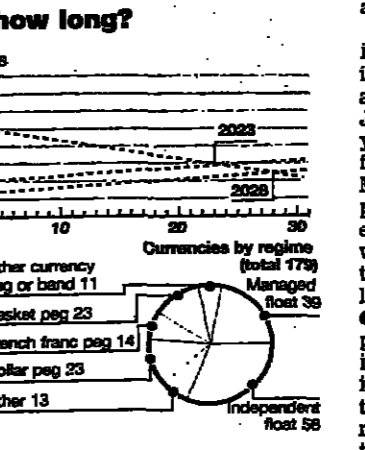
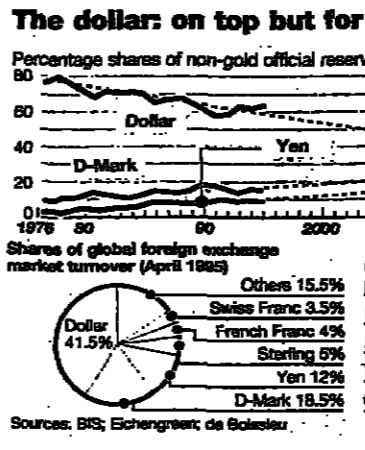


Robert Chote - Economics Notebook

Dollar may still surprise bears

Declining popularity of the dollar as the chief reserve asset among the world's central banks may be leading doom-saying currency analysts into unreliable inferences

When currency analysts need an excuse to be bearish about the US dollar's long-term prospects, one of the first they light upon is its declining popularity among the world's central banks. In 1978 central banks held more than 70 per cent of their reserves in dollars, but now barely 50 per cent.



reverse, lifting the dollar's share in foreign exchange reserves significantly between 1990 and 1994. However, the recent rise in the dollar's reserve share has in large part been a function of its weakness on the foreign exchanges, which does not bode well for the currency's future status.

size. The "Euro" area could in principle become the world's largest economy and, in the longer term, so could China. But their financial markets are shallower and less open than those in the US.

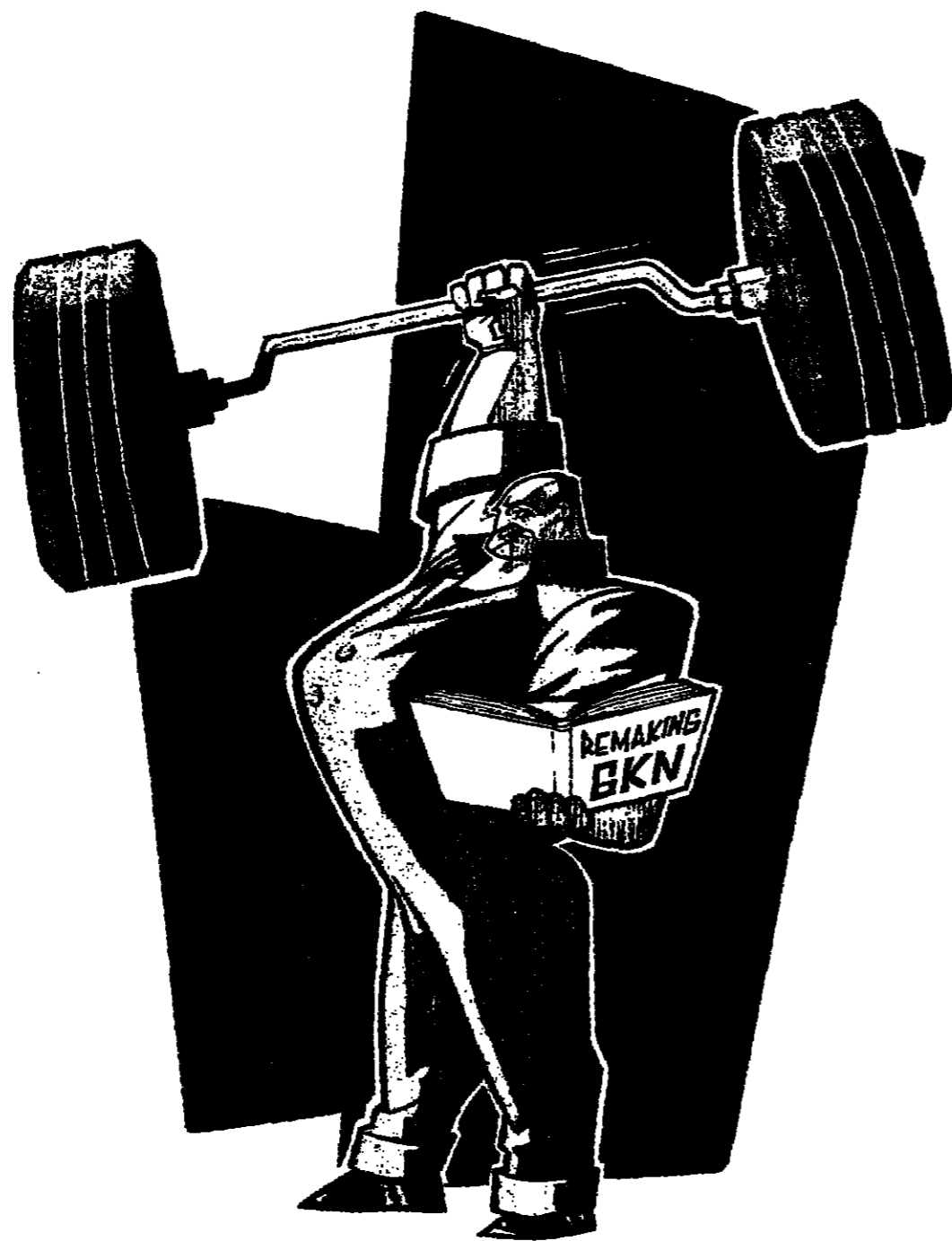
ahead of its rivals. The dollar also dominates international financial transactions in the form of loans, bond issues and deposits. Heavy lending by the Japanese government doubled the yen's share of long-term external financing in Thailand, Indonesia, Malaysia, Korea and the Philippines in the 1980s, but taking the east Asia and Pacific region as a whole, the yen has still not overtaken the dollar as the currency of long-term debt.

These factors give the dollar an enormous incumbent advantage. But if there is to be a threat to its status as principal reserve asset in coming decades, the most likely candidate is the putative Euro.

MANAGEMENT

Once a by-word for poor performance, radical action was necessary to overhaul the GKN division, writes Stefan Wagstyl

# Evolution not revolution



In the mid-1980s faults were so plentiful on the vehicle drivelines made at Hardy Spicer in Birmingham that nobody bothered to count them. Today, the company is down to 75 faults per million parts. And that includes poor packaging and late delivery. "If we make a mistake with a label, that's a fault," says Tom Wood, who runs Hardy Spicer. "That's how much we have changed."

Ten years ago, Hardy Spicer, a subsidiary of the auto driveline company, was a by-word for poor performance in the group. Today, it is seen as a much improved plant in GKN's worldwide operations. "Quality, delivery, productivity were all poor. This business was a disaster," says Tom Wood, who is managing director of GKN's UK driveline operations. "Today, we are much better than we were, though we still have some way to go on the path of continuous improvement."

Outside experts agree, among them Dan Jones, a professor at Cardiff Business School who studies worldwide changes in manufacturing. "If you compare Hardy Spicer today with what was there 10 years ago, wow, what a difference."

The transformation which Wood and his colleagues have carried out owes much to the pressure imposed on the British auto components makers by the Japanese car makers which have established assembly plants in the UK since the 1980s. Many of the factory-floor changes carried out at Hardy Spicer were introduced with the help of experts from Japanese companies. Overhauling Hardy Spicer proved even more challenging than building a Japanese-style plant on a new site in the UK. As Wood says: "It is one thing to introduce modern manufacturing techniques on a greenfield site and quite another to do it in an established plant. It had to be evolution not revolution."

Moreover, the Hardy Spicer workforce was particularly resistant to change because in the 1980s and 1990s it had been one of the UK's most successful components plants. It had pioneered a world-beating invention - the constant velocity joint, the device behind the development of front-wheel drive cars and a big contributor to GKN's profits. Wood, who has worked 40 years at Hardy Spicer, says: "We were complacent. We thought we knew everything there was to know about CVJs."

GKN first became concerned about Hardy Spicer's performance in the mid-1980s, when Nissan Motor established the first Japanese-owned UK assembly plant and started making increasing demands on British suppliers. The plant and its 2,000 workers struggled to meet Japanese standards for quality, delivery and price. Hardy Spicer's profits slumped from a peak of £11.65m in 1986 to a loss of £5.88m in 1989, on an unchanged turnover of about £29m.

Piecemeal changes - including an expensive investment in a state-of-the-art robot production line - failed to stop the red ink. So in 1990 GKN replaced the management and put Wood in charge.

Wood inherited a sprawling plant with little clear distinction between different stages of the manufacturing process and awash with stock and work-in-progress. Rigid divi-

sions between engineering, production, quality control and sales further clogged the flow of information and slowed decision-making. Managers rarely spoke directly to shop-floor workers, but through a powerful trade union organisation managed by four full-time officials.

Wood realised that decision-making had to be greatly speeded up to match the car makers' increasingly

exacting standards. As well as Nissan's demands, GKN had to cope with the increasingly tough requirements of established British manufacturers as they responded to Japanese competition.

The plant was reorganised into six small units, each responsible for a different stage of manufacturing, so that the problems in each stage could be detected and tackled. In

order to improve links with customers, managers set up inter-departmental business units made up of representatives of the key functions - engineering, production, quality and sales. Each big customer was assigned to a separate unit. Wood says this was vital to cope with the demands, introduced by Japanese companies, for close co-operation in the development of new models.

At the same time, executives sought to raise morale and quality standards by launching company-wide training schemes. To foster a new sense of unity the old distinction between managers in suits and workers in overalls was abolished and everyone was instructed to wear a company uniform.

The shopfloor was reorganised: instead of standing in straight production lines, machines were put into U-shaped cells, so that the workers responsible for a particular process stood close enough to each other to support each other and take joint responsibility for quality. But it was not enough. In 1989-93, according to reports in the industry, the company ran into serious difficulties supplying CVJs for a new Nissan model - the Micra. Nissan declared the parts were sub-standard. Industry executives say more than 10 per cent of the output was being scrapped or needed reworking before leaving the factory. Wood says: "It was a shock to people here. We thought we knew how to make CVJs."

The crisis forced the company into more radical action. Managers took the difficult decision of asking Nissan executives to examine the plant and suggest reforms. Nissan highlighted poor communications as the key weakness, so Wood launched a wide-ranging programme. He introduced weekly briefings and an internal newsletter giving up-to-date commercial information about the plant's performance and problems. Notice boards were put up setting out numerical targets for quality and other performance measures. A layer of managers was cut out to accelerate information flows. In Japanese fashion, the factory was adorned with posters extolling the virtues of quality and empowerment.

As waste was cut, so manning levels fell - from 2,000 to 1,000. The overriding need to raise standards persuaded trade union officials to accede to the job cuts and to changes in working practices. Demarcation lines were eroded. Workers were encouraged to take responsibility for all parts of their work. Gradually, trade union officials responded, recognising the need for more flexible manufacturing techniques. Dallas Lowe, a fitter with 30 years' experience, says: "They tried to make us feel proud of our work areas. They wanted us to know that if we did a bad job we bugged up the next guy."

Managers, long accustomed to be wary of change for fear of offending trade union officials, were sent on courses to encourage them to become more active. Despite the pressure on costs, Wood, concerned by the fact that many of his salaried

staff were paid less than the hourly-paid shopfloor workers they supervised, committed himself to raising staff pay. "Don't think any of this was easy," he says. "It was very hard."

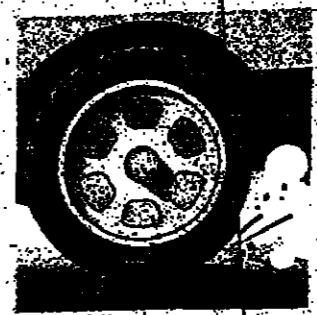
While the company invested in some new equipment, it kept spending under tight control, laying out a modest £12m by the end of 1995. Wood says new machines were no answer when the company was not making full use of its existing plant. Gradually, the company's efforts began to pay off. Faults per million parts, measured in thousands at the time of the Micra troubles, fell to 815 in 1993 and 75 last year. The target for 1996 is 50 - and the long-term aim just 10. The number of times a year that stock is turned over - a key measure of production efficiency - has soared from 11 times a year in 1983 to just under 20 times last year. Output per man has doubled. Profits for the UK driveline business, which includes Hardy Spicer, have leapt to £8.1m pre-tax in 1994 and rose further last year. At the same time, the factory won its first quality supplier award - from Rover, the carmaker now owned by Germany's BMW.

Wood insists that there is still a lot more to do. Output per man is still 20-30 per cent below levels at the best factories in GKN's international network. The workforce accepts that further improvements are needed in output per shift. Managers would like to phase out an existing complex range of shift patterns with a streamlined system of three, eight-hour shifts a day. It will require another quantum leap in quality standards to reach the aim of 10 faults per million parts.

Jones in Cardiff says: "Hardy Spicer is now equal in quality with an average Japanese plant. But they don't yet match the best Japanese factories, which are the best in the world."

Hardy Spicer is facing up to the challenge. It recently recruited new operations director, Chris Gubby, a former manager at Toyota Motor's UK plant and an expert on Toyota's production methods, which are acknowledged in the industry as the world's best. His goal is to end batch production, in which components are made in batches then stored in buffer stocks until they are used further down the production process. Instead, Gubby wants to introduce a Toyota-style continuous production system in which buffer stocks are eliminated and parts are made only for immediate use in assembling finished drivelines. Gubby says that there is nothing that Japanese companies do that cannot be adapted for the UK. "It's not a cultural question it's a managerial one." Meanwhile, Wood has maintained the push for quality by establishing a "concern management room" on the shopfloor. Workers are encouraged to walk into the glass-panelled room whenever they have any concerns about their work or their colleagues'. Any problem has to be brought under control in 24 hours and a solution found within five days. Since its establishment 18 months ago, customers' complaints have fallen by half.

The concern room is so successful that even the company's mentors at Nissan have come to see how it operates. Wood says: "Now there are things they can learn from us. I couldn't have said that a few years ago."



## FAST TRACK Lavipharm

With a fourteen-fold increase and an amazingly buoyant Greece, it is not an obvious case for an innovative pharmaceutical producer. But the Lavipharm group has long held a special place in the hearts of its shareholders, who are not only its largest but also its most loyal. Lavipharm is a pharmaceutical company that has managed to achieve a remarkable turnaround in its fortunes over the last few years. The company's success is due to a combination of factors, including its focus on research and development, its commitment to quality, and its ability to adapt to changing market conditions.

Athens-based Lavipharm, chairman of the group, says: "Innovative skin products were a major success for us. We have a strong focus on research and development, and we are committed to quality. Our products are sold in over 100 countries, and we have a strong presence in the European market. We are also expanding our operations in other regions, and we are confident that our growth will continue in the future."

Lavipharm is already well known in the UK, and its success is a testament to the company's ability to compete in a highly competitive market. The company's products are sold through a network of distributors, and its strong brand name is a key factor in its success. Lavipharm's focus on research and development is a key to its long-term success, and its commitment to quality is a key to its reputation in the market.

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Since 1994, the company's sales have grown from £100m to £1.2bn. The group went public last year, raising £100m on the Athens stock exchange to write down short-term debt and provide funds for new investment.

Lavipharm, who succeeded in such a market, says: "The aim is to create an integrated pharmaceutical group that goes all the way from research to retailing."

In the past three years, Lavipharm's pharmaceutical division has developed a line of low-price cosmetics for sale in eastern Europe, another key area of growth. The company's success is a testament to the company's ability to compete in a highly competitive market.

# Crossed wires and subtle nuances

I have just received an invitation to attend a one-day seminar called "Communication Skills for Women: Achieving Confidence, Credibility and Composure." (Only £99+VAT! Learn the most powerful words in the language and use them to multiply your communications power!) I threw it in the bin. All those facile tips - seven great ways to improve the quality of your voice or five easy steps to high-impact, memorable language - are equally useful (or useless) for men as for women.

The justification offered for this course - and for all the other new ones aimed at women managers - is that while the lessons are the same, learning is more relaxed and fun in an all-women environment. That sounds to me like the argument commonly given for single-sex schools: girls learn better when there are no boys about. If all this were true, I cannot see why we do not have special companies staffed entirely by women.

These seminars miss the point: women desperately do need their own communications courses, but the reason is that male and female managers communicate in different ways. I was convinced of this after reading Deborah Tannen, a US academic, who has written an entire book of examples of the way the sexes get their wires crossed at work. One woman boss tells a male subordinate the report he has written is useless, but she does it so factually that he does not notice he is even being criticised. He returns the report unchanged, she gets cross, and he feels aggrieved that she had not been blunter in the first place. There is a difficulty in a course that would make male and female managers recognise nuances of this sort: it might take closer to a lifetime than one day to achieve.

Lucy Kellaway

more. This man, who has been retained by Standard Chartered, likes to teach employees how to run weekly four-hour team meetings, and how to perform two random acts of kindness every day. I wish him luck, but I do not like his chances. After all, the Church of England has been trying for centuries to teach people to be kinder to each other: it is hard to believe that Joynson will succeed where Jesus is still struggling.

However, the thing that most alarms me about Joynson is the fact that he begins his presentations by saying that CBI stands for "complete bloody idiots". We all know

that it is a good idea to start a talk by saying something shocking. But this does not shock me at all. Targets do not come much softer than the CBI (unless, of course one includes the Institute of Directors). If he wants to be outrageous he would do better to say that the CBI stands for "Confederation of Brilliant Industrialists".

Last week I said that sex could be used to sell most things with the possible exception of funeral services and building materials. I have been put right on the latter count

by a reader who has sent me an advertisement that appeared in the highly acclaimed *International Movers' Monthly*. I had thought that mulling was killing the little animals that mess up your lawn, but the reader tells me it is a civil engineering term for the destructive replacement of pipework. Anyway, the picture shows a fat, naked workman wearing a hard hat and holding a large blue pipe in an obscene pose. "With HEP, he makes the earth move. (But only once)," says the caption. I looked at that for some time with disbelief, but my sense of uneasiness increased when I turned the page to find a serious piece of editorial entitled "New York City Sludge Management Programme".

Sludge management. I like the sound of it. Quite by accident I think I have stumbled on a useful concept. Sludge management is surely what is left behind when you have done your total quality man-

agement, your continuous improvement, your re-engineering and nothing has worked. Every week provides fresh evidence of the extent of managerial sludge: a report from Industrial Relations Services last week showed that continuous improvement programmes tend to fail because managers are Luddites who will not listen to suggestions made by underlings.

The report made shocking reading, less because it pointed out that these schemes do not always work but because it detailed some of the things that are required for success. Continuous improvement sounds sensible enough when it simply means that employees identify problems and suggest solutions. But according to IRS, the "basic toolkit" needed for a successful CI programme includes "checklists, Pareto analysis, cause and effect diagrams, brainstorming, matrix diagrams, criteria rating and benchmarking". I do not know what half these things are but I bet they are good at killing all ideas stone dead.

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BUSINESS EDUCATION

Right business cards, bearing the logos of Kiev banks and western multinationals, flashed left and right. The crowd of recipients, mostly in their 20s, wore ties or smart suits, ready to impress and to be wooed.



Western business schools have set their sights on students from eastern European cities such as Kiev (above) to swell their ranks

Kiev viewpoint

Matthew Kaminski joins a group of Ukrainians who hope to study for their business degrees in France and Spain

These were Ukraine's presumptive commercial elite, or at least its more respectable members, who gathered this month at a staid Soviet hotel to hear a marketing pitch from two of Europe's top business schools.

Western-educated managers are much in demand both among foreign companies in the region and local firms anxious to compete on the world stage. But local business schools are not keeping pace with this demand, said Helen Henderson, director for eastern Europe recruiting at Insead, in Fontainebleau, France.

Insead wants to increase its eastern European enrolment to 10 per cent next year, up from 4 per cent in the class of 1996. Representatives from Insead and the International School of Management at the University of Navarra (Ise), in Spain, the second European business school hoping to woo eastern European students, are recruiting in 15 eastern European cities this year.

"In this region we expect there'll be opportunities for you to start your own companies and create new jobs," Henderson told some 100 Ukrainian and a few foreign prospective students.

Among the Ukrainians, many of whom work for western companies in Kiev, the bottom line has become clear: credentials matter in a free market economy. At first, the old communist elite - and its many younger members from the communist youth leagues, the komсомол - took over leading positions at the new banks and companies, started on the

strength of government connections. "No one used to care about educational qualifications," said Dmytro Chernobai, 29, in flawless English. "Now it's different. As companies try to get into foreign exchange and other sophisticated operations, experience and training are crucial."

Ukraine has one of the worst-performing economies in the old communist bloc - the gross domestic product fell 12 per cent last year. But the younger generation seemed bullish about the future.

No one saw business schools as an opportunity to emigrate, just to gain experience abroad. "The Ukraine's my country," said Yuri Zastavny, who works for Credit Lyonnais. "Business school makes you tougher, and this is exactly what people need to work and survive here."

Yuri Dmytro Marushkevich, currently studying for a modular master of business administration (MBA) degree at the Maastricht Business

School, explained that an MBA might be a good insurance policy, an exit visa, should the communists come back to power in Russia and Ukraine. He works for Utel, AT&T's local telecommunications joint venture.

Tuition fees drew the most interest - and the most gasps - at the presentation. The MBA courses at Insead would cost about \$30,000 (£19,600), not including expenses - or

more than 40 times the average yearly income in Ukraine. For most students, the risk outweighed the benefit. Not even the promise of a favourable loan convinced the doubters - loans financed by the Dutch bank ABN Amro and the European Bank for Reconstruction and Development require the students to put up no collateral and give them 12 years to repay the money.

"What a luxury," said Oleksandr Volkov, who accompanied his 20-year-old daughter, Katya. "The people in our country who can afford that don't need an MBA."

The ex-communist elite and the mafia are, in the popular mind, the country's richest classes. In a conservative society repressed by seven decades under Soviet rule, the successful risk takers are often less than savoury characters. And this worries some recruiters.

"The human capital is the same everywhere - and their Gmat [graduate management admissions test] maths results are incredibly high," said Heinrich von Liechtenstein, vice-president of Ise's alumni association, who has travelled throughout the region.

But, he added, "It's a matter of concern that business honesty and integrity are not that high in these countries. The approach to business of people who grew up with capitalism and those of people who just saw five years of it here varies greatly."

Many Ukrainian observers believe that a good education, exposure to the west and the obvious ambition of many of the country's youth can eventually overcome the corrupt work ethic of the older generations. The unexpectedly high turnout at the marketing session in Kiev may provide grist for this optimism.

NEWS FROM CAMPUS

French school lures Swiss professors. Theseus, the French business school owned by France Telecom and other commercial organisations, has officially announced the appointment of Ahmet Aykap as director. Aykap was formerly in charge of executive education at IMD in Lausanne, Switzerland.

Virginians become Canadian champions. The University of Virginia's McIntyre School of Commerce is this year's winner of the Harold Crookell International Case competition, held at the Western Business School, at the University of Western Ontario. McIntyre beat last year's winners Wharton and schools from the Philippines, Singapore and Austria.

Three other professors are in the process of leaving IMD to join Theseus in the south of France. Theseus: France, 3294 5100.

Stars of the PC and the video screen. Which training video, out of thousands on the market, is appropriate for your staff?

The answer could be found in the "Critical Guide to Management Training Videos and Selected Multimedia 1996", just published by Harvard Business Reference. The directory, which costs \$49.95 (£32.60), categorises videos under headings such as "customer service" or "leadership" and reviews 160 of the best videos and multimedia packages, awarding each a star rating. Harvard Business Reference: US, 617 495 6117.

Technology should be a benefit not a cost.

Too much emphasis is placed on technology costs rather than information gain when assessing IT projects, warns the latest research from Warwick Business School. And when computer systems are used to help re-engineer business processes the role of IT is often over-emphasised while human factors are overlooked. Warwick: UK, (012003) 524362.

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MEDIA FUTURES

# Superhighway to heaven

Believers are using the Net to fish for souls and funds, writes Martin Mulligan

Icons are back in fashion, strewn across computer screens all over the world. Click on the right one and a gateway opens to any of the great religions. There are Internet home pages for Catholics, Taoists, tree worshippers, Mormons, Muslims - even existentialists.

The religious-minded see this convergence of secular pixelated desktop icons and their hand-painted sacred namesakes as powerfully symbolic. To others, it looks like cyber-Babel. God knows what is taking shape in cyberspace. But does anyone else?

The Vatican opened its Web site last Christmas Day, registering 300,000 hits from 70 countries within 48 hours. At present the page carries a Lenten message to the faithful from Pope John Paul II. Doubtless something big is planned for Easter.

The Vatican takes the Internet seriously enough to insist on having a domain to itself, reflecting in cyberspace its status on earth as a separate state within Italy (<http://www.vatican.va>). Hans Peter Röhlin of the Pontifical Council for Social Communications in Rome confirms that although the Vatican has its own site, it does not yet have its own server, so service is slow. But a dedicated server is on its way.

Global proselytising via the Net is inexpensive. The Vatican owns a bank and could make a cash call on nearly 1bn believers if it wanted to, but it has no edge in cyberspace over a tiny Zen sect or a group of Sufi Muslims with design flair.

Clive Parish, Webmaster and electronic publisher for the global telecommunications company Inmarsat, confirms that the costs are the same whether a Web site promotes a global religion or a garden centre.

"You simply need to hire space from a service provider," Parish says. "Five or 10 megabytes would be plenty for a small Web site, so say somewhere between £250 (£382) and £500 per year. Then all you need is to find a graphic designer. Writing it is the easy part." Key requirements are ingenuity, design skill, patience and enthusiasm, rather than deep pockets. Teach Yourself Hunt (the technical language in which pages may be written) is among the top 25 most-visited sites on the Net.

Dr Jim McDonnell, director of the Catholic Communications Centre in London, looks after the Vatican's UK operation. "We see the Web as a place people go to look for information, using it as a global encyclopaedia, so religious institutions should be there," he says. "And the page also acts as a directory of contacts, making the Vatican more accessible. Users are more likely to browse these pages than to visit a reference library to consult paper encyclopaedias."

Has the Net redrawn ancient battle lines between religions? Kevin Thomas, deputy director of the London-based Catholic Media Office, thinks not. He rejects any proselytising role for Catholic Net pages. "This is not an overtly evangelical exercise. It is an information resource. . . Catholicism teaches the necessary use of mass communications to give information about itself. It's getting close to what we would call pre-evangelisation. From a



Catholic point of view, evangelisation is primarily an activity of God. . . The notion of converting people to the gospel via the mass media is much stronger amongst the evangelising Protestant community than among Catholics."

A glimpse at World Anglicans Online seems to confirm Anglican resources online outside of north America, which likely reflects the smaller Internet presence in those countries," declares their home page. The Rev Don Tordoff, northern diocesan community contact, identifies another good reason for an Anglican Net presence: the enemy is there in strength already. He points out that "there is information about the occult [on the Net] which the churches stand against."

As for the Mormons, they were into new technology before it was fashionable. The larger Mormon chapels in the UK all have satellite dishes. Their prototype home page - just a masthead and a statement - registered more than 10,000 hits between February 8 and March 5 this year, but the Salt Lake City elders are "looking to understand the Net" before going any further. "It's about when we have a Net presence," insists Stuart Reid, Web site project manager for the Mormons in Salt Lake City. "It will be done in a quality way." Bryan Grant, the Mormons' UK director of public affairs, goes further. The page will have a clear evangelising role, he says. "Much of our evangelising has been door to door. Increasingly, there are no-go areas in British society, with people so worried about security they are afraid to answer their doors, so we are looking at other ways of disseminating the message. People will have to knock on our door on the Net, not the other way round."

Islam, similarly, has no misgivings about using the Net as a proselytising tool. Ahmed El-Gabalawy of the Islamic Center of South California says: "The objective is to keep in touch with Moslems and non-Moslems," allowing browsers "to find out what Islam is all about". Their page, with its image of the earth as a domed minaret, has had 7,000 visitors so far, averaging five hits a day.

Proselytising is all well and good, but is there money in it? John Daley, treasurer of the International Zen Association (UK) in Bristol, says he wants publicity for Zen Buddhism's meditative lifestyle and funding - in that order. The association's page was created by two disciples with the Bristol temple's permission. But the association has yet to see a bean. "No one has come forward with any money yet", Daley says wistfully.

Judaism is proving more successful commercially. Larry Yudelson, Web pages editor of the Jewish Communication Network in New York, says: "We are moving towards advertising and even shopping applications [on our pages]". Their pages record between 100,000 and 200,000 hits each month and aim to catch the eye of two different groups: the devout seeking day-to-day information, and people who only think about being Jewish at Passover. Yudelson says: "The Net and religion go well together because people are embarrassed by religion. [The Net] is a way for people to learn without embarrassment."

Does cyberspace offer other practical benefits for religions, large or small? Terry Lesser, operations manager at the seven-year-old Zen hospice in San Francisco, can point to a few. Volunteers run two small hospices promoting a

## Tim Jackson

### When a freebie turns into a dead giveaway



What if the world's most powerful Web server were also the easiest, asks a recent Microsoft advertisement in the US technology press. What if you could install it in under five minutes? What if it were free? Microsoft's decision to give away its Internet Information Server (IIS) is recognition by a profit-seeking company of the way the Internet has changed the economics of doing business.

Freebies are not new. Free-sheet newspapers are familiar all over the industrial world. In Toledo, free fumes carrying advertisements on the packaging are handed in bundles to subway users by students.

But the Internet has taken things to a different scale. The commodity being given away most often is information, the value of which can be separated from its physical manifestation; and the medium of a network of linked computer systems offers the closest thing to zero marginal distribution cost the world has seen.

Basic freebies, supported by advertising, can work spectacularly well on the Internet. Obvious examples include the electronic versions of The Daily Telegraph and other newspapers, and the Pointcast News network described in a recent column.

But news is not the only information that can be given away and used as an advertising vehicle. Yahoo, the Internet's leading search engine, also carries advertising. The common factor among all such ventures is that Internet word-of-mouth can, in a matter of only months, produce a far bigger business than the average local paper.

The innovation of the Internet is that it can be used to harness the power of network economics - where the value to a consumer of a product depends not only on the product itself but on how many other people use it.

Traditionally, companies in network businesses have toiled for years to get over this chicken-and-egg problem. The telegraph, telephone and fax machines are all examples of technologies whose acceptance depended on getting individuals to see that other individuals were using them. Radio, television and VCR rentals are all cases where the trick was persuading companies to provide services, and individuals to use them.

Nobody could give away tens of thousands of TVs or VCRs. But a two-person Internet company in rented space can easily give away millions of copies of a computer program and, at a stroke, build a network that increases the value of its product to individuals and companies.

That is the rationale for Internet giveaways. But it leaves unanswered questions.

One is how to convert freebie users into paying customers. This is the strategic issue facing Netscape Communications, maker of the Navigator browser. After achieving market dominance by spraying the world with millions of copies of Navigator, it is putting subtle pressure on users to pay up. Only beta, or test versions, are still free, so non-payers suffer occasional problems and crashes.

Even these versions self-destruct by a specified date, so the user has to download a new program, with new flaws, every few months. The theory is that, after four or five experiences of this, customers will opt to pay \$60 (\$30) for a quiet life. If 40 per cent of the 100m people who may be on the Web by the end of 1997 do so, Netscape will net a cool \$2bn.

But this approach is uncertain. A year ago, it seemed possible Netscape might establish a proprietary technology to squeeze out competing browsers. Today, everyone inside the company professes to believe that Internet stan-

dards should be open to everyone. (This raises the danger that, just as Navigator users appear ripe for switching to commercial versions of the software, someone else - the big M in Seattle - can come and offer a different, though compatible, freebie.)

The second question left unanswered is: what if the strategy is to give away the client software used by individuals indefinitely and to make money from the server software sold to companies?

Some months ago this, too, looked like a winning approach. Buoyed by the impressive worldwide network of clients, Netscape's server packages were selling at handsome margins. Microsoft's decision to give away its Internet Information Server, a competitor to money-spinning Netscape products, now casts the strategy into doubt.

To be sure, not everything is free, and there is room for dispute as to what large companies actually need to pay for a fully-installed Web server system.

Jim Barksdale, Netscape's chief executive, put the matter gently at a recent conference: "There is some question that, if you spend \$1.5bn in R&D and give it away, that somehow may be underpricing." Yet Netscape's discomfort is palpable.

And the moral of the story? My guess is that the giveaway policy is a feature of a market in explosive growth, which will soon become far less common. Ultimately, it faces the same problem as pyramid selling: a shortage of final end-users who will pay the full price without special incentives. It may eventually be seen as a kind of anti-competitive dumping.

In the meantime, however, the bread and circuses for Internet users continue, and we can download free packages from Microsoft, Netscape and dozens of other companies to our heart's content. <http://jtmna.pobnet.com/jtm.jackson>

CONTRACTS & TENDERS

### Invitation For Bids (IFB)

Date: 25th March 1996  
IBRD Loan No.: 3597 HU  
IFB No.: K-062/96

1. The Republic of Hungary has received a loan from the International Bank for Reconstruction and Development (IBRD) in various currencies towards the cost of the **Health Services and Management Project** in Hungary and it is intended that a part of the proceeds of this loan will be applied to eligible payments under the Contract for the supply of Haemodynamic Laboratories and Accessories.
2. The Ministry of Welfare now invites sealed Bids from eligible Bidders for the supply, installation, and commissioning of five (5) complete Haemodynamic Laboratory Units, including Accessories, consisting of two (2) Biplane-Systems for Angiocardiography with Computer-assisted Haemodynamic Assessment Unit and Accessories, and three (3) Monoplane-Systems for Angiocardiography with Computer-assisted Haemodynamic Assessment Unit and Accessories, including performance of related incidental services.
3. Interested eligible Bidders may obtain further information from and inspect the Bidding Documents at the office of **OMKER Company Limited of Shares for the Trade of Medical Instruments, OMKER Co. Ltd.** (The company who represents the Ministry of Welfare for this tendering process).

Address: H-1089 Budapest  
Rezső u. 5-7. II. Floor, Room No.: 210  
Phone: (36-1) 131-2371  
Fax: (36-1) 153-4007

4. A complete set of Bidding Documents may be purchased by any interested eligible Bidder as of 28th March 1996 at the above mentioned office on the submission of a written application and upon payment of a non refundable fee of two hundred fifty (250) US Dollars.

Domestic Bidders from within Hungary may effect payment in HUF in the amount of a non refundable fee of HUF 30,000.00 plus 25% V.A.T.

The price of the Bidding Documents shall be remitted to the account of OMKER Co. Ltd.:

ABN - AMRO Bank Ltd.  
H-1126 Budapest  
Nagy Jenő u. 12.  
Account No.: 13903604-40253006

(Bidders are required to note on the remittance the name of the Project and the IFB No.)

Any Bid which does not offer each of the units and related incidental services as specified in the Bidding Documents will be considered incomplete and rejected.

5. All bids must be accompanied by a Bid Security of one hundred and sixty thousand (160,000.00) USD equivalent in convertible currencies and must be delivered to the office of OMKER Co. Ltd. (H-1089 Budapest, Rezső u. 5-7. II. Floor, Room No.: 210) on or before 10.00 a.m. local time on 28th May 1996.
6. Sealed Bids will be opened in the presence of the Bidder's representative who choose to attend at 10.30 a.m. local time on 28th May 1996 in the office of OMKER Co. Ltd. (H-1089 Budapest, Rezső u. 5-7. I. Floor, Room No.: 116).

## Telecoms giants have misread impact of Net, says study

By Alan Cane

Some of the world's largest telecommunications operators - AT&T, MCI, BT - have during past weeks announced Net services at prices which suggest they are determined to wrest control of access from existing service providers.

A new study, however, suggests that they have misread the potential impact of the Net. It is much more than a new on-line service, the study says, it is a model in miniature of the communications industry of the 21st century.

That sheds light on some old arguments. Operators will have to break their network and services businesses into separate companies to compete effectively in this new marketplace, it suggests.

The operators' move into Net access represents a swift and significant change of position. Their stance to date has been to accept the Net will represent a threat to their business at some point far in the future. In particular, they have discounted the threat to their revenues from Net telephony - long distance and international calls for the price of a local call.

Their argument has been that voice telephony over the Net is like Citizens' Band radio - inadequate for customers used to high reliability and quality. Recently, however, software which makes Net telephony possible has been improved to the point where it constitutes a real threat to the operators' revenues.

At present, the Net's share of total telecoms traffic is tiny. In December 1994, Net traffic was the equivalent of 17m minutes of voice traffic: the European Union business market generates about 1.2bn minutes of voice traffic a day.

So should the operators be worrying? Yes, according to Analysts, the Cambridge-based telecommunications consultancy, but not because of the threat to long distance revenues: "Most telecoms operators" it says "should not be overly worried by Internet telephony and similar Internet-based bypass applications."

With the gradual disappearance of the current price distortions in the telecoms services sector (high long-distance tariffs which cross-subsidise local service and the use of variable charges to cover fixed costs) bypass will become progressively less attractive.

The cost of long distance calls is set to fall sharply as accounting rate arrangements through which operators agree how much to pay each other for carrying each others' calls progressively fall victim to increased competition.

The belief that the Net threatens operators because of its voice capability stems from assumptions that they will be able to carry on their business in much the same way as they have for the past 50 years. Previous innovations such as digital switching and mobile telephony, for example, were logical developments of existing services and operations, readily assimilated and exploited by existing players.

Analysts, however, says the Net is a disruptive technology which will completely reshape the market forcing the convergence of telecoms, information technology, publishing and broadcasting.

Telecoms operators are aware that their revenues and profitability are under attack from market liberalisation bringing both increased competition and price regulation.

They are being forced to seek new revenue streams from advanced, high-value, high-bandwidth services - BT's experiment in East Anglia with a whole range of services from home video to home banking is an example.

But, Analysts, argues the Net already provides personal computer users with entry to "a burgeoning market for every type of service, from online wine sales to samples of movies and music, pornography and the Vatican Library."

The Net has weaknesses - it is unreliable, congested, lacking either standards or security - but it has "rumped elegantly engineered plans for expensive networks put forward by the telecoms operators to become the focus of development and innovation for advanced services."

Beyond the Internet: restructuring the communications market. Analysts, Publications, St Giles Court, 24 Castle Street, Cambridge UK.

confidence

ter for Europe of Commerce

### BUSINESS TRAVEL

#### Travel News • Roger Bray

##### Catamaran link delay

Business travellers hoping to try Stena Line's revolutionary catamaran service between Holyhead in Wales and Dun Laoghaire, about 20 minutes' drive from Dublin, will have to be patient. The introduction of a giant Finnish-built catamaran, carrying up to 1,500 passengers and 375 cars, has been delayed while experts test its raft system, and by the collapse of a computerised navigation chart.

The craft will make the crossing in 99 minutes, compared with 110 minutes by

the smaller catamaran now on the route and 8½ hours by conventional ferry. It is now hoped the service will start early next month.

##### Flights uncertainty

Air India has been thrown into disarray by a strike by its engineers, forcing the cancellation of many flights from Delhi and Bombay to places such as Frankfurt, Paris, London and New York. Last week it emerged that the airline had dropped a number of services to India, the US and Canada from London Heathrow until the end of

April. But the airline stresses that things are extremely fluid - services may be reinstated and passengers should make regular inquiries.

##### Guatemala alert

Guatemala has been hit by a wave of kidnappings, and crime, particularly car theft, is rife. The average number of kidnappings had risen to four a day earlier this month, according to US-based group Finkerton Risk Assessment Services. While visitors appear to have been untouched, kidnapping victims have included two resident Americans, who were both released unharmed.

##### Cyberspace bookings

Eight of the world's biggest hotel chains have set up an Internet Web site allowing travellers to book rooms straight from their personal computers. Called Travel Web (<http://www.travelweb.com>), it provides access to more than 6,000 hotels with 1.7m rooms around the world. Plans are afoot to widen the information available to cover airlines, hire cars and other business travel needs.

##### Eurostar gap plugged

Eurostar, the Channel tunnel rail operator, launches an extra train between London's Waterloo and Brussels today.

Departing at 2.47pm, it fills a yawning five-hour afternoon gap in the service and also allows a civilised arrival at 6.38pm in the Belgian capital. Previously, the options were to take a 12.27pm train, which blew an even bigger hole in the working day, or leave at 5.19pm, which made it impossible to check into a hotel much before 10pm.

##### Quick fingers

The Noga Hilton in Cannes has introduced a mini-bar in rooms which charges you for any item you remove for more than 10 seconds. That doesn't give you long to read the wine label.

Is this a trend? Hilton

International says none of its other hotels have followed suit. It is a way of keeping an electronic inventory, says the chain, and adds that if guests put back drinks or snacks unopened, they will not be charged.

Evidence suggests there is little need to crack down on forgetful or light-fingered customers. Gone are the days when guests cleared the shelves in a haze of late-night cigarette smoke. Inter-Continental recalls its surprise when, as an incentive, it offered travellers a free run of the mini-bars in its German hotels. On average, they consumed only one beer and one bottle of mineral water.

#### Likely weather in the leading business centres

	Mon	Tue	Wed	Thu	Fri
Tokyo	17	15	14	13	12
Hong Kong	23	21	24	25	24
London	14	8	10	11	12
Frankfurt	15	11	8	9	10
New York	16	9	10	11	12
L. Angeles	19	21	21	19	17
Miami	18	19	18	17	16
Paris	18	11	10	12	13
Darling	15	14	13	12	11

Maximum temperatures in Celsius

## In-flight food fares better

Airlines are facing up to the challenge of creating distinctive meals, says Kate Bevan

Airline food used to be pretty much the same on any airline: often unappetising, occasionally inedible. But with the mass revamping of premium-class services being carried out by every airline worth its salt, food is at last receiving some attention.

Even so, delivering higher-quality fare to passengers remains a problem. Food has to be assembled, cooked and chilled on the ground before being loaded on to meal trolleys for each aircraft, usually by contract caterers handling many flights from several airlines.

For example, Cara, Air Canada's caterer in Toronto, prepares food for 20 other airlines, handling 22,100 meals a day for all classes, from economy flights for US airlines to Executive First, Air Canada's hybrid first-business class, and BA's Club World and First classes - very different services, requiring different types of food.

Part of the answer is to be aware of the limitations of the cook-chill process and avoid foods that do not stand up to it well. An example is chips, says United Airlines, the US carrier. "They don't translate to the aircraft very well," it says. And eggs are difficult to cook, chill and then reheat, as anyone who has opted for a breakfast omelette on just about any airline will testify.

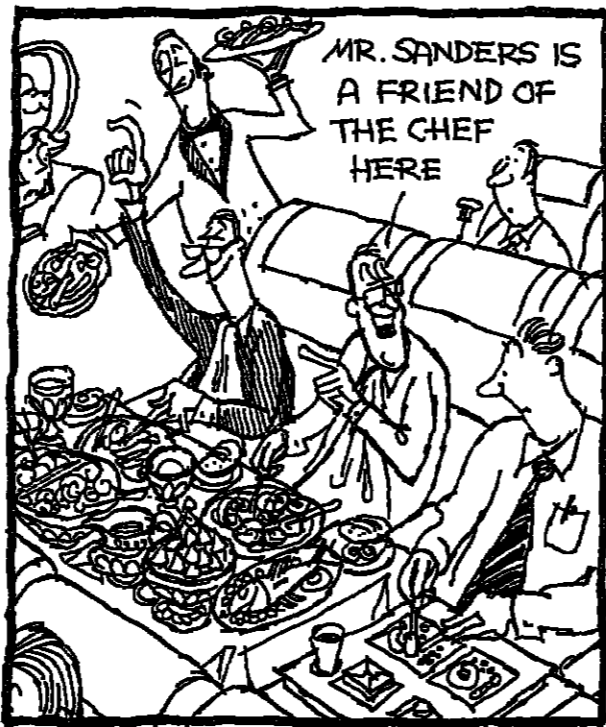
Another way to achieve higher quality, say the airlines, is to give the cabin crews more

control over the final product. For Air Canada, this means asking crews to put final presentation touches to dishes. British Airways also allows crews leeway to finalise presentation of food. "They don't have to follow a set picture any more and put the potatoes exactly 3cm to the left of the beef," says BA. "They're more involved with the product." It adds that cabin staff are encouraged to try cooking the recipes at home.

Creating distinctive food is a challenge for airlines, which are bound not only by the limitations of space and cooking facilities, but also by hygiene regulations. Not reheating food at a high enough temperature and for long enough would be a disaster on a long flight.

It is easy for carriers with a specialised national cuisine, such as Thai, to stand out from the crowd, but for the airlines of countries with less well-defined culinary identities, things are more difficult.

Virgin Atlantic, Richard Branson's airline, works with celebrity chef Raymond Blanc on dishes for Upper Class passengers on flights from London. BA is working with Food From Britain, a lobby group, on recipes using traditional ingredients such as black pudding and Cumberland sausages. Robert Volstuben, Air



Canada's executive chef, says the carrier uses Canadian ingredients where possible, such as smoked salmon, and also offers Canadian wine. United is concentrating on branded products such as McDonald's meals for children

in economy and offers coffee from Starbucks, the US chain. Airlines are also increasingly aware of the demands of passengers on different routes. Thus a western carrier flying a route from Europe or North America to Japan offers a Jap-

anese choice, while an Asian airline provides western dishes alongside those of its own national cuisine.

The quality of service is also improving, especially in the premium-class cabins, where airlines have belatedly come to the idea that passengers like to be able to choose when to eat rather than having dinner now or not at all. BA lets first-class passengers pick and mix from a flight-long buffet. Its Club World passengers have access to a larder of snacks as soon as the main meal service is over. Singapore Airlines lets its first-class passengers specify when they want to eat on trips of more than six hours.

But that is on long-haul flights. In the US, the picture on domestic flights is different. "Fares are so low on short hops in the US that we just can't offer the same service you would get on a comparable flight in Europe," says Andy Plews of United. He points to a flight between, say, Los Angeles and San Francisco, where a traveller might only be offered a bag of peanuts in economy, whereas an economy-class passenger flying a comparable distance in Europe would probably be offered a hot meal. "US passengers want low fares," he says.

Airlines are adamant that in-flight food is no longer something to be ashamed of. Indeed, American Airlines recently produced a recipe book for a press event - only to be swamped with requests for it when news leaked out.



#### SMART GUIDE

Better known as a haven for sunseekers, business travellers to Miami with less time should bear in mind that the metropolitan area is spread out, meaning it can take an hour or more to cross the city.

Although many rent a car, taxis may be best for those afraid of getting lost - a serious concern in a town infamous for attacks on motorists. Taxis in Miami are expensive and have to be called for rather than hailed on the street, but drivers usually know where they are going.

● Where should I stay? The art deco South Beach district offers the most fun. Not long ago the neighbourhood had numerous crack houses. Now Ocean Drive, which edges a white sand beach, is packed with upscale restaurants, shops and sidewalk cafes. It is close to downtown and a 45-minute drive from the airport.

The Delano, the most elegant hotel in Miami Beach, opened to much fanfare last year. Architect Philippe Starck was in charge of the renovation of the old art deco building. Room rates are from \$200 (£130) to \$650 per night in high season. The Raleigh, another art deco jewel, is also popular, with peak-season rates starting at \$180.

The pink-marbled Grand Bay in Coconut Grove recently lost its status as the only five-star hotel in Miami, but is still popular with business travellers. Room rates start at \$285 in high season. If you are

## Office in the sun

Victoria Griffith on the inside track in the art deco city of Miami

doing business in Coral Gables you may want to consider the Biltmore, which looks like an overdone wedding cake. If you want to be in the middle of downtown, your best bet is the Inter-Continental.

● How about restaurants? The Forge restaurant in Miami Beach has continental cuisine and a cigar-smoking room. Pacific Time in South Beach serves Pacific Rim food: heavy on fish, with Asian accents. Most visitors like to try Cuban fare at least once when in Miami, and Yuca, famous for unusual presentations, is the most sophisticated of the Cuban restaurants.

The original Yuca is in Coral Gables, but the owners have just opened a branch in South Beach as well. Larlos, a Cuban restaurant on Ocean Drive, is more down to earth, although the noise level, from live music and other diners, can be deafening. The restaurants in the Raleigh and Delano are also excellent.

● How about the nightlife? Because of its Latin character, Miami throbs into the small hours. A lively spot at South Beach is the nightclub Café Atlantico, while the Martin hotel nearby has live bands and a wide variety of music from rock to Cuban jazz. For standard nightclub fare, Amnesia may be the hottest spot in town. If you want to taste the nightlife without hitting the dance floor, you could always bar-hop along the sidewalk venues of Ocean Drive.

● What about higher-brow pastimes? Miami is not known for high culture, but neither is it utterly philistine. The neoclassical Miami City Ballet has come a long way since Edward Villela took over as director nine years ago, and is considered one of the best ballet companies in the US. It is faithful to Balanchine, and performs both modern and classical pieces.

Miami has no notable art museum, but is becoming known as a centre for Latin art exhibitions in private galleries. The gallery owners in Coral Gables sponsor an "artwalk" on the first Friday of each month. Just show up at a Coral Gables art gallery - most of them participate - between 7pm and 10pm. You'll get refreshments and transportation between venues.

● Suppose I have a spare day? Take a trip to the Everglades, the world-class waterland so near Miami that city sprawl is starting to eat into it. The alligators are a must-see, though the mosquitoes are outstandingly vicious. Key Largo is good for diving and is a 1½-hour drive from Miami.

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Michael Prowse • America

# A silenced speaker

Gingrich is a diminished political figure but it would be premature to write off his conservative revolution

Few politicians can have fallen from grace more rapidly than Mr Newt Gingrich, the speaker of the US House of Representatives. For much of last year he effortlessly dominated the political landscape. His legislative agenda - the Contract with America - defined the terms of debate in Washington. He appeared almost nightly on the television news, sounding off on every subject under the sun. He wrote a best-selling book and was mentioned as a possible Republican president, if not this year then in 2000. As his "revolution" unfolded, political pundits seriously debated whether President Bill Clinton and the Democrats were any longer relevant to the nation's future.

The scene today could hardly be more different. Mr Clinton looks more confident than at any time during his presidency. Mr Gingrich is a shadowy figure, with a low profile. Opinion polls indicate he is deeply disliked by many voters. Once a commanding figure at Republican press conferences, he now lets Mr Bob Dole, the presidential nominee and Senate majority leader, do the talking. He describes himself modestly as Mr Dole's "junior partner".

To some degree, his eclipse is a natural result of the political cycle. Once he decided not to enter this year's presidential contest, he instantly relegated himself to the second division. So long as they stood even a faint chance of winning the Republican nomination, relatively minor figures such as Mr Steve Forbes, the *millionsaire publisher*, and Mr Pat Buchanan, the rightwing commentator, were hotter media properties. But even allowing for presidential politics, Mr Gingrich has become strangely ineffectual. He has, for example, played no part in the economic debate that has dominated the headlines this year - the national angst over "job insecurity".

It seems that he is yet to recover from his humiliating defeat in the budget standoff

with the White House at the end of last year. Mr Clinton's masterly performance reminded me of Muhammad Ali's tactics in his title fight with George Foreman in Zaire. All absorbed more punches than seemed humanly possible, giving Foreman a false sense of confidence. Then, at the critical moment, he rallied sufficiently to deliver a knockout blow.

Mr Clinton's tactics were uncannily similar. He let the Republicans pummel him for months. He gave every impression that he would fold under pressure. Then, at the eleventh hour, he pulled out his mighty veto pen. With public opinion on his side, he stood firm even when Republicans forced the partial closure of the federal government. Too late, Mr Gingrich learned an elementary political lesson. You cannot govern from Congress; powers really are separated under the constitution.

But his (temporary) loss of stature does not mean the policies he championed were fundamentally flawed. His Republican revolution was always a less radical affair than pundits cared to admit. The essential elements included a balanced budget by 2002; a small reduction in the overall size of fed-

eral government; a devolution of power (especially in social policy) from Washington to states and localities; modest tax cuts, mainly targeted at children; reform of Medicare and Medicaid, the healthcare programmes for the elderly and poor; and an overhaul of welfare.

This was a politically ambitious but not unreasonable agenda. Policies along similar lines had been implemented in several states by popular Republican governors such as Mr John Engler of Michigan, now mentioned as a possible running mate for Mr Dole. A strand of conservative opinion - represented by Mr Forbes and the Wall Street Journal's editorial page - admittedly regarded Mr Gingrich's emphasis on balancing the budget as a dangerous retreat from the "pro-growth" policies of the Reagan era. But this was short-sighted; cutting the deficit is a way of stimulating savings and hence of boosting growth. Even Mr Clinton is now rhetorically committed to zero deficits - evidence that the policy has political as well as economic merits.

Other aspects of the Gingrich agenda were equally sensible. After half a century of creeping centralisation, there is a compelling case for

devolving powers from Washington to the states. Ms Alice Rivlin, the budget director, called for just such a policy in a book published shortly before she joined the Clinton administration. Senior Democrats will also admit privately that the big federal entitlement programmes such as healthcare must be curbed and reformed. They crucified Mr Gingrich for proposing to cut the annual rate of growth from 10 per cent to 6 per cent. Yet, in 1993, Ms Hillary Clinton proposed roughly equivalent curbs in her ill-fated reform plan.

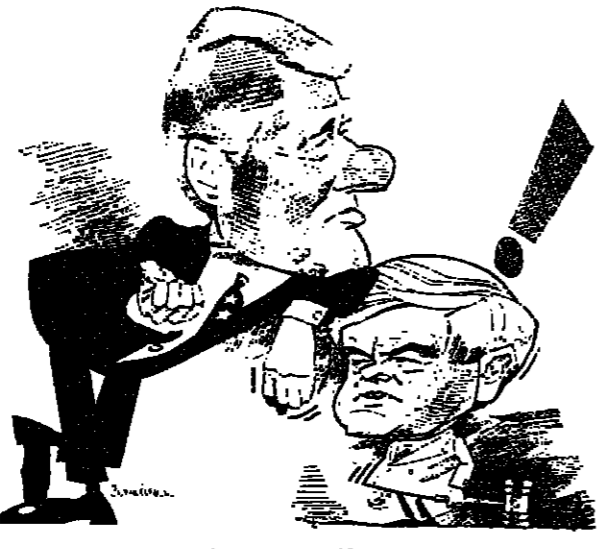
Mr Gingrich was perhaps politically naive. If he had wanted to maximise his popularity he should have talked less about fiscal austerity. He certainly should not have laid a finger on Medicare. He should also have polished his public image; his petulant bomb-throwing style undermined his credibility even among potential sympathisers.

Yet although he lost the public relations battle of 1995, it would be premature to write him off as a politician. Under Mr Dole's leadership, the Republicans may yet salvage something in coming weeks in budgetary negotiations with Mr Clinton.

If Republicans retain control of both houses of Congress this November and if Mr Dole defeats Mr Clinton (admittedly two big ifs), Mr Gingrich will be triumphantly back in the policy saddle.

Even Mr Dole's best friends concede he is not an "ideas man". As president he would probably be preoccupied with foreign policy. Domestic affairs would be largely delegated to Congress - which would mean to Mr Gingrich and Mr Trent Lott, his Senate soulmate.

In 1997 we could thus see a replay of 1995 - with one enormous difference: President Dole would sign those bills that Mr Clinton took such pleasure in vetoing. And the Republican revolution would finally deliver on its promises.



# LETTERS TO THE EDITOR

Number One Southwark Bridge, London SE1 9HE

We are keen to encourage letters from readers around the world. Letters may be faxed to 044 177 7777 or to 'line', e-mail: letters.editor@ft.com. Translation may be available for letters written in the main foreign languages.

## Downsizing a poor alternative to an effective business strategy in winning customers

From Mr Alan Williams.  
Sir, Michael Prowse ("Blame consumers", March 18) proposed that the "corporate killers" are serving the community by responding to consumer signals. He is correct only in the most restricted sense: companies lose customers by failing to satisfy their needs. But that failure is an indictment of management that has ignored the developing signals in the market. Why should we praise managers for "slash and burn" corrections of their own mistakes?

A business that delivers consistently good returns to its

shareholders has to have regard also to its customers and the employees whose activities make it possible for customers to buy; these are all stakeholders. Downsizing, or whatever one calls it, creates the "who's next?" syndrome and staff will leave. The first to go will be those with the marketable skills; they are the ones that the business needs most to ensure satisfied customers. Creating constant worry in middle management is a very effective way to ensure the ultimate failure of a business.

There is an alternative but it has been largely forgotten. The

good manager notices threats, identifies opportunities and then moves positively to avoid the former and to grasp the latter. Cunard destroyed its reputation with the QE2, not the voyage. British Rail had "the wrong kind of snow". What about linking Yorkshire Water? Contrast staff morale in these businesses with those of Richard Branson, who develops and builds businesses.

Mergers and acquisitions like Sandoz/Ciba and Glaxo/Wellcome have been financially justified by savings from job losses. Interestingly, the demerger of AT&T is also

justified by similar savings. Harvard's Michael Porter said that "acquisition is not a strategy"; presumably the same applies to demergers. Neither wins customers; effective business strategy does.

So, is cost-cutting the way forward or would positive business development offer a better future? Are there any top managers left who understand how to make businesses adapt and grow?

Alan Williams,  
Managing Resources,  
18 Topcliffe Way,  
Cambridge CB1 4SH, UK

## Courtesy on the wane

From Mr Franco Cavallini.  
Sir, I am an Italian engineer who for 27 years has worked in the UK, acting as agent for Italian manufacturers of heavy engineering equipment and civil engineering contractors. On February 19 I sent literature of my principals, with an accompanying letter, to the chief buyer or director of purchasing of 23 leading British civil engineering contractors, well known both nationally and internationally. I have so far received a fax reply from just one of them - the others did not even bother to acknowledge receipt of my correspondence.

I then called these 22 and was advised, mostly by secretaries, that my letter had been received and that the literature I had enclosed was "in the company files".

Twenty-six years ago my business letters invariably were answered or acknowledged by companies in the UK, rarely by continental companies. Indeed, in my contacts with the latter I used to underline the higher level of business manners found in the UK.

Those were the days. Now, it would appear that levels of business courtesy have changed for the worse in the UK. Would your readers agree?

Franco Cavallini,  
44 Polhill Avenue,  
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## Strategy would severely hit cocoa prices

From Mr P. Amoah-Ntim.  
Sir, I read with great interest the article "European Commission grapples with the content of chocolate" (March 20). If I may, I would like to clarify certain issues.

The article is right when it argues that harmonisation of vegetable fats will lead to a severe displacement of cocoa as a consequence of the substitution of alternative vegetable fats to cocoa butter in chocolate. However, the main threat for cocoa producing countries is not in volume but in price. Any displacement will result in a severe fall in the price of cocoa as it is a very sensitive commodity. While this would create a pressure on the European Union's mechanism for supporting export revenues

(Stabex) - ultimately paid for by the European tax payer - it is highly likely that cocoa producing countries will suffer a dramatic loss that will jeopardise their entire development programme.

Second, the article mentions that chocolate manufacturers would not agree to the mention of the use of alternative vegetable fats on the wrapping, other than in the list of ingredients at the back. Indeed, Mr Baudouin Michiels, president of CacaoBisco (the European Association of Biscuit and Confectionery Manufacturers), declared in an interview at the last International Cocoa Organisation meeting in London that industry "is very, very reluctant to put vegetable fats [on the label] because

people would consider this as a bad product".

Should we understand by this that the only condition for selling chocolate products containing alternative vegetable fats is that consumers are unaware of their presence? And is it right that the large chocolate manufacturers should decide for the consumer what is a good or a bad product?

Therefore, not only is the use of vegetable fats other than cocoa butter contrary to the interests of cocoa producing countries, but also to those of European consumers.

P. Amoah-Ntim,  
ag. head of mission,  
Ghana Embassy,  
7 Blvd General Wabis,  
1080 Brussels, Belgium

## Naval background teaches 'followership' skills

From Mr Kenneth P. Armitage.  
Sir, In her otherwise stimulating column, addressing the subject of leaders and followers, Ms Lucy Kellaway ("Unskilled in the art of followership", March 18) asks "if Sir John Harvey-Jones has any himself".

If she had researched Sir John's background she would have noted that he served in the Royal Navy for 20 years. As a midshipman at Dartmouth, and at sea under training, he would, undoubtedly, have been taught the importance of teamwork, the need to learn to

accept direction and have been told that before becoming a leader one must first learn how to follow.

Leadership is not simply about status and decision making, it is about the most important resource, people. Officers are taught the principles of leadership, through academic, professional and practical courses, such that they will be knowledgeable enough to earn the respect of subordinates and, eventually, be in a position to accept responsibility and

accountability. Managers are not necessarily leaders and leaders are not always managers. In some situations it is the person with the most knowledge of a given set of circumstances who takes or accepts responsibility for resolving difficulties and others, recognising that knowledge, become followers and eventually, perhaps, leaders.

Kenneth P. Armitage,  
6 Deben Valley Drive,  
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THE POWER TO PROVIDE

# Key to the right contacts

Connections are supposed to count in China. If your company has a Beijing contact who knows an official who has a close relationship with a person who is an intimate friend of someone in the extended family of Deng Xiaoping, then in the deep waters of bureaucracy part and you walk into the Promised Land of 1.2bn consumers.

The cultivation of connections has, like the production of duck-down jackets in China, grown into a sprawling industry of variable quality. Effort put into buying air tickets and banquets for somebody who knows someone could leave a well-meaning investor with an interesting collection of hotel bills and only a small gift in return - perhaps a pair of cloisonné chopsticks.

The exact value of *guanxi*, as contacts are called, may be difficult to estimate, but the time has come to call in the auditors. Foreign companies relying on the divine intervention of political patrons spend too long digging around deals that cannot be done, and gung ho go-betweens are making too much money in the meantime.

For lessons in the art of leveraging friendship, turn to the traditional Chinese textbooks. There is general agreement that friends are an asset, whether it be in jumping queue for a theatre ticket or securing a rare shipment of Shanghai hairy crabs. But the connections must be put in context; the hairy crab contact is probably of no use on theatre tickets.

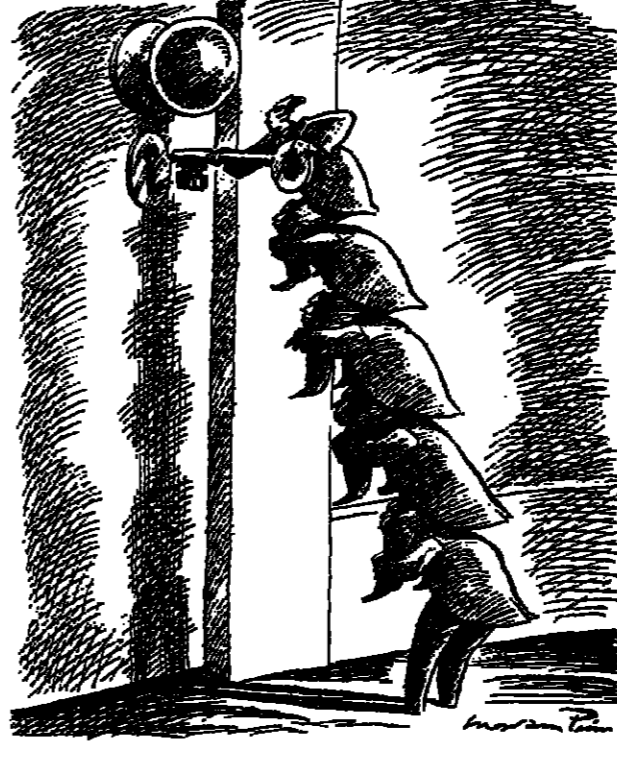
The Chinese are also aware that, crudely put, there are two classes of *guanxi*: the familiar face called on for fairly routine favours; and the truly powerful individual who is tapped for the Big One.

A foreign company will struggle to survive in China without the first class of contacts - for permission to import the new office car, for that extra telephone line and for not unsympathetic treatment by the tax authorities.

Take Reuters, which is knee-deep in commitment to China. The UK-based information company has an alliance with China International Trust and Investment Corporation.

With cultivation in mind a

## The cultivation of connections in China can produce mixed results, says Robert Thomson



parade of potential investors continues to pass through China, bearing a list of real or imagined contacts, a "well-connected" consultant, and a straight-line strategy in a commercial culture with the sharp curves of quasi-communism.

Economic reform, aimed at developing a "socialist market economy", has blurred the lines of command. Trade has been dominated by monopolistic import-export companies with clear links to ministries. The rise of provincial power and the frenetic formation of companies with links to the military or a ministry or an influential individual have created doubt over the real length of a partner's reach.

Take Reuters, which is knee-deep in commitment to China. The UK-based information company has an alliance with China International Trust and Investment Corporation, and

is widely believed to be a powerful patron because of its role as the central government's investment arm.

But Reuters has received a low blow from another organisation with clout: Xinhua, the news agency. A traditional guardian of media morals, Xinhua has convinced the State Council to approve a directive giving it control over all electronically-delivered information and, more to the point, a piece of the action: the opening claim is apparently for about 15 per cent of Reuters revenue in China.

Mr Rupert Murdoch's News Corporation has faced similar difficulties in finding a Great Helmsman to steer it through the choppy waters of the Chinese market. The company has a small joint venture with the People's Daily, while Star TV, the satellite broadcaster, has been negotiating with Carefree Development, a Hong Kong-

based oil services outfit which boasts of its connections in the Central Military Commission.

The CMC has the final say on exactly where to task fine missiles aimed in the general vicinity of Taiwan, but is not famed for its links with China Central Television, which still chooses the channels on Chinese TV. Still, there is always a possibility that Carefree has spotted a breach in the bureaucracy and the country will be introduced to the pleasures of pay-TV.

Even ethnic Chinese have to be careful in their courtship of contacts. Mr Li Ka-shing, head of Cheung Kong, the property and investment company, has found a mood change in Beijing where his company is creating Oriental Plaza, a grand retail spread within a couple of blocks of Tiananmen Square.

The resignation of the city party boss and a campaign against "unhealthy tendencies" have made the government more cautious in approving contracts for "old friends" from Hong Kong.

Eighteen years of economic reform and the above examples suggest that just as China has Four Cardinal Principles and Three Treasures Tea, there are Three Immortal Laws of Good *Guanxi*:

- Law One: Chinese politics is unpredictable. Not even senior officials know exactly who is running the country, and a promise made in Beijing may have lost its meaning by the time a factory is built in Chongqing.
- Law Two: Be wary of intermediaries touting comradely connections. It is quite easy and lucrative to suggest that your brother has a buddy on the Politburo, and that a first cousin is so close to the military that he is almost in uniform.
- Law Three: Due diligence in China means scrutinising the vested interests of a partner, as well as tallying the market opportunities. Confucius probably had joint ventures in mind when he said: "Look at the means which a man employs; consider his motives; observe his pleasures. A man simply cannot conceal himself."

FRANCIA

The dear British

COMMENT & ANALYSIS

FINANCIAL TIMES

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Monday March 25 1996

The death of British beef?

UK farming is facing one of its worst disasters this century. The crisis of Bovine Spongiform Encephalopathy, or mad cow disease, has more catastrophic financial and social implications for farming than the 1960s epidemic of foot-and-mouth disease, or the outbreak of salmonella and the Chernobyl radioactive fallout in the 1980s.

The questions of who knew what, and when, are yet to be answered. It is easy to argue that the government should have done more, sooner. It is also clear that it was near-impossible to strike the right balance between alarmism and complacency. The more pressing questions are what can be done to prove that UK beef is safe again, and whether compensation should be paid to farmers.

Expensive operation
One suggestion is that slaughtering the entire stock of cattle - about 11m animals - would appear to be a practical obstacle to this horrific and expensive operation, notably the need to build incinerators to dispose of the carcasses. But the greater worry is that this might not prevent re-introduction of BSE if the contaminated feed hypothesis is wrong.

China must talk to Mr Lee

Mr Lee Teng-hui's sweeping victory in Taiwan's presidential elections is a mark of courageous defiance by the voters of China's threats. It also demonstrates their desire for moderation. Democracy may be new to Taiwan but, in voting for a president who still formally espouses the idea of eventual unification with China, the electorate has shown a healthy desire to avoid extremes.

Ultimate aim
That will not be possible without some concessions on the part of Taiwan. At the very least it would have to reaffirm its ultimate aim of reunification and scale back its campaign for UN membership. The latter move would be difficult to sell at home, but Mr Lee might have the authority to do so if there were sufficient concessions from China in return.

Broader agenda
Even before Saturday's election Mr Lee's Kuomintang Party had made clear its desire for a resumption of talks with China. He should continue to hold out such a possibility, despite China's hostility. Discussions over practical issues such as shipping and air links were broken off by Beijing

No compensation

As for compensation, some feel that farmers should be like any other producers of faulty goods - that is, offered no compensation. It seems that the intensive farming practices which many farmers embraced eagerly may have been to blame. Yet farmers could reasonably argue that the government authorised those practices. While this blight has not fallen from a clear blue sky, as did the Chernobyl debris, there are still grounds for regarding the evolution of a new disease as a natural disaster. Compensation should be paid to those who will lose their livelihoods, for many years if not permanently.

Life in the slums of Rio de Janeiro is a little easier, and President Fernando Henrique Cardoso has managed to sustain his popularity. Contrary to the popular wisdom of the 1980s, economic stabilisation policies are not always disastrous for politicians.

President Ernesto Zedillo of Mexico probably wishes he had it even that easy. Mexico's economy contracted 7 per cent last year. Interest rates remain stubbornly high, choking off any prospect of vigorous recovery.

At a time when US banks either "fish or cut bait", Wells Fargo is definitely one of those banks which intends to go fishing. Nevertheless, despite its recent \$11.6bn bid for First Interstate, it is still only number eight in the US.

Blockbuster II
Are small, used-car dealers in the US about to go the way of independent retailers in many other areas, wiped out by the spreading might of big retail chains?

Self serve Morbo
In Britain Bovine Spongiform Encephalopathy may be known as mad cow disease. But in Italy it is called "morbo mucca pazza", and Italy's Luigi Cremonini stands to benefit from it.

100 years ago
Income tax in France
Paris: In anticipation of the debate on the Budget Committee's motion for the rejection of the Government's proposals for an income-tax, the Chamber to-day was crowded. M. Jaures, Socialist, supported the Government scheme, which, he said, was inspired by a democratic spirit, and would relieve the labourer and the farmer. He declared that an income-tax ought to have been imposed 20 years ago. "We shall march on towards our goal," he said, "at the same time respecting the present antiquated social system."



The shifting battleground

Latin American countries are winning the war against inflation but face an important fight over unemployment, says Stephen Fidler

Good news on inflation has been bad news for Brazilian chickens. Since Brazil's anti-inflation plan was put into effect in mid-1994, inflation has fallen to 15 per cent from 7,000 per cent, and poor Brazilians have been able to afford a better diet; they ate 17 per cent more chickens last year than in 1994.

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orthodox market-oriented economic programmes, accelerating privatisation and other measures. Mr Marcellino Nunes de Alencar, governor of the state of Rio de Janeiro, says he has no choice but to privatise the companies under his administration's control as they gobble up \$500m of the state's \$8bn annual revenues. He repeats what has become a mantra for politicians across Latin America: "The state should be regulating, not controlling, the economy."

Latin American governments have found the formula for inflation, but that's yesterday's battle," said one development bank official. "Today's problem is how to deal with the unemployed."

For financiers, Latin America still represents opportunity. If things have been bad, they argue, the worst could well be over. Growth will return to Mexico and Argentina this year, and accelerate next; it will be sustained in Brazil, which could be a \$1,000bn economy by 2000. Chile - with its successful export and savings-oriented economy - has shown the way forward and is insulated from economic problems elsewhere in the region.

While some countries remain heavily indebted, or vulnerable to outflows of capital, the ability of Latin America to service its debt is gradually improving. Exports have risen, their dollar value growing by 18 per cent last year. Several countries - Argentina, Mexico, Colombia and Peru included - have followed Chile's successful programme of privatising pensions, which should in the medium term raise domestic savings and provide a pool of local capital, reducing over-dependence on flighty external investors. Governments have deepened their

Y et the Mexican crisis has had an effect. The flow of international bond market lending to Latin America has recovered, but at terms significantly less generous to borrowers. And portfolio equity flows have been hesitant in returning, although in the long term the need for institutional investors in the industrialised countries to diversify their portfolios should sustain flows of private capital into Latin America.

What better way of satisfying Wells Fargo's craving for size and the question-mark hanging over HSBC's management succession?

prise. In Brazil, for example, low inflation has revealed a chaotic public sector. Some states are spending more than 100 per cent of revenues on wages and salaries, but cannot fire public servants because the constitution forbids it.

Most Latin American governments have emerged only in the last 15 years from military rule. And while the military has taken a back seat everywhere, except Cuba, it still looms unreformed and often unrepentant over the civilian governments of many countries.

Yet it is these bureaucracies that are now being charged with the task of regulating Latin America's new market economies, as social pressure mounts on governments. The failure of banking regulators to prevent banking crises suggests governments will have difficulty in fulfilling their responsibilities.

Difficult, however, does not mean impossible. Mr Enrique Iglesias, the president of the Inter-American Development Bank, says he does "not think social tensions will become unmanageable. They never have in the past". In Chile, he notes, the unemployment rate reached 27 per cent in the mid-1980s; now it is below 5 per cent. "The policies produce results," he says.

OBSERVER

A banker of substance

HSBC Holdings, the UK's biggest banking group, has recruited a non-executive director who knows a bit about banking. Carl Reichardt, one of America's most successful bankers joined the board last Friday.

At a time when US banks either "fish or cut bait", Wells Fargo is definitely one of those banks which intends to go fishing. Nevertheless, despite its recent \$11.6bn bid for First Interstate, it is still only number eight in the US.

In the drink

Bahamians were bemused the other day to see about 100 boisterous American students strolling the streets of Nassau, the capital. They were dressed in life jackets, walking uncertainly and slipping from bottles in brown paper bags.

The students had been on a "booze cruise," but unfortunately the boat sank in 12ft of water. No injuries, but the shaken students sought to calm their nerves as best they could, with some liquid refreshment. A plaintive protest from the boat's first mate: "Some of them didn't want to leave the sunken boat - but when they did they emptied the bar."

Sunk without trace

Eric Ellen, head of the International Chamber of Commerce's commercial crime unit, recently discovered for sale in a Taiwanese bookshop pirate copies of his own authoritative tome, International Maritime Fraud. Nothing like being ripped off to concentrate the mind.

100 years ago

Income tax in France
Paris: In anticipation of the debate on the Budget Committee's motion for the rejection of the Government's proposals for an income-tax, the Chamber to-day was crowded. M. Jaures, Socialist, supported the Government scheme, which, he said, was inspired by a democratic spirit, and would relieve the labourer and the farmer. He declared that an income-tax ought to have been imposed 20 years ago. "We shall march on towards our goal," he said, "at the same time respecting the present antiquated social system."

50 years ago

International Bank salaries
The salaries of executive directors of the International Bank and Monetary Fund set up under the Bretton Woods agreement have been fixed on American suggestion at \$4,250 a year, tax-free. The Boards of the World Bank and Fund, including alternate directors, will apparently be swollen to the number of 48. Though, after much pressure, the Americans have agreed that directors should be paid by the month, and only for months when they are actually working, expenditure on these 48 World Bankers' salaries will, nevertheless, remain enormous.

osnian prisoners freed after pressure

Paul Wood in Belgrade and Wyatt Freeland in Moscow
The former warring states abruptly stopped up the release of prisoners over the international community. The release of the prisoners could be delayed unless the warring parties agreed to a ceasefire. The warring states in Moscow were the main group from the US, Britain, France and Germany, which sponsored the release of prisoners.

Macedonia

Spreading the word on Skopje
The word on Skopje is spreading. The word on Skopje is spreading. The word on Skopje is spreading.





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Monday March 25 1996

Mackay to go in Inchcape shake-up

By Patrick Harverson in London Inchcape will today announce the departure of Mr Charles Mackay, chief executive, in a shake-up that will see the international marketing and services group float its insurance broking subsidiary and diversify the core motor dealership business while cutting its dividend.

Mr Mackay, who is to be replaced by Mr Philip Cushing, the 45-year-old group managing director, is paying the price for the group's poor recent performance, which culminated in its shares being dropped from the FT-SE 100 index last year.

The changes will be unveiled by Sir Colin Marshall, the former head of British Airways who took over as Inchcape's non-executive chairman in January and who has been conducting a strategic review of the group's businesses.

The extent of the problems facing the group will be underlined by today's annual results, which are expected to show that restructuring charges of more than £110m lowered pre-tax profits last year to £20m-£30m (£90.6m-£45.9m). In 1994, pre-tax profits were £220m. The 1995-96 dividend is expected to be cut sharply in the wake of the results.

Although Inchcape would not comment on today's announcements, it is believed to be ready to outline plans to float a majority stake in Bain Hogg, the insurance broker. It tried to find a trade buyer for the business last year but could not agree a price with any potential purchaser.

Another result of Sir Colin's review is Inchcape's plan to broaden its car distribution business by adding marques such as Land Rover, Jaguar and Volvo to its range. Until now the dealerships have focused on Japanese cars, primarily Toyota, but in recent years the business has been hit hard by the strength of the yen, which has made Japanese-badged cars more expensive than European rivals, and weakening consumer demand.

Mr Mackay's departure after five years at the helm is expected to cost Inchcape about £300,000. He is on a two-year rolling contract and last year was paid a total package of £461,000. He is on a two-year rolling contract and last year was paid a total package of £461,000. He is on a two-year rolling contract and last year was paid a total package of £461,000.

Easdaq paves way for September launch

By Richard Gourlay in London Easdaq, the proposed Europe-wide stock market for high-growth companies, has raised enough capital to gain recognition as an authorised exchange, paving the way for a late September launch.

The Bf200m (£8.6m) investment by US and European investors takes Easdaq a step closer to its goal of becoming Europe's equivalent of Nasdaq, the second largest stock market in North America.

Last week, trading began in the first company to be floated on the French Nouveau Marché, which was launched after London said it was setting up the Alternative Investment Market.

Mr Jacques Putzeys, Easdaq's chief executive, said confirmation of the capital injection from the 15 investors meant it could now be recognised by regulatory authorities in Belgium, where it will be registered.

Nasdaq to seek a dual listing on the new exchange. Easdaq's latest investors include Equitable Life, one of the UK's largest life insurance companies, which put in £250,000. The company, which has a number of venture capital funds, said it wanted Easdaq to provide the kind of exit route that Nasdaq has given US venture capital investors in high-growth companies.

Mr Ronald Cohen, chairman of Apex Partners, the venture capital group, and an Easdaq board member, said investment from groups such as ING Barings, which put in \$1m, Unibank of Denmark and an arm of Banque Populaire of France, showed international investors wanted an active trading role on the market.

Tradepoint to double coverage of UK equities

By George Graham, Banking Correspondent

Tradepoint, the investment exchange which last year broke the London Stock Exchange's monopoly on trading in UK shares, is to double the number of equities that can be bought and sold on its electronic system.

It will announce today an expansion of its market to more than 900 shares, including virtually all the constituents of the FT-SE Actuaries All-Share Index.

"It has always been our plan to increase the number of UK equities tradeable on our exchange. With trading volumes growing steadily and our participants increasingly using this new way of trading in the UK, we are now able to respond to market requests to broaden the range," said Mr Stephen Wilson, executive director of Tradepoint.

The Stock Exchange board last week endorsed plans to launch a similar order-driven electronic market next year. This will initially cover only FT-SE 100 stocks, though it could later be extended.

Although a handful of equities dealers argue that an order book is best suited to the least liquid stocks at the bottom end of the market, the bulk of the market remains sceptical about whether it will be possible to trade illiquid stocks by this method.

Turnover on Tradepoint's system reached £32m (£49m) last month - a mere flea bite to the Stock Exchange and still far short of break-even. The company is seeking to raise £8.5m to carry on its development through a placing with institutional investors and a listing on the Stock Exchange's Alternative Investment Market.

Philip Coggan reports on concerns that UK groups' performance has peaked

Good times may not have much further to roll

Signs of relief can be heard around the City. The UK results season is well into its stride and so far it has been free of nasty surprises.

Earlier in the year, the markets began to get alarmed about the prospects for the season when a series of companies, notably in the retailing sector, issued profits warnings.

But it seems that a combination of statements from the corporate sector and warnings from economists that UK gross domestic product growth was slowing persuaded analysts to reduce their forecasts to realistic levels.

"There was a big adjustment process in September and October," says Mr Mark Tinker of James Capel. His figures, based on a sample of 101 large companies, show that 55 have reported figures better than the consensus forecast and 34 worse.

However, the overall numbers may hide a less encouraging trend at the sectoral level. Mr Paul Walton, UK strategist at Goldman Sachs, says that financial companies have performed much better than industrialists.

Goldman figures showed that while profits from FT-SE Actuaries All-Share companies were 2 per cent better than expected, that was entirely due to the financial sector, where the figures were 7 per cent ahead of forecasts.

Non-financial companies produced profits which were 1 per cent worse than expectations. A few leading companies have disappointed investors. Unilever, the Anglo-Dutch consumer goods group, reported sluggish volume growth and made a cautious statement about 1996.

"There is little evidence yet of any noticeable improvement in European trading conditions," said Sir Michael Perry, chairman of Unilever's UK arm. Nevertheless, James Capel's Mr Tinker says overall UK earnings are likely to have grown 11 per cent in 1995 thanks, in part, to the corporate sector's effort to improve margins.

"Everyone has been focusing on demand not being as strong as they thought, but costs have come in lower than expected." Pressure on margins had been particularly acute in the first part of 1995 as companies struggled to cope with the sharp rise in raw materials prices in 1994.

But that effect has faded and, as last week's subdued average earnings numbers showed, companies have yet to experience cost pressures on the wages front. Companies have continued to hack away at their cost base, as shown by the large number taking exceptional

charges against their profits. "The level of exceptionalism being reported is back at the same level as in 1992, at the end of the recession," says Mr George Hodgson, UK equity strategist at SBC Warburg.

Some of these costs relate to the restructuring which followed the 1995 takeover spree. And takeovers are scheduled to continue, judging by the rash of statements of intention from UK companies, including TI and Williams Holdings.



Investors worry monetary easing will raise inflationary pressures

change of government, which might make takeovers more difficult. Share buybacks have been less common than takeovers, partly because the UK system does not make them tax-efficient.

But Mr Walton of Goldman Sachs thinks the market may sense that the UK is starting to see the end of the good times.

"Companies are commenting on how profitable they are, which means they are hitting peak margins," he says. The prospect of a Labour government taking office within a year or so - and the potential introduction of measures such as the minimum wage or dividend tax reform - might bring an end to the cycle of profit improvement.

By the time companies report on the current year in spring 1997, the news may not be so good.

most had been forecasting. "There is a fashion in the market for shareholder value," says UBS's Mr Brown, "and one way for a management to emphasise that they believe in it is to increase the dividend a fraction more than people had pencilled in."

So if profit growth has been solid, dividends have been strong and further takeovers are expected, why is the stock market so sluggish, with the FT-SE 100 index roughly where it started the year? A significant reason has been the rise in international bond yields, as investors worry that global monetary easing will lead to inflationary pressures.

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INSIDE

Eurotunnel Morgan Stanley, the US investment bank, has proposed to Eurotunnel a radical scheme for raising funds by issuing bonds secured on a portion of the cash-strapped Channel tunnel operator's revenues.

Glencore Glencore, the Swiss group which is one of the world's biggest international traders, is expecting to raise \$300m-£41.4m by selling its US aluminium business, Century Aluminium, through an initial public offering to international investors.

City People Hermes Investment Management, which oversees the assets of the UK's largest pension scheme, has had about 270 applications for the post of corporate troubleshooter. "It touched a nerve out there," says Mr Alistair Ross Goobey (above), chief executive, of the response to his group's announcement that it was seeking someone to help underperforming companies rethink their strategy.

Fund Management Investment consultants say the vast majority of "specialist" mandates - mandates to manage a single class of assets - are going to bond fund managers. But their performance claims can take some unravelling - it's easy to say you are the most handsome guy in town when you are placing yourself next to, say, a group of squat, balding competitors.

Gazprom disappointed at offers for 9% stake

By Robert Corzine in London Gazprom, Russia's richest company and the world's biggest natural gas producer, is struggling to find foreign buyers for the 9 per cent stake it has put up for sale.

In an interview, Mr Rem Vykharev, chairman, said the proposed sale was "going badly" because the prices being offered by overseas investors were too low.

Various proposals were still being accepted by Kleinwort Benson, the UK investment bank advising on the share sale, "but we're not letting them sell the shares".

European companies have been seen as possible buyers of Gazprom convertible bonds or shares. These included British Gas, Snam of Italy, Ruhrgas of Germany and Gaz de France, the state-owned monopoly.

But some potential trade buyers are known to be worried about the lack of reliable financial information about Gazprom, whose far-flung activities in Russia and the former Soviet Union range from gas development and transportation to farming, aviation and space communications.

Battersea scheme seeks listing

By Simon London Property Correspondent The owners of Battersea Power Station in London are hoping to gain a stock market listing by reversing the planned £200m (£308m) leisure development into a quoted property company.

Mr George Hwang and his brother, Victor, the Hong Kong property investors who own the site, have held talks with small property groups. Negotiations with Southend Properties were advanced when the company, under pressure from its shareholders to change direction, opted for an alternative reverse takeover.

The Hwang brothers plan to turn the power station, which has been empty for 13 years, into one of the UK's largest leisure developments. A stock market listing would allow them to raise equity capital from outside investors and raise the profile of the project.

A consortium including BAA, the airports operator, Gordon Group, the US property investor, and Really Useful Group, the entertainment company run by Mr Andrew Lloyd Webber, the composer, are to finance a feasibility study.

But it is unclear whether all of them will back the final scheme, including a 32-screen cinema, 1m sq ft of shops and other leisure facilities. Prominent investors including Trocadero, which owns the leisure development in Piccadilly Circus, have declined to invest in the project.

Table with 2 columns: STATISTICS and COMPANIES IN THIS ISSUE. Lists various market metrics and company names with corresponding values.

CLASS OF ITS OWN. Advertisement for IBM Notebooks, featuring product images and technical specifications for models NB-575/1 and NB-5120/1.

## COMPANIES AND FINANCE: UK

## Plan to securitise Eurotunnel debt on part of revenues

By Hugo Dixon

Morgan Stanley, the US investment bank, has proposed to Eurotunnel a radical scheme for raising funds by issuing bonds secured on a portion of the cash-strapped channel tunnel operator's revenues.

The "securitisation" scheme was recently put to Sir Alastair Morton, Eurotunnel's co-chairman, as a way

to repay part of the group's massive £8bn in debts.

Eurotunnel, which last year suspended interest payments on its debt, is currently working on cash flow forecasts as a prelude to thrashing out a refinancing scheme with its banks.

Eurotunnel is understood to have turned down Morgan Stanley's scheme on the grounds that it is

premature. However, it is believed not to have completely rejected securitisation as an idea. Over the past year, Eurotunnel has considered a multitude of options for refinancing its debts - including rescheduling loans, debt write-offs, government guarantees and debt-for-equity swaps.

Securitisation is a complex financing technique, which was developed

in the US and has spread to Europe. Earlier this month, Morgan Stanley organised the sale of \$4bn (£2.6bn) in bonds backed by aircraft leases for GPA, the debt-laden Irish company.

Although the technique's most common use has been in mortgage-backed bonds, securitisation has also been used to finance transport projects such as toll roads in Mexico. The details of Morgan Stanley's

proposal to Eurotunnel are not known. But securitisation typically involves creating a special financing vehicle separate from the company raising funds. A specified flow of income - from aircraft leases, mortgage payments, road tolls or the like - is assigned to the vehicle. Bonds, backed by this income flow, are then sold to investors, while the funds raised are passed to the company.

Normally, specialist insurers are paid to guarantee the bonds, allowing them to achieve a AA or AAA credit rating.

Given Eurotunnel's cash-strapped position, it is unlikely that such a scheme could be used to repay more than a portion of its debt. Another mechanism would be needed to refinance what remained.

See Lex.

## Writedown expected at Moorfield

By Simon London, Property Correspondent

Moorfield Estates, the property company which in December replaced its management with two City analysts, is expected to write down the value of its property portfolio and halve its dividend when 1995 results are announced today.

The moves reflect the desire of Mr Marc Gilbard and Mr Graham Stanley, former Goldman Sachs property analysts, to put the company on a sustainable footing.

The write-down could lead to a reduction in net assets per share of up to 20 per cent. Balance sheet gearing is expected to increase from 124 per cent to almost 150 per cent, although Moorfield is unlikely to breach its main banking covenant.

Mr Gilbard and Mr Stanley, who took over at the request of institutional shareholders in the poorly-performing company, are also preparing to appoint new stockbrokers and financial advisers.

In addition, the 15 per cent stake in Moorfield held by British Land, the property company chaired by Mr John Ritblat, is likely to be placed with institutional investors.

## Microbics seeks market listing

By Motoko Rich

Microbics, a California-based water purity testing company, is to float on the London stock exchange within the next 12 months.

The group, which is relocating to southern England, has just raised \$15m (£9.5m) from a private placing with UK fund managers.

Mr Tony Martin, chief executive officer and chairman, was former chief executive of Celis, the environmental and industrial diagnostics group.

Last year Microbics considered floating on the Am, but decided that its growth prospects would necessitate a listing on the main market. It has been a private company for more than 10 years.

## Cliveden to float at £30m



John Tham (left) and John Lewis, chairman, stand in front of the hotel at Cliveden

By David Blackwell

Cliveden, one of the England's finest country houses and now a luxury hotel, is to be floated next month.

The pathfinder prospectus, to be published today, shows that the hotel and country club business run at the former home of the Astor family made profits last year of £1.86m on turnover of \$8.4m. Trading in the first 20 weeks of this year has been "significantly ahead" of the same period last year.

The group, which has the 4th Viscount Astor as a non-executive director, is expected to have a market valuation of about £30m. It is hoping to raise £3m through a placing with institutional investors. It is aiming to use the money to buy another hotel in which to develop further the luxury concept behind the business.

The house was home to Nancy Astor, the first woman member of parliament and renowned hostess, from her marriage in 1905 into the Astor family. The 376-acre estate and the house were given to the National Trust in 1942. When the Astors left in 1968, the

Trust let it to Stanford University, which used it as a campus for European studies until the early 1980s.

Then its potential as a hotel was spotted by Mr John Tham and Mr John Lewis, who had taken the Royal Crescent in Bath from an unrated hotel to one of the best in the UK.

They acquired a long lease on the building and in 1986 launched the new business, which has since soaked up more than £8m of investment. The rent is currently £187,000 and the next review is in four years' time.

"Our intention from the outset was to make it something unique," said Mr Tham, managing director. "We were determined that Cliveden would stand apart."

He points out that Cliveden was relatively easy to convert as it was built for entertaining on a grand scale. Each bedroom had a dressing room, which proved ideal for conversion to a bathroom.

There are now 37 rooms, costing from £200 to £650 a night, and Mr Tham claims the highest achieved room rate in the UK at £245 a night.

Block bookings, far from qualifying for a discount, attract a premium of up to £7,000 a night if any company wants the privilege of having exclusive use of the building.

In addition, Mr Tham in 1991 created a country club which now has 217 memberships at £3,000 a year. He denies that the club is just another health club, again stressing the uniqueness of the facilities members enjoy - including riding and boating and access to four club rooms at £70 a night.

The company has expanded the concept with the acquisition of the 25-room Cliveden Townhouse in Chelsea, which will be fully refurbished by May. After flotation, the company will be looking for another hotel with up to 60 rooms.

Mr Tham and his fellow directors own more than 30 per cent of the shares, with most of the rest held by friends of the board. The directors will be selling some of their shares. Club members will have a chance to acquire shares at the placing price.

Beeson Gregory is sponsor and broker.

## Leeds directors go for big league

Patrick Harverson charts the Yorkshire club's business aspirations

At the end of the football season last spring, the three directors of Leeds United came to the conclusion that the prominent Yorkshire club was never going to realise its full potential unless it radically altered its status as a business.

Like many British clubs, Leeds was a private company owned primarily by a small group of local businessmen and a few hundred shareholders, most of them fans.

It boasted a proud footballing past, but despite its status as one of the game's biggest names, Leeds had a chequered history as a business. Over the years it rarely made much money, even after it won the league championship and qualified for the European cup in 1992.

Yet the club's board - Mr Leslie Silver, chairman, Mr Peter Gilman, vice chairman, and Mr Bill Fotherby, managing director - believed Leeds could cash in on the business revolution that has transformed the sport in Britain at the highest level.

That revolution has seen hundreds of millions of pounds of television money pour into the game's coffers, gate receipts climb, advertising and sponsorship revenue grow, and merchandising and other commercial businesses expand sharply.

For the first time in the sport's history, the country's biggest clubs were in a position to generate large profits from the game. Leeds, which has lagged behind on the business side, was eager to jump on the bandwagon.

The club's ruling triumvirate were also aware that the stock market was slowly warming to

football clubs as an investment, following strong recent performances from the publicly-quoted Manchester United and Tottenham Hotspur.

"We have taken advice that there is room for three or four more clubs on the stock market," says Mr Gilman.

Against this background, the directors decided the only way for Leeds to capitalise on football's bright future was for the club to be converted into a publicly owned company and eventually floated on the stock market.

The result was last August's creation of Leeds United Holdings plc, the company in which the three directors controversially garnered a massive stake, after their holdings of special "management shares" were converted into almost 99 per cent of the new company's equity.

The next step for Leeds is to develop its merchandising, banqueting and conference operations. Last year, revenues from these and other commercial activities rose only slightly from £5.7m to £6.2m.

However, with the opening of a big new club shop and growth in catering and conferences, the directors believe revenues should climb substantially in coming years.

Leeds will also benefit greatly from a renegotiation of the Premier League's television contract next year that should see individual clubs' fees for television rights rise sharply.


Mr Gilman knows that the potential for growth is considerable. "The only area we can expand is the non-football business. If we pull it off, we will show a considerable increase in our profits."



Cup without cheer: Leeds United's Gary Kelly competes with Dwight Yorke at yesterday's Coca-Cola Cup Final at Wembley

If all goes to plan - and barring a disaster on the footballing side, such as relegation - Leeds United Holdings should be ready for flotation within the next two to three years. At which point the directors will become instant paper multi-millionaires, or in the case of the already wealthy Mr Silver, even richer multi-millionaires.

This prospect may upset the other shareholders who saw their stake in the club drastically diluted from 18 per cent



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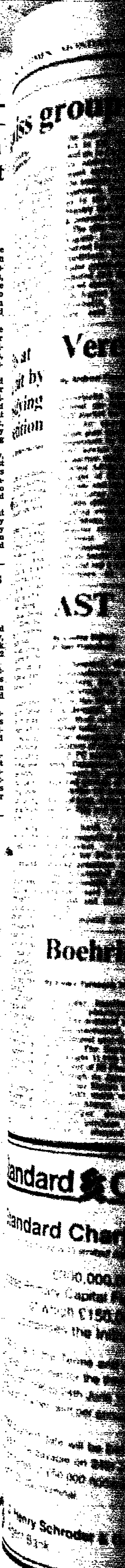
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**FINANCIAL TIMES**  
Information



COMPANIES AND FINANCE

Swiss group to sell Century Aluminium

By Kenneth Gooding, Mining Correspondent
Glencore, the Swiss group that is one of the world's biggest international traders, is expected to raise \$300m to \$410m by selling its US aluminium business, Century Aluminium.

The indicative pricing range is \$15 to \$18. None of the cash will go to Century. However, if an underwriter's over-allocation option that could take the number of shares to 20m is exercised, then money would go to the company.

group's strategy was still to be involved in primary metals production. Ravenswood's downstream operations did not fit well. Investors preferred integrated aluminium businesses so smelting operations would have to be included.

was at the centre of a bitter, 20-month struggle in the early 1990s between the previous management and the United Steelworkers Union. In contrast, the USW signed a 4 1/2-year wage pact in December 1994, six months before the deadline.

by Alumax, another US aluminium company, has an annual capacity of about 181,000 tonnes. Last year, Century produced about 220,400 tonnes of aluminium and shipped 255,000 tonnes of aluminium products.

Profits at Telia hit by intensifying competition

By Christopher Brown-Humes in Stockholm
Tough competition in its home market and an international expansion drive hit Swedish profits at Telia, Sweden's state-owned telecoms operator, last year.

Microbiotics seeks market listing

Microbiotics, a California-based pharmaceutical company, is seeking to list on the London stock exchange.

Vereinsbank forms direct banking unit

By Andrew Fisher in Munich
Bayerische Vereinsbank has entered the fast-growing German market for direct banking with an operation that it claims goes much further than competitors by offering investment advice as well as low transaction costs.

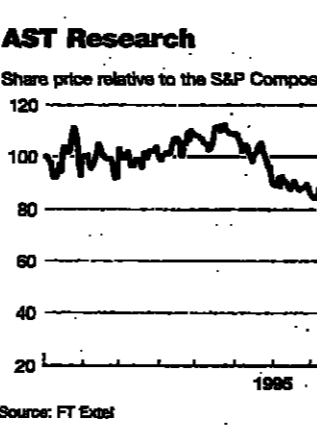
increased pressure on profits. Germany has a dense branch network and big banks have a relatively small share of private customer business. Therefore, direct banks - including Commerzbank's Comdirect and Deutsche Bank's Bank 24 - hope mainly to draw customers away from savings and other regional banks.

staff of 160, will offer a cash management account of a type previously available only to corporate customers. This will pay 3.75 per cent interest on funds above DM2,000 and consist of a main account and up to nine subsidiary accounts for rent, mortgage, savings, insurance and other purposes.

Munich-based Advance Bank will have investment advisers available by telephone 15 hours a day to 10pm. Dealing charges will be half those elsewhere, with advisory charges depending on the size of accounts.

AST Research warns of sales downturn

By Louise Kehoe in San Francisco
AST Research, the struggling US manufacturer of personal computers, has warned that excess stocks of competitors' PCs in the retail market, and slow demand, will result in lower than anticipated first-quarter sales.



lenses for more than a year, and the slump in demand is exacerbating its problems, according to industry analysts. The share price dropped to \$5 on Friday, from Thursday's close of \$8 1/2.

Dataquest predicts that after slower growth this year, sales will be unchanged in 1997 and could decline by about 2 per cent in 1998. The US home personal computer market is approaching saturation, analysts say, with 68 per cent of households with income of more than \$10,000 already equipped with at least one PC.

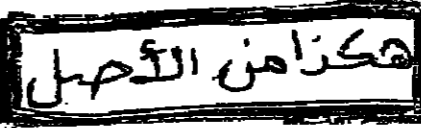
Boehringer Ingelheim expands in Japan

By Emiko Terazono in Tokyo
Boehringer Ingelheim, the German pharmaceuticals group, has acquired a stake in SS Pharmaceutical, Japan's second largest over-the-counter producer. The German company bought 11.17m shares, or 8.1 per cent of SS Pharmaceutical, through its Japanese arm from Cosmo Shinyo Kumiai, a small credit union which collapsed last August.

another 14.7 per cent of SS owned by Cosmo Management and Apollo Finance, both of which are affiliated to Cosmo, whose assets are under the control of Tokyo metropolitan government. The move follows the purchase of Hokuriku Seiyaku, a medium-sized Japanese drug group, by BASF, the German chemicals group, earlier this month. Japanese drug companies are facing a squeeze on profits due to the government's move to cut medical costs. Weaker companies without the

resources to develop innovative drugs have become targets for international groups seeking to expand in Japan. Cosmo purchased a leading stake in SS Pharmaceutical in 1988 when the drug maker faced financial problems. Mr Sanpachi Taido, owner of Cosmo, was also chairman of the drug company until the credit union's failure. Boehringer's Japanese operations have about ¥50bn (\$468m) in annual sales, or 1 per cent of the market. Until now it has focused on ethical

drugs but intends to expand in the over-the-counter market. SS Pharmaceutical, which posted ¥77.4bn of revenues last year and a 4.4 per cent recurring profit, has an OTC drug store chain, and is Japan's second largest OTC drug maker after Taisho Pharmaceutical. Boehringer has had a close relationship with SS Pharmaceutical since the 1970s. SS Pharmaceutical officials said they were notified of the share purchase by the Tokyo metropolitan government, and could not assess its outcome.



GENERAL ORDINARY ASSEMBLY OF STOCKHOLDERS

The administrative council of "TELEFONICA DE ESPAÑA, S.A.", in accordance with the standard legal and statutory norms in effect, and in conjunction with the intervention and advisement of the legal adviser, has agreed to convocate the General Ordinary Assembly of Stockholders of the company as followingly indicated:

DATE AND PLACE OF REUNION

Day: March 29 of 1996. Hour: Twelve On clock noon. Place: Palacio Municipal de Congresos, Avenida Capital de España Madrid, Campo de las Naciones, Madrid. Allowing that the first call to assemble of the General Committee can not be validly held for not fulfilling the quorum of assistance required by law and by statute, a second summons would be convoked on the following day March 30, at twelve on clock noon at the same place as stated.

OBJECTIVE OF THE REUNION

The assembly has as its objective to deliberate and to subject to agreement, in its case, the following mentioned issues of the General Committee of Stockholders.

AGENDA

- I. Examination of approval, if in order, of the Annual Balances (balances, Loss and Gains Accounts and Annual Report) and of the administrative report of "Telefónica de España, S.A." as well as the reports of its Consolidated Group Members and of the Proposal of Results of "Telefónica de España, S.A.", all of which corresponds to the financial period closed on the 31 of December of 1995. II. Approval, if in order, of the Administrative Council as workings pertaining to the year 1995. III. Ratification and reelection of counsellors. IV. Tenure in the Consolidated Tributary Regimen. V. Appointment of the Auditor of Accounts for the verification of Annual Balances and of the Annual Report of "Telefónica de España, S.A." and of its Consolidated Group Members. VI. Delegation of faculties in favor of the Administrative Council and in relation with the negotiation of assets issued by the company. VII. Delegation of faculties for the formalizing, inscription and execution of the agreements adopted by the General Committee of Stockholders, and also for the formalizing of the prescriptive deposit of the Annual Account. VIII. Readings and Approval, in its case, of the General Committeens Act.

RIGHT OF INFORMATION

Following the present assembly, stockholders can examine at the financial office located at Avenida del General Perón, 27, planta 9ª, 28002-Madrid, and obtain at no cost and immediately, a copy of the documents which must be subject to approval by the General Committee (Annual Account and Annual Report of Telefónica de España, S.A.) and of its Consolidated Group of Member Companies, as well as a copy of the Auditors Report Accounts.

RIGHT OF ASSISTANCE AND REPRESENTATION

Right of assistance to the General Committee Assembly is granted to stockholders who with five days, at least, of prior notice to the date of the first assembly, have registered at one of the Entities adhered to the Service of Compensation and Liquidation of Assets, which will facilitate to stockholders the corresponding nominative card which accredits the number of stocks held, so as to justify the right of Admissions. Stockholders who can not attend to the General Assembly may be represented by means of another person or representative, even if the person elected is not a stockholder, abiding with all requisites and formalities required by law. The documents containing the representatives or delegations for the Committee including those of favor of any member of the Administrative Council, will provide instructions on the meaning of the vote, considering that, if not provided, the representative will vote in favor of the proposals of agreements formulated by the Council.

CELEBRATION OF THE COMMITTEES FIRST CONVOCATION

Given the nature of the issues included in the Agenda of Reunion, it is expected to attain the necessary quorum so that the Assembly may be held upon the first calling. Therefore, unless expressly stated the contrary by means of a publication in the daily press, the Assembly will convocate on the first calling on the day, at the place, and on the hour expressly indicated previously.

ISSUING OF THE GIFT AND OF THE ANNUAL REPORT

With the aim of facilitating the issuing of the Annual Report and of a complimentary gift to stockholders, Telefónica announces that the acquisition of the above will take place on the days of 25, 26, 27 and 28 of March, between 10 to 14 hours and between 16 to 20 hours, at the offices situated in Madrid: C/ Juan Esplanada, nº 15 - Paseo de Reina Cristina, nº 24 - Plaza de Pablo Ruiz Picasso, s/n - Plaza Conde Miranda, nº 1 - C/ General Millán Astray, nº 2 - C/ Emilio Ferrer, nº 45-C/ Don Ramón de la Cruz, nº 86. Previous to issue the complimentary gift on the day of celebration of the General Assembly at the place of reunion have not be made.

For additional information, please call 900 111 004

Madrid, 8 of March of 1996 The General Secretary and Secretary of the Council, Heñóndoro Alcaraz y García de la Barrera.



This notice is issued in compliance with the requirements of the London Stock Exchange Limited (the "London Stock Exchange"), it does not constitute an offer or invitation to any person to subscribe for or purchase any securities in Blyvooruitzicht Gold Mining Company, Limited ("Blyvooruitzicht"). Applications have been made to the London Stock Exchange for the listed units (each listed unit comprising one ordinary share of 25 cents ("ordinary share") and one option to subscribe for one ordinary share ("option") in Blyvooruitzicht) to be admitted to the Official List. Conditional dealings in the listed units, all paid, in Blyvooruitzicht are expected to commence in London at 8.30 on Friday, 25 March, 1996. Dealings will be for normal settlement save that the effective trade date for any conditional dealings will be the first day on which unconditional dealings commence. If the Official List does not proceed, any conditional dealings will be of no effect and any such dealings will be at the sole risk of the parties concerned. It is expected that admission to the Official List will become effective and unconditional dealings in the listed units, all paid, will commence in London at 8.30 am on 29 March, 1996. Separate dealings in the ordinary shares and options are expected to commence, fully paid, at 8.30 am on 22 April, 1996.



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Renounceable Rights Offer of 6,599,993 linked units, at an issue price of 600 cents (South African currency) per linked unit. Share capital following the Rights Offer. Authorised: No. of shares Nominal value. Issued: No. of shares Nominal value. 75,000,000 R18,750,000 ordinary shares of 25 cents each 50,599,943 R12,649,986. Société Générale Strauss Turnbull Securities Limited is acting as sponsoring broker to the Rights Offer in the UK. Copies of the prospectus will be available for collection during normal business hours for a period of two business days from 29 March, 1996, from the Company Announcements Office, London Stock Exchange, London Stock Exchange Tower, Capel Court Entrance, off Bankmolewey Lane, London EC2J and on any weekday (Saturdays and public holidays excepted) up to and including 19 April, 1996 from: Société Générale Strauss Turnbull Securities Limited, Viaduct Corporate Services Limited, Exchange House, Primrose Street, Broadgate, London EC2A 2DD. 25 March, 1996.

Standard Chartered

Standard Chartered PLC

(Incorporated with limited liability in England) £300,000,000 Undated Primary Capital Floating Rate Notes of which £150,000,000 comprises the Initial Tranche

In accordance with the Terms and Conditions of the Notes, notice is hereby given that for the three months period (94 days) from 22nd March 1996 to 24th June 1996 the Notes will carry an Interest Rate of 6 3/4 per cent per annum.

The interest payment date will be 24th June 1996. Coupon No. 44 will therefore be payable on 24th June 1996 at £810.62 per coupon from Notes of £50,000 nominal and £81.06 per coupon from Notes of £5,000 nominal.

J. Henry Schroder & Co. Limited Agent Bank

Shimizu International Finance (USA), Inc. Yen 5,000,000,000 Tranche B Floating Rate Notes Due 1996. In accordance with the provisions of the Notes, notice is hereby given that the Rate of Interest for the six months period ending 24th September, 1996 has been fixed at 0.999837 per annum. The interest accruing for such six month period will be Yen 5,118,235 per one Billion Note on 24th September, 1996 against presentation of Coupon No. 5. Union Bank of Switzerland London Branch Agent Bank 28th March, 1996.

Shimizu International Finance (USA), Inc. Yen 5,000,000,000 Tranche A Floating Rate Notes Due 1996. In accordance with the provisions of the Notes, notice is hereby given that the Rate of Interest for the three months period ending 24th June, 1996 has been fixed at 0.999838 per annum. The interest accruing for such three month period will be Yen 2,505,048 per one Billion Note on 24th June, 1996 against presentation of Coupon No. 15. Union Bank of Switzerland London Branch Agent Bank 28th March, 1996.

U.S. \$125,000,000 American Express Travel Related Services Company, Inc. (Incorporated in New York) Floating Rate Notes Due 1998. Notice is hereby given that for the three months period ending 24th March 25, 1996 to June 24, 1996 the Notes will carry an interest rate of 7.25% per annum. The interest payable on the interest payment date, June 24, 1996 will be U.S. \$148.50 and U.S. \$1,488.27 respectively for Notes in denominations of U.S. \$10,000 and U.S. \$100,000. By The Chase Manhattan Bank, N.A. London, Principal Paying Agent and Agent Bank March 25, 1996.

Morgan Guaranty Trust Company of New York PTE 15,000,000,000 Floating rate notes due March 1998. The rate of interest for the period 25 March 1996 to 23 September 1996 has been set at 7.50% per annum. Interest payable will amount to PTE 3,939.88 per PTE 100,000 note. Agent: Morgan Guaranty Trust Company JPMorgan

SIGMA SECURITIES S.A. - MEMBER OF THE ATHENS STOCK EXCHANGE TEL: (301) 3211456 - 3245674 FAX: (301) 3252241 - TELEX 210723 ATRA GR Contact Name: Mr. John Mavropoulos/Ms. Athina Dessypti

Table with 2 columns: ATHENS STOCK EXCHANGE March 15th - March 22nd 1996 and GREECE. Rows include ASE INDEX, %Chg (Prev. Wk), P/E 95a (after tax), P/E 94 (after tax), EPS GROWTH (% 95a), P/E 95a/94, WEEKLY VOLUME (USD m), %Chg (Prev. Wk), Y Y Wk Avg. (USD m), GDP (USD bn) 95a, Per Capita Income (USD), Inflation Rate (% Y.O.Y., February 96), 12 Month T-bill (%), 1-Month Athlon (%), GROWTH, A.S.E. Market Capitalisation - 22266 (USD bn), FCS & Rights Issues (USD m) 1 Jan '95-22 Mar '96 470.50



INTERNATIONAL

Argentina sale

to avert fresh elections. Domestic investors, who seem to be less concerned about the political developments...

this time

Table with columns for various financial metrics and data points.

Table with columns for various financial metrics and data points.

Lihir hedges gold to meet profits finance rules

Lihir hedges gold to meet profits finance rules. The company has hedged its gold production...

FINANCE

CITY PEOPLE

UBS lures another star for New York

The defection of top-rated US bank analyst Thomas Hanley from CS First Boston to UBS Securities, the rival Swiss-owned investment bank...

bonds, who is also going to UBS Securities. That area has been in turmoil since late February when bonuses turned out to be smaller than expected...

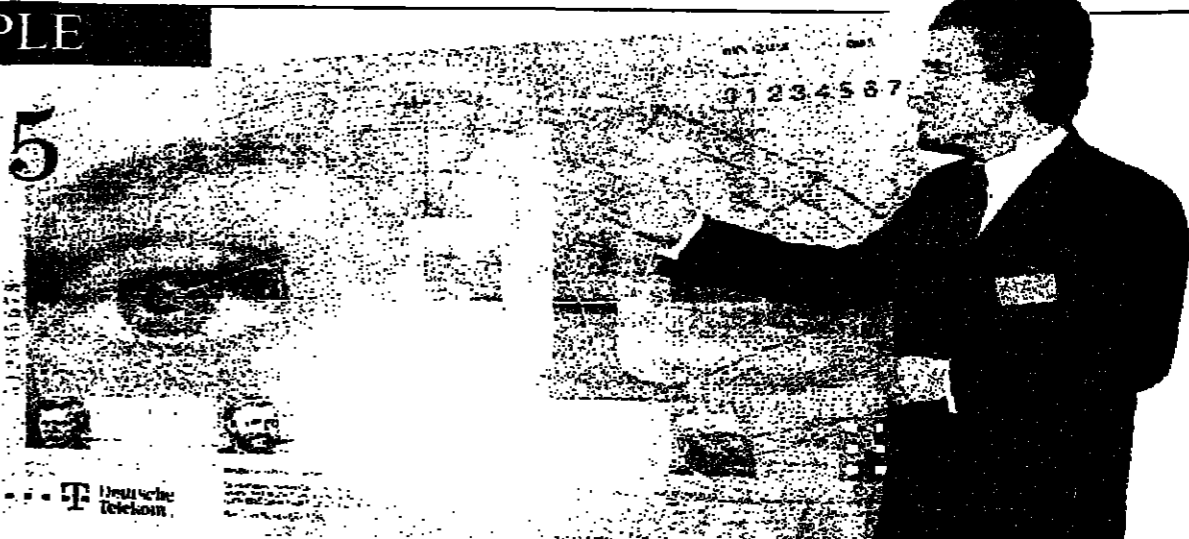
All calm on London's Deutsche Telekom front

All the heavyweights were drafted into action in Bonn last week, for the opening of the campaign to sell off Deutsche Telekom, Europe's largest telecoms operator...

Michael Evans, a London-based partner and Olympic rowing gold medalist. The Deutsche Morgan Grenfell effort is expected to be led by Maurice Thompson and Michael Cohrs...

Ford's latest recruit

The board of Ford Motor could probably do with the advice of a good investment banker right now. Richard Waters writes. Despite signs that it has shaken off a lull in US sales...



outside the US. While many other internationally-minded US companies have already made strides in appointing non-Americans as directors...

Trouble-shooters shortlisted

At least 270 people in Britain and beyond think being a trouble-shooter telling corporate boards how to pull their socks up might be a fun way to earn a living...

announced last month that it was looking for just that sort of a person, the response was overwhelming. "It touched a nerve out there," says Alistair Ross Goobey...

Big picture: Ron Sommer and DM5 share

Which is the fairest fund of them all?

Norma Cohen on the search for reliable benchmarks for bonds

It's easy to say you are the handsomest guy around when all you are comparing yourself to, say, a group of squat, balding competitors. So it is with bond fund managers who advertise their abilities to "outperform" a benchmark...

FUND MANAGEMENT

in the portfolio mature in line with the need to provide pensions for new retirees. Another difficulty is that none of the UK bond benchmarks take higher yielding - but riskier - corporate debt into account...

In 1993, for instance, the industry median return on bond portfolios, as calculated by performance measurers WFM Company, was 23.1 per cent. A manager could claim quite healthy outperformance by comparing himself against the All Stocks Index which that year returned a much more modest 20.9 per cent...

But it is the US market where assessing the relative merits of bond portfolio investors becomes most problematic. Mr Bailie says: "There may be more pitfalls in the US market because there are some incredibly complex bonds that you can buy..."

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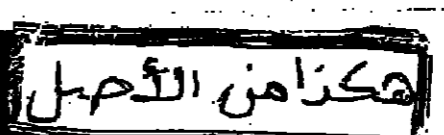
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NEW YORK By Maggie Urry

US shares reached new highs early last week, recovering from the one-day fall of 171 points on March 9...

This week's economic news kicks off with tomorrow's survey of consumer confidence, which is expected to show a recovery from February's 97 per cent to 99 per cent in March...

LONDON By Philip Coggan

Nearly three months of intense activity in the London equity market has left the FT-SE 100 index just 18 points ahead of its level at the start of the year...

There is hope of some relief, however, if the Bundesbank agrees to cut German interest rates on Thursday, although opinion about the chances of a move is divided...

FRANKFURT By Wolfgang Münchau

A Bundesbank central bank meeting on Thursday and the release of earnings reports from Deutsche Bank and Commerzbank will be among the most closely watched events in German markets this week...

Since inflation expectations remain favourable, especially in view of some recent wage talks, a further cut in interest rates is still seen as probable at some stage, although few expect the Bundesbank to move this week...

TOKYO By Emiko Terazono

The effects of the political tangle over the liquidation of the Jusen housing loan companies have started to wane. Pressure on the New Frontier opposition party to reopen talks on the government's plan to liquidate the Jusen is expected to rise this week...

Foreign investors have already started to buy cyclical blue chips, including steels, shipbuilders, material and property stocks; domestic investors, including pension funds and investment funds, are likely to join in this week...

COMMODITIES By Richard Mooney

Sugar plan unnerves traders

A proposal, to be discussed by the London Commodity Exchange board on Wednesday, to change the specifications of its Number 5 white sugar futures contract has sparked warnings that the London market could become less attractive and lose business...

OTHER MARKETS Compiled by Michael Morgan

PARIS

Still reeling from the shock of the Renault results last week, the market will be hoping that Alcatel Alsthom's 1995 figures this week will be cause for a celebration...

MILAN

Most investors, and particularly foreign, continue to give the market a wide berth in the run-up to the April 2 election, the outcome of which is still far from clear. Indeed, some polls suggest that up to 30 per cent of the electorate have still to decide which way to vote...

HONG KONG

The results of Taiwan's elections and the ensuing reaction from China will define trading in Hong Kong today. Fears of escalating tension stand to drive the prices of Hong Kong stocks, particularly those with a big China exposure, lower...

CURRENCIES By Philip Gawith

Markets look to central banks to relieve torpor

The double whammy this week of this changing in the near term; others feel that we are witnessing "the calm before the storm", with a dollar "break-out" from existing ranges close at hand.

JAPANESE

The success of the SPD will be closely watched, since it is advocating an increasingly anti-Maastricht line. A strong showing which cast doubt on the single currency project would in the first instance be likely to support the D-Mark...

EXPECTATIONS

Expectations of a cut in US interest rates this week are low, given the recent strong payroll report. The chances in Germany appear higher, although a strong February M3 figure 2.6 per cent may lead the bank to hold off a while longer.

CROSS BORDER M&A DEALS

Table with columns: BIDDER/INVESTOR, TARGET, SECTOR, VALUE, COMMENT. Includes deals like Elan (Ireland) to Athena Neurosciences (US), BayerPharma (UK) to Jago (Switzerland), etc.

FT GUIDE TO WORLD CURRENCIES

Table of exchange rates for various currencies including US\$, UK£, DEM, JPY, etc. Includes columns for currency name, bank code, and current rate.

Outokumpu ANNUAL GENERAL MEETING. The Annual General Meeting of Shareholders of Outokumpu Oy will be held in the Tapiola Hall at the Espoo Cultural Centre, Tapiolankatu 2, Espoo, Finland at 2.00 p.m. on Friday 12 April 1996.

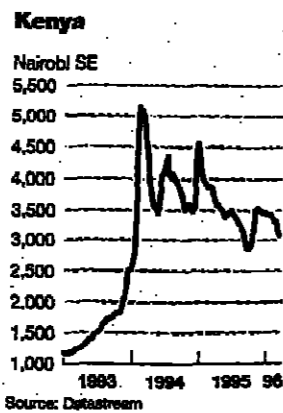
Special Drawing Rights March 21, 1996 Ltd. London D.M. 580315 Ltd. Spain 5.8115 Germany DM2.1792 Japan 11955.477 European Currency Unit 1.666336 US Dollar 1.523973...

MARKETS: This Week

EMERGING MARKETS By Joel Kibazo

Nairobi exchange set for uplift

Today's opening of the public offer for Kenya Airways will not only lead to the biggest flotation on the Nairobi Stock Exchange...



The sale is by far the biggest in the NSE's 42-year history. Of the 48 per cent of the group's shares being offered for sale...

In 1995 to above 4 per cent by the close of 1996. As well as increasing the number of shares available for trading...

INTERNATIONAL BONDS By Samir Iscanlar

Traders take a rain check on expectations

When US and European bond markets fell by more than 1 percentage point on Friday March 8, the initial reaction of most analysts was to describe the sell-off as a "correction"...

Dealers pointed to several factors for the decline, including general consolidation following the previous year's rise; the strength of the shilling; poor company results; lower international prices for some of Kenya's leading exports...

10-year benchmark bond yields

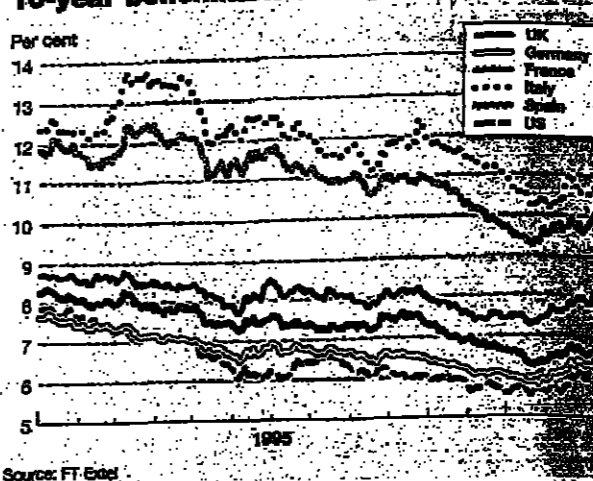


Table titled 'INTEREST RATES AT A GLANCE' showing discount, overnight, three months, one year, five year, and ten year rates for US, Japan, Germany, and France.

Mr Fox expects economic activity this year to be stronger than the market seems to anticipate, especially after seeing confirmation of solid "growth in the first quarter in the US and Japan, two of the three major currency areas"...

Table titled 'ING BARING SECURITIES EMERGING MARKETS INDICES' showing index values and movements for various regions like Latin America, Europe, Asia, and Africa.

Table for FORMOSA FUND showing assets, liabilities, and income statements for the year ended December 31, 1995.

Table showing prices for various international bonds, including US Dollar, DM, and other currencies.

The Top Opportunities Section For senior management positions. For information call: Will Thomas +44 0171 873 3779

A/S Eksportfinans Incorporated in Norway with limited liability. US\$100,000,000 Senior/Subordinated Notes due 2002.

CITIBANK advertisement for A/S Eksportfinans notes, including contact information for Will Thomas.

Table titled 'NEW INTERNATIONAL BOND ISSUES' listing various bond issues with details on amount, maturity, coupon, price, and bank names.

Russia advertisement for FT Surveys, mentioning the survey will focus on elections and will be an important milestone in Russia's efforts to build a democracy.

SAMANTHA INVESTMENTS PLC advertisement for a £20 million Subordinated Floating Rate Note due 2000.

COUNTRY SURVEYS ON DISK advertisement for a software package for financial analysis.

Credit Local de France advertisement for a Subordinated Collateral Floating Rate Note due 2002.

ANSETT AIRCRAFT FINANCE LTD advertisement for a £20 million Floating Rate Note due 2001.



THE WEEK AHEAD

UK COMPANIES

TODAY COMPANY MEETINGS: French Property Ltd, 1 Angel Court, Trogonmorton Street, E.C., 12.00

Plasmeo Scotia Simon Eng Tele-Cine Cell Taylor Nelson Thompson Clive Invs Travis Perkins T & S Stores

Booth Inds Camas Capital Inds Charter Churchill China Clinical Computing Country Casuals Cussins Property EBC

Scottish Oriental Smaller Co's Ltd Upton & Southern Wescol

Securicor, Richmond Hill Hotel, Richmond Hill, Surrey, 12.30 Security Services, Richmond Hill Hotel, Richmond Hill, Surrey, 12.15

Transac Interim Barratt Deers Bridport-Gundry Cooper (Frederick) Graystone HTI Japanese Smaller Co's Thorpe (FW)

Ayrshire Metal Products BLP Bealco (Wm) Blue Circle Booker Brammer Briddon Eyecore Products Gaskall Grasseby Johnston Grp Kingapan Macfarlane Martin Currie Pacific Morrison (W) Supermarkets Next

Bournemouth, 2.30 Seacon, 38, West Ferry Road, E., 12.00 BOARD MEETINGS: Finis: Brabson Estate Calor Garton Eng Horace Clarkson Hunting Inch Kenneth Kajong Stanford Rock Straxmarine Higgs Unicorn Int

DIVIDEND & INTEREST PAYMENTS

TODAY ABF Invs 3.9% Unsec. Ln. 07/02 1.375p Do. 7.9% Unsec. Ln. 07/02 1.875p All Nippon Air 6.35% Nts. 2000 1935,000

Brit. Funds 12.4% Exch. '99 03.125 Do. 12.9% Trns. 03.75 Brit. Gas 10.5% Bds. '01 0108.75

THURSDAY MARCH 28 Baring's BV Gld. FRN. '01 \$15.30 Do. 10.5% Bds. '01 \$108.75

East Midlands Elect. 12.0p Edinburgh Jave Ltd. 0.15p Eng. & S. Ind. 1.5p

Debs. '95 \$43.30 Royal Bank Scot A Non-Cm. Pl. 0.75

Bristol Water 11.20% Red. Deb. 2005/8 05.80 Do. 11.4% Red. Deb. '04 05.875

Haco 10.4% '11 05.3125 Latina 11% Cm. Pl. 5.5p Hampton Trust 10.4% Mort. Deb. '25 05.25

Do. 8.4% Sen. Pl. 2001/5 4.4375p Scotch Mort. & Trs. 8% 14% Deb. '20 07

Advertisement for HANNOVER MESSE '96 featuring the text 'Which way to the leading edge??' and 'Your company depends on new ideas.' Includes images of robotic hands and a control panel.

WORLD STOCK MARKETS

EUROPE
Austria (Mar 22 / Sch)
Austria 1,889
Belgium (Mar 22 / Franc)
Belgium 4,899

Greece (Mar 22 / Drachma)
Greece 8,859
Hungary (Mar 22 / Forint)
Hungary 1,100

Italy (Mar 22 / Lira)
Italy 13,300
Netherlands (Mar 22 / Guilder)
Netherlands 1,100

Poland (Mar 22 / Zloty)
Poland 1,100
Portugal (Mar 22 / Escudo)
Portugal 1,100

Spain (Mar 22 / Ptas)
Spain 1,100
Sweden (Mar 22 / Krona)
Sweden 1,100

Switzerland (Mar 22 / Franc)
Switzerland 1,100
Turkey (Mar 22 / Lira)
Turkey 1,100

Japan (Mar 22 / Yen)
Japan 1,100
Korea (Mar 22 / Won)
Korea 1,100

Malaysia (Mar 22 / Ringgit)
Malaysia 1,100
Singapore (Mar 22 / Dollar)
Singapore 1,100

New Zealand (Mar 22 / Dollar)
New Zealand 1,100
South Africa (Mar 22 / Rand)
South Africa 1,100

Canada (Mar 22 / Dollar)
Canada 1,100
Mexico (Mar 22 / Peso)
Mexico 1,100

India (Mar 22 / Rupee)
India 1,100
Indonesia (Mar 22 / Rupiah)
Indonesia 1,100

Philippines (Mar 22 / Peso)
Philippines 1,100
Thailand (Mar 22 / Baht)
Thailand 1,100

China (Mar 22 / Yuan)
China 1,100
Hong Kong (Mar 22 / Dollar)
Hong Kong 1,100

Taiwan (Mar 22 / Dollar)
Taiwan 1,100
Australia (Mar 22 / Dollar)
Australia 1,100

South Korea (Mar 22 / Won)
South Korea 1,100
Brazil (Mar 22 / Real)
Brazil 1,100

Argentina (Mar 22 / Peso)
Argentina 1,100
Colombia (Mar 22 / Peso)
Colombia 1,100

Venezuela (Mar 22 / Bolivar)
Venezuela 1,100
Chile (Mar 22 / Peso)
Chile 1,100

Peru (Mar 22 / Sol)
Peru 1,100
Ecuador (Mar 22 / Dollar)
Ecuador 1,100

Uruguay (Mar 22 / Peso)
Uruguay 1,100
Paraguay (Mar 22 / Guaraní)
Paraguay 1,100

Panama (Mar 22 / Balboa)
Panama 1,100
Cuba (Mar 22 / Peso)
Cuba 1,100

Costa Rica (Mar 22 / Colon)
Costa Rica 1,100
Nicaragua (Mar 22 / Cordón)
Nicaragua 1,100

Honduras (Mar 22 / Lempira)
Honduras 1,100
Guatemala (Mar 22 / Quetzal)
Guatemala 1,100

El Salvador (Mar 22 / Colon)
El Salvador 1,100
Belize (Mar 22 / Belize Dollar)
Belize 1,100

Jamaica (Mar 22 / Jamaican Dollar)
Jamaica 1,100
Trinidad and Tobago (Mar 22 / Dollar)
Trinidad and Tobago 1,100

Barbados (Mar 22 / Barbadian Dollar)
Barbados 1,100
Guyana (Mar 22 / Guyanese Dollar)
Guyana 1,100

Suriname (Mar 22 / Surinamese Dollar)
Suriname 1,100
French Polynesia (Mar 22 / CFP Franc)
French Polynesia 1,100

Wallis and Futuna (Mar 22 / CFP Franc)
Wallis and Futuna 1,100
New Caledonia (Mar 22 / CFP Franc)
New Caledonia 1,100

French Guiana (Mar 22 / CFP Franc)
French Guiana 1,100
Overseas Chinese (Mar 22 / Dollar)
Overseas Chinese 1,100

Other Pacific (Mar 22 / Dollar)
Other Pacific 1,100
Africa (Mar 22 / Local Currency)
Africa 1,100

Asia (Mar 22 / Local Currency)
Asia 1,100
Middle East (Mar 22 / Local Currency)
Middle East 1,100

Latin America (Mar 22 / Local Currency)
Latin America 1,100
Caribbean (Mar 22 / Local Currency)
Caribbean 1,100

Europe (Mar 22 / Local Currency)
Europe 1,100
Africa (Mar 22 / Local Currency)
Africa 1,100

Asia (Mar 22 / Local Currency)
Asia 1,100
Australia (Mar 22 / Dollar)
Australia 1,100

Canada (Mar 22 / Dollar)
Canada 1,100
USA (Mar 22 / Dollar)
USA 1,100

Other (Mar 22 / Local Currency)
Other 1,100
Indices (Mar 22 / Points)
Indices 1,100

US INDICES
Dow Jones 11,100
S & P 500 1,100

EUROPE
Germany 1,100
France 1,100

ASIA
Japan 1,100
Korea 1,100

AUSTRALIA
Australia 1,100
New Zealand 1,100

AFRICA
South Africa 1,100
Canada 1,100

INDICES
Argentina 1,100
Australia 1,100

EUROPE
Germany 1,100
France 1,100

ASIA
Japan 1,100
Korea 1,100

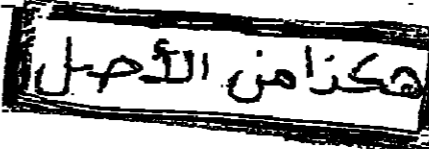
AUSTRALIA
Australia 1,100
New Zealand 1,100

AFRICA
South Africa 1,100
Canada 1,100

Rockwell, builder of the space shuttle, also makes the majority of the fax and data modems in the world



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POUND SPOT FORWARD AGAINST THE POUND. Table with columns: Country, Closing mid-point, Change on day, Bid/offer, Day's bid, One month, Three months, One year, Bank of England.

DOLLAR SPOT FORWARD AGAINST THE DOLLAR. Table with columns: Country, Closing mid-point, Change on day, Bid/offer, Day's bid, One month, Three months, One year, J.P. Morgan.

WORLD INTEREST RATES. Table with columns: Money Rates, Euro Currency Interest Rates, and US Treasury Bill Futures.

CROSS RATES AND DERIVATIVES. EXCHANGE CROSS RATES. Table with columns: Country, Bid, Offer, Bid, Offer, Bid, Offer, Bid, Offer.

FT GOLD MINES INDEX. Table with columns: Gold Mines Index, Regional Indices, and London Recent Issues: Equities.

US TREASURY BILL FUTURES. Table with columns: Issue, Open, Settle, Change, High, Low, Est. vol, Open Int.

UK INTEREST RATES. LONDON MONEY RATES. Table with columns: Instrument, Rate, Term.

BASE LEADING RATES. Table with columns: Country, Rate, Term.

UK GILTS PRICES. Table with columns: Issue, Price, Yield, Duration.

BANK RETURN. BANKING DEPARTMENT. Table with columns: Category, Amount, Change.

UK GILTS PRICES (continued). Table with columns: Issue, Price, Yield, Duration.

UK GILTS PRICES (continued). Table with columns: Issue, Price, Yield, Duration.

UK GILTS PRICES (continued). Table with columns: Issue, Price, Yield, Duration.

UK GILTS PRICES (continued). Table with columns: Issue, Price, Yield, Duration.

UK GILTS PRICES (continued). Table with columns: Issue, Price, Yield, Duration.

STOCK INDICES. Table with columns: Index, Value, Change, % Change.

STOCK INDICES (continued). Table with columns: Index, Value, Change, % Change.

STOCK INDICES (continued). Table with columns: Index, Value, Change, % Change.

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OFFSHORE AND OVERSEAS

BERMUDA (SIB RECOGNISED)

Table listing Bermuda (SIB Recognised) funds with columns for Fund Name, ISIN, and Price.

BERMUDA (REGULATED)\*\*

Table listing Bermuda (Regulated) funds with columns for Fund Name, ISIN, and Price.

GUERNSEY (SIB RECOGNISED)

Table listing Guernsey (SIB Recognised) funds with columns for Fund Name, ISIN, and Price.

IRELAND (SIB RECOGNISED)

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IRELAND (REGULATED)\*\*

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ROYAL BANK OF CANADA (SIB RECOGNISED)

Table listing Royal Bank of Canada (SIB Recognised) funds with columns for Fund Name, ISIN, and Price.

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BALANCE SHEET FUNDS

Table listing Balance Sheet Funds with columns for Fund Name, ISIN, and Price.

IRELAND (SIB RECOGNISED)

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CHEMICAL BANK FUNDS

Table listing Chemical Bank Funds with columns for Fund Name, ISIN, and Price.

IRELAND (SIB RECOGNISED)

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ADRIAN FUNDS

Table listing Adrian Funds with columns for Fund Name, ISIN, and Price.

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JOHN GAVEL MANAGEMENT

Table listing John Gavel Management funds with columns for Fund Name, ISIN, and Price.

IRELAND (SIB RECOGNISED)

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ENGLIS STAR - GLOBAL ASSETS FUND

Table listing Englis Star - Global Assets Fund with columns for Fund Name, ISIN, and Price.

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WIKO CAPITAL MANAGEMENT

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OFFSHORE INSURANCES



LONDON SHARE SERVICE

ALCOHOLIC BEVERAGES

Table listing companies in the Alcoholic Beverages sector with columns for company name, price, and other financial data.

CHEMICALS

Table listing companies in the Chemicals sector with columns for company name, price, and other financial data.

ELECTRONIC & ELECTRICAL EQPT - Cont.

Table listing companies in the Electronic & Electrical Equipment sector.

EXTRACTIVE INDUSTRIES - Cont.

Table listing companies in the Extractive Industries sector.

HEALTH CARE - Cont.

Table listing companies in the Health Care sector.

INVESTMENT TRUSTS - Cont.

Table listing investment trusts in the Health Care sector.

BANKS, MERCHANT

Table listing banks and merchant companies.

BANKS, RETAIL

Table listing retail banks.

BREWERIES, PUBS & REST

Table listing breweries, pubs, and restaurants.

BUILDING & CONSTRUCTION

Table listing building and construction companies.

DISTRIBUTORS

Table listing distributor companies.

DIVERSIFIED INDUSTRIALS

Table listing diversified industrial companies.

ENGINEERING

Table listing engineering companies.

ENGINEERING - Cont.

Table listing engineering companies (continued).

EXTRACTIVE INDUSTRIES - Cont.

Table listing extractive industries companies (continued).

HOUSEHOLD GOODS

Table listing household goods companies.

INSURANCE

Table listing insurance companies.

INVESTMENT TRUSTS

Table listing investment trusts.

BUILDING MATS. & MERCHANTS

Table listing building materials and merchants.

ELECTRICITY

Table listing electricity companies.

ELECTRONIC & ELECTRICAL EQPT

Table listing electronic and electrical equipment companies.

ENGINEERING, VEHICLES

Table listing engineering and vehicle companies.

FOOD PRODUCERS

Table listing food producers.

GAS DISTRIBUTION

Table listing gas distribution companies.

HEALTH CARE

Table listing health care companies.

EXTRACTIVE INDUSTRIES

Table listing extractive industries companies.

INV TRUSTS SPLIT CAPITAL

Table listing investment trusts with split capital.

Advertisement for Computacenter, featuring the text 'digital PC From the UK's leading provider of distributed IT systems and services.' and the Computacenter logo.

Handwritten text in Arabic script at the bottom of the page.

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sale

resh elections, investors, who less concerned political develop- been brought into disposal by the banks that are and by the cheap price of a's shares closed at March 1 and their set in line with the of the executive section. Recently set a maximum 250 for the analysts believe that price to be fixed on likely to be much business of the real has been encouraged near discount and by one to reimburse who hold the stock over 10 percent. The of Argentina's never, though a rare to some medium-term, in November the same was paid and the share price as that of

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Libir hedges gold to meet finance rules

... ..

NEW TRUSTS SPLIT CAPITAL - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists various investment trusts.

OTHER INVESTMENT TRUSTS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists other investment trusts.

INVESTMENT COMPANIES

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists investment companies.

LEISURE & HOTELS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists leisure and hotel companies.

LEISURE & HOTELS - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of leisure and hotel companies.

LIFE ASSURANCE

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists life assurance companies.

MEDIA

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists media companies.

OIL EXPLORATION & PRODUCTION

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists oil exploration and production companies.

OIL INTEGRATED

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists oil integrated companies.

OTHER FINANCIAL - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of other financial companies.

PAPER, PACKAGING & PRINTING

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists paper, packaging, and printing companies.

PHARMACEUTICALS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists pharmaceutical companies.

PROPERTY

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists property companies.

PROPERTY - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of property companies.

RETAILERS, FOOD

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists food retailers.

RETAILERS, GENERAL

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists general retailers.

RETAILERS, GENERAL - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of general retailers.

SUPPORT SERVICES

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists support services companies.

SUPPORT SERVICES - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of support services companies.

TELECOMMUNICATIONS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists telecommunications companies.

TEXTILES & APPAREL

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists textiles and apparel companies.

TOBACCO

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists tobacco companies.

TRANSPORT

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists transport companies.

WATER

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists water companies.

AIM - Cont.

Table with columns: Name, Price, % Chg, Div, Exch, etc. Continuation of AIM companies.

AMERICANS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists American companies.

CANADIANS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists Canadian companies.

SOUTH AFRICANS

Table with columns: Name, Price, % Chg, Div, Exch, etc. Lists South African companies.

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GUIDE TO LONDON SHARE SERVICE

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NEW YORK STOCK EXCHANGE COMPOSITE PRICES

Main table containing stock prices, organized into columns with headers for various stock categories and their respective prices.

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Writedown expected at Moorfield

Simon London, Property Correspondent

Moorfield Estates, the property company which in December replaced its management with two City analysts, is expected to write down the value of its property portfolio and have its dividend cut 95% results are announced.

Microbiotics seeks market listing

By Victoria Post

Microbiotics, a California-based biotechnology company, is seeking a listing on the London Stock Exchange within the next 12 months.

Microbiotics, which is relocating its headquarters to England, has raised \$10m (£3.5m) from a private placement of shares.

Microbiotics, chief executive and chairman, was previously chief executive of Celltech, a biotechnology group.

Microbiotics is looking for a listing on the AIM, but it is not clear whether it will be necessary to raise more money.

Microbiotics has a market cap of \$100m (£30m) and is looking for a listing on the London Stock Exchange.

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NYSE COMPOSITE PRICES

Table of NYSE Composite Prices with columns for stock symbols, prices, and changes. Includes sub-sections for -V-, -W-, -T-, -U-, -X-, -Y-, and -Z-.

NASDAQ NATIONAL MARKET

Table of NASDAQ National Market prices with columns for stock symbols, prices, and changes. Includes sub-sections for -L-, -R-, -E-, -F-, -G-, -H-, -I-, -J-, -K-, -L-, -M-, -N-, -O-, -P-, -Q-, -R-, -S-, -T-, -U-, -V-, -W-, -X-, -Y-, and -Z-.

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FINANCIAL TIMES SURVEY

PHARMACEUTICALS

Harder roads to growth

Long-termism was shaken in the 1990s as buyers, from US insurers to European governments, tried to curb healthcare spending, says Daniel Green

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World pharmacy drug purchases January-December 1995. Table with columns for Country (US, Japan, Germany, France, Italy, UK, Spain, Canada, Netherlands, Belgium) and rows for Therapeutic categories (Cardiovascular, Alimentary/metabolism, Central nervous system, etc.)

Worldwide pharmaceutical sales by market share. Table with columns for Rank, Company, Market share % (1994, 1995) and rows for Glaxo Wellcome, Merck, Bristol-Myers Squibb, etc.



Changes over time: Burroughs Wellcome - a century on, part of Glaxo Wellcome. The Wellcome Institute Library, London

IN THIS SURVEY

- Management consultants: the rise in the number of mergers has boosted revenues
Biotechnology partnership: companies are driving a new wave of co-operative ventures
US health reform: companies relax as health reform legislation becomes less pressing
Pharmaco-economics: the age of value for money has arrived
Research and development: the pressure is on to increase productivity and compatibility
OTC marketing: sales of non-prescription drugs are on the increase
Europe healthcare reform: governments focus on pharmaceuticals sector to cut health expenditure
US case study: Zantac, Pepcid and Tagamet fight it out
Switching in Europe: the licensing and marketing conditions are frustrating

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US healthcare reform: by Victoria Griffiths

# Companies feel at ease

### But public concern remains strong and the issue could return to the legislative agenda

In late February, the Prime Institute at the University of Minnesota announced what were to be many shocking statistics. The list prices of the 500 most prescribed drugs in the US had climbed 4.6 per cent in 1995, compared to 2.5 per cent in 1994.

pharmaceutical companies have become increasingly at ease with the legislative climate in the US affecting their activities. Tremors over the proposed price caps under the health plan partly drawn up and championed by Hillary Clinton a few years earlier had led many of the big drug manufacturers to pledge that they would not boost prices at a faster rate than inflation. Their willingness to do so now shows the fear of price controls has receded.

vanished from the US political agenda. The issue, which played an important role in the presidential election four years ago, is conspicuously absent from this year's campaign rhetoric. "Everyone's learned a lesson from our bad experience," said one senior White House official. "We didn't listen when Washington insiders warned us away from the issue, and we ended up bloodied politically."

Despite the worries of many Americans over healthcare, most believe the concept of universal coverage will not be revived for many years. If at all, "Universal healthcare is dead forever," says Mr Henry Aaron, director of economic studies at the Washington DC Brookings Institution.

Pharmaco-economics: by Daniel Green

# Getting value for money

### The Lescol case shows that doctors no longer decide what to prescribe in isolation

The age of value for money has arrived in the pharmaceuticals industry. That, at least, is what pharmaceuticals industry executives say when justifying the increasing amounts spent studying the costs and benefits of different medicines. None thinks the money is wasted. Some believe that it could help change government health policy.

nomics at Swiss company Ciba, the importance of economic studies is increasing. "It's not mandatory in all countries but if you want to have a good price for your drug you have to be very well prepared."

In France, drugs economics is one of the pricing criteria, he says. In Germany, drug companies have to demonstrate cost-effectiveness to the sickness funds which pay for most healthcare there.

"Medicare cuts could mean fewer sales for pharmaceuticals, especially of products heavily consumed by the elderly," says Mr Joshua Wiener, a senior fellow at Brookings. Other legislation may have a positive effect by boosting insurance coverage. The more insured people there are, the more demand companies

Possible healthcare reforms in 1996							
US	Japan	Germany	France	Italy	UK	Spain	World
Per capita limits on Medicaid spending	6% price cuts on April 1, -6% for high priced successful products	Increase in parallel imports	Stricter prescribing guidelines	Reference pricing at level of cheapest drug (April 1)	National formulary for GPs	Development of generics market	Further consolidation of the industry worldwide
Budgetary constraints on Medicare	Raised price premium for innovative drugs to 40-50% (previously 20-30%)	Positive list instead of reference pricing	Development of generics industry	Compulsory 50% discount on expensive drugs to GPs	Buying consortiums for GPs	Increase in parallel exports to rest of Europe	Increased parallel exports in Europe
Discussions about the introduction of medical savings accounts to control spending	Lower prices for generic drugs; 20% discount from 10%	Development of a form of managed care	2.1% cap on GP medical spending	Increased use of generics	Review of PPRS scheme	Price cuts	Expansion of generics market
Further squeeze on pharma industry as HMOs come under pressure	Sales target for new drugs	Introduction of mail order	GP's fee increase to be dependent on keeping within cap	Streamlined reimbursement system. Product delisting	Evolution of a form of managed care at regional level	Government contracts on sales and prices etc	Faster regulatory approvals
	Extension of flat fee reimbursement to new areas		Development of managed care	New procedures for setting prices	Labour government		
			FFr2.5bn tax on industry for excess sales in 1995	Limits on promotional expenditure			

Source: James Caugh

The reason for their enthusiasm is that the customers have changed. A decade ago they were dominated by doctors. The prescribing decisions made by doctors were on the whole independent of the desires of those who paid for drugs, namely governments and insurers. In those days, the drug companies' task was simple: to persuade doctors that one drug was medically better than a rival.

They fall roughly into the following categories:
- Pharmaco-economics looks at the costs and benefits of prescribing a medicine or a group of medicines.
- Health economics broadens this to include healthcare procedures only partly or not at all related to the use of drugs.
- Outcomes analysis goes yet further in comparing not only costs but the health of the patient after undergoing one treatment or another.

The pharmaceutical industry is a strong supporter of this third classification because it believes that it has been unfairly singled out by payers for cost-control measures. If only the costs of all treatments were examined as closely as drug costs, runs the thinking, the pressure on drug companies might ease.

While Pfizer's Mr Micati says that pharmaco-economics is "sophisticated marketing", and that "marketers and economists are on the same team", a different view is taken by Mr Joe Jackson, executive director of outcomes research at Pfizer's US rival BMS.

The differences revolved around whether patients were likely to take them properly (a pill once a day was an advantage over twice-a-day), what else the patient was taking (some drugs interact with others) and the side effects.

While Pfizer's Mr Micati says that pharmaco-economics is "sophisticated marketing", and that "marketers and economists are on the same team", a different view is taken by Mr Joe Jackson, executive director of outcomes research at Pfizer's US rival BMS.

"Healthcare is to promote health, not a crass commercial enterprise," he says. "I call it outcomes research because I'm interested in the outcome rather than the economics. We find the outcome and give it a value." He argues that picking the outcome with the best value leads to a more commercial enterprise rather than the other way around. "You don't have to compromise on good value for money. The auto industry had a wake-up call [from Japanese manufacturers] and had to produce better value for money. Now we've had a wake-up call," he says.

One unresolved issue about the conduct of economic studies is that of the best way to do them. "It's very difficult to demonstrate the economics with rigour," says Mr Micati. "It is difficult to design scientifically valid studies. And there is a big problem with chronic treatments such as for Alzheimer's disease because it may take years or decades to demonstrate cost-benefits."

Differences were ruthlessly exploited. Glaxo launched its ulcer drug Zantac in 1988 at a 40 per cent higher price than that charged for Beecham's Tagamet. Zantac is still the world's biggest selling drug. Times have changed. When SmithKline Beecham launched Famvir in competition with Wellcome's Zovirax two years ago, it was priced at a discount even though it claimed better performance. And when Sandoz launched its new cholesterol-lowering drug Lescol in the US in 1994, the price was at less than half that of other cholesterol lowering drugs made by US companies Merck and Bristol-Myers Squibb.

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Even if such studies could be conducted, they are of limited use in persuading drug buyers to pay for expensive products. "For someone worried about this year's budget, that's a 'so what?' study," says Mr Micati.

The drugs industry is keen to stop regulators from including cost effectiveness questions. It acknowledges that studies on the cost implications of new drugs are important, but says that more regulation is unnecessary.

Some countries have institutionalised or legislated for cost-awareness. In Australia and Canada, regulators now insist on economic data being supplied with the reams of clinical trial results. Others, notably France, study the likely costs of drugs carefully before agreeing with the drugs company a "reimbursement price", the price at which the government is prepared to pay the supplier when doctors prescribe the drug. "Much pharmaco-economics is aimed at regulators," says Mr Vic Micati Pfizer's vice-president for Europe. "Officially they are only interested in safety and efficacy, but unofficially it is another story."

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According to Mr Peter Lauper, head of pharmaco-economic studies at Swiss company Ciba, the importance of economic studies is increasing. "It's not mandatory in all countries but if you want to have a good price for your drug you have to be very well prepared."

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Research and development: by Clive Cookson

# Cultural pursuits

Practical questions include assessing differences and relating these to productivity

Upjohn culture "where chemistry is king" is complementing the biological orientation of Pharmacia. "We are trying to mix the cultures a bit - which is quite different from trying to establish one culture," he says.

Glaxo Wellcome, the new UK giant created last year in the drugs industry's biggest takeover, has a different attitude. "We are trying to have one Glaxo Wellcome culture," says Dr Jim Nield, R&D director.

## Glaxo found in Wellcome's R&D portfolio quasi-academic projects with inadequate funding

While Pharmacia and Upjohn looks to universities and smaller biotechnology companies for its new ideas, several other large companies such as Pfizer and Merck of the US take pride in doing as much as possible in-house, from the earliest stages of exploratory research onwards. "We see discovery operations as a core competence," says Dr Peter Ringrose, head of discovery and medicinal R&D at Pfizer.

Another important feature of the Pfizer R&D culture, Dr Ringrose says, is its stability. "We haven't had the churning effect that we've seen in some other companies."

The practical questions, which the Centre for Medicines Research is now beginning to address, include: Can cultural differences can be assessed objectively? Can these be related to R&D productivity and efficiency? How can cultures be changed?

The first step in the CMR project, co-ordinated by Ms Shaista Dorajee, is to carry out a pilot study among five large drug companies, in association with Coopers and Lybrand, the management consultancy. Two alternative questionnaires are being circulated in order to find the best way of investigating R&D cultures.

Preliminary results will be discussed at a meeting in May. Then, provided all goes well, the CMR will proceed to a full-scale study, relating cultural differences to benchmarks of efficiency.

Over-the-counter marketing: by Friedrich Förster

# A changing policy environment

Healthcare groups are looking for new acquisitions to increase their market in Europe

The sharp increase in healthcare spending, which today amounts to almost 10 per cent of the gross domestic product of many European countries, has brought about considerable changes in the environment of healthcare policy.

## SmithKline Beecham is now the largest supplier of OTC products in Europe

through the acquisition of OTC activities from Sterling. With its current market share of more than 6 per cent, it has now become the largest supplier of OTC products in Europe, clearly overtaking the former front-runner Rhône-Poulenc Rorer, which has a 4.1 per cent market share.

The systematic way in which SB is expanding its OTC operation is demonstrated by its acquisition of Abtel, Germany's leading non-pharmacy OTC company for vitamins, minerals and supplements (VMS). This took place at end-1995 and helped to strengthen SmithKline Beecham's position in the German market.

with a similar product range, such as fast-moving consumer goods producers like Nestlé and Gervais Danone. Mail-order houses and retailer chains are making increasing efforts to check out current opportunities, especially in the large, relatively strictly regulated markets of France and Germany. Gebe, the largest European pharmaceutical wholesaler, has a sizeable market share in both of these countries. Its endeavours to acquire Lloyds Chemists with its 400 pharmacies are certainly also based on the reasoning that businesses want to be prepared for a potential deregulation of the pharmacy market in continental Europe.

## Europe healthcare reform: by Eleanor Feldbaum

Doctors and consumer organisations view the growing supply of non-prescription drugs and their consumption with a great deal of distrust. However, with some arguments it is obvious that a number of private practitioners are afraid of suffering disadvantages in a recessionary environment.

Economies of scale and developing an operatively effective size - a "critical mass" - are decisive factors of response, physicians over-prescribe costly medications.

The Italian parliament this year passed legislation to reinforce its efforts to cut the costs of subsidised medicines. Reimbursement for each prescribed medication is now to be based on the price of the most economic equivalent drug available. Previously, reimbursement covered the varying prices of drugs, not just the cheapest.

Furthermore, its excellent position in pharmacies with the leading multi-vitamin product Eumova and the vitamin C product Cetebe will be extended to the non-pharmacy market. A first-rate base will be created for a further expansion of its VMS business in Europe, especially as a result of the pioneering role which Germany has taken up in the area of natural medicines and health supplements.

## Drugs bear the brunt

The legislation retained provisions to reimburse fully the cost of Class A medications, those for life threatening and chronic illnesses, and to reimburse half of the cost of Class B drugs for lesser ailments. In addition, it retained for 1996 the ceiling of 19,000bn for subsidised medications, although this same ceiling in 1995 was overrun by 1,700bn.

France also sets caps for pharmaceutical spending through agreements between the industry and the national insurance funds. That cap in 1995 permitted increases in spending for drugs of 3 per cent, not the 8.5 per cent that actually occurred. France, therefore, had an overrun of FF2.5bn last year.

To cut deficit spending and to erase the deficits in social security spending, the pharmaceutical industry is to pay a special contribution to the government. Although plans have not been finalised, three types of payments are being seriously discussed. First, the tax on advertising is to rise from 9 per cent to 14 per cent and is expected to rise to FF600m. Second, there is to be payment on turnover growth, with

Continued on Page V

## Blockbuster drugs for the year 1994

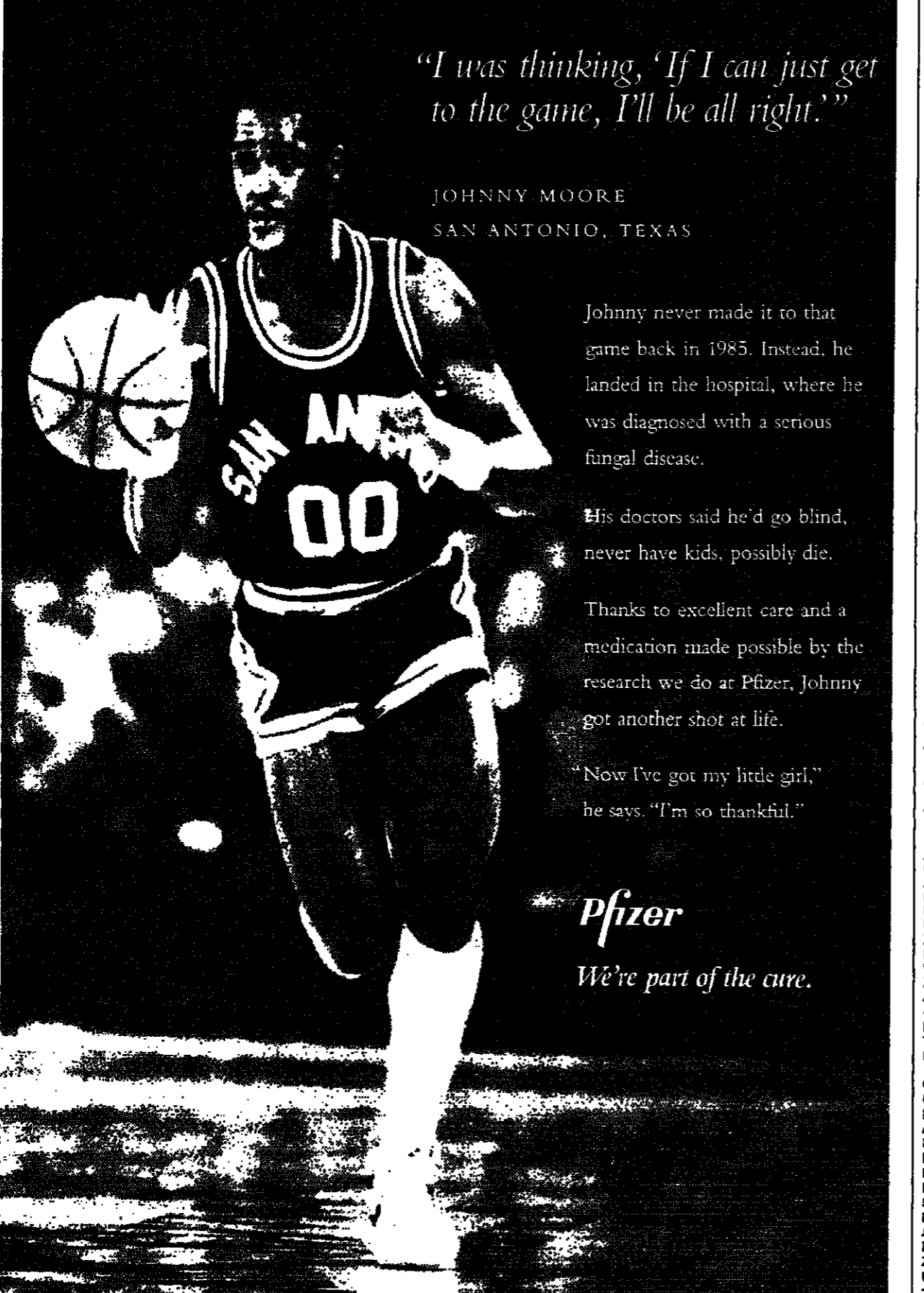
Brand name	Generic name	Indication	Sales \$bn for marketing companies	Size (\$bn)	Launch date
Zantac	rantidine	anti-ulcer, H2 antag.	Glaxo 3.657	3.657	1983-84
Procardia/XL/Adelet	nifedipine	cardiovascular	Pfizer 1.2, Bayer 1.13	2.33	1975-80
Loxo/Prilosec	omeprazole	anti-ulcer	Astra 1.25, Merck 0.9, others 0.08	2.233	1989
Epogen/Eprex	EPO	hematology	AMGN 0.75, JNJ 0.69, Knin/SANK 0.215, CHUG 0.385, B Mann	2.19	1989
Vasotec	enalapril	cardiovascular	Merck 2.14 (Banyu 0.27)	2.14	1986
Humulin/Novolin	insulin (all)	diabetes	Lilly 0.655, Novo 1.032, HOE 0.1, YAM 0.175	1.972	1982-92
Pravochol/Lipost/Mevastatin	pravastatin	lipid lowering	Bristol-Myers Squibb 0.615, Sankyo 1.27	1.915	1989-90
Prozac	fluoxetine	anti-depressant	Lilly 1.865	1.865	1988
Cardizem/CD/SR	diltiazem	cardiovascular	MMD 0.933, TAN 0.37, SYNT 0.18 + WLA 0.078 + RPR 0.128	1.625	1982-92
Capoten	captopril	cardiovascular	Bristol-Myers Squibb 1.46, Sankyo 0.08	1.54	1981
Humatrope/Protropin	growth hormone	dwarfism	GEN 0.225, LLY 0.22, Novo 0.175, Pharmacia 0.33, Serono 0.105, Sumitomo 0.25, Yamanouchi 0.14	1.445	1986-95
Zovirax	acyclovir	herpes	Wellcome 1.36	1.36	1983-85
Cipro	ciprofloxacin	antibiotic	Bayer 1.35	1.35	1987-91
Neupogen	GCSF/GM-CSF	bmt/cancer	AMGN/CHC 0.826, SANKYO 0.185, CHUG 0.155, RPR 0.03, Immunex 0.046, SNDZ/SCG 0.06	1.302	1991
Pepcid/Gastar	famotidine	anti-ulcer	Merck 0.8, Yamanouchi 0.485	1.285	1985-88
Voltran/Emugel	diclofenac	NSAID	Ciba (inc Emugel) 1.2	1.2	1988
Nevastor	lovastatin	lipid lowering	Merck 1.195	1.195	1987
Zocor	simvastatin	lipid lowering	Merck 1.18 (Banyu 0.36)	1.18	1989
Intron/Riferon	Interferon a	cancer	Roche 0.193, Wellc. 0.07, SGP 0.426, Yamaichi 0.071, Takeda 0.089	1.173	1988-88
Sumiferron	lohexol	imaging agents	Helslund Nycomed 0.228, Daiichi 0.36, Schering 0.075, Sterling 0.49	1.153	1982-87

Source: Lehman Brothers

## Blockbuster drugs for 2000

Brand name	Generic name	Indication	Sales \$bn for marketing companies	Launch date	1998 sales (\$bn)	2000 sales (\$bn)
Loxo/Prilosec	omeprazole	anti-ulcer	2.0: ASTRA; 1.0: ASTRA-MERCK	1989	3.78	4.0
Antra	erythropoietin	proton pump inh. hematology	1.0: JNJ, AMGN; 0.5: CHUG; <0.5: Knin/Sank, B Mann	1988-91	3.0	3.5
Prozac	fluoxetine	anti-depressant	1.0: LLY	1988	2.975	3.0
Zocor	simvastatin	lipid lowering	2.0: MRK	1989	2.515	2.5
Norvasc/lotin	amlodipine	hypertension/angina	1.0: PFE	1990	1.72	2.0
Vasotec	enalapril	hypertension	1.0: MRK	1986	2.18	2.0
Zocort	cortisol	anti-depressant	1.0: PFE	1991	1.61	2.0
Adelet-SR/Procardia-XL	nifedipine	hypertension	0.5: BAYER, PRIZER	1985-93	2.0	1.75
Pulmicort	budesonide	steroid, asthma	0.5: ASTRA	1982-87	1.45	1.75
Turbuhaler	GCSF/IFN-gamma	white blood cell stim	2.0: AMGN/Roche; <0.5: Knin/Sank, CHUG	1991	1.35	1.65
Neupogen	GCSF/IFN-gamma	antibiotic	1.0: BYR	1987	1.45	1.5
Cipro	ciprofloxacin	growth disorders	<0.5: PHARM, GENE, SERONO, LLY, NOVO, SUMI, YAM	1985	1.5	1.5
Humatrope/Protropin	growth hormone	inc adults				
Norditropin						
Humulin/Novolin	r-insulin	diabetes	0.5: LLY, NOVO	1985-88	1.78	1.5
Pravochol/Mevastatin/Lipostat	pravastatin	lipid lowering	1.0: BMV; >0.5: SANKYO	1989-91	1.45	1.5
Premarin/MPA	conj estrogen	osteoporosis	1.0: AHP	1993	1.425	1.5
Sandimmune/Naoral	cyclosporin	organ transplant	1.0: SDZ	1983	1.35	1.5
Paxil	paroxetine	anti-depressant	0.5: SKB; <0.5: NOVO	1991	1.25	1.4
Augmentin	amoxyc-clav.	antibiotic	0.5: SKB	1984	1.27	1.25
Diflucan	fluconazole	anti-fungal	0.5: PFE	1989-90	1.13	1.25
Zestil/Prinivil/Longes	lisinopril	hypertension/CHF	<0.5: ZEN; <0.5: SHIONOGI	1993+	1.25	1.25

Source: Lehman Brothers



"I was thinking, 'If I can just get to the game, I'll be all right.'"

JOHNNY MOORE  
SAN ANTONIO, TEXAS

Johnny never made it to that game back in 1985. Instead, he landed in the hospital, where he was diagnosed with a serious fungal disease.

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Handwritten signature or scribble at the bottom center of the page.

# Drugs bear the brunt

Continued from Page IV

The projection of raising FF790m. Companies that have seen growth of 3 per cent to 6 per cent, will be assigned a special payment of between 12 per cent and 18 per cent of their increase. Those with growth over 6 per cent will pay between 24 per cent and 36 per cent. Third, the industry will be charged between 1.5 per cent and 2 per cent on the total turnover, reduced by the amount spent on research. This charge is expected to raise FF1bn.

The pharmaceutical industry in Germany was able to stop the imposition of a positive list, whereby the drugs that are reimbursable by insurance are specified, scheduled for this year. The government, however, remains keen on cutting its annual expenditure on drugs estimated at DM30bn. The official emphasis remains on curtailing physicians from over-prescribing medications. The new German effort that began the first of this year (although in some states the effort began as early as October 1995) involves pharmacists reporting the name and dosage of medicines ordered by

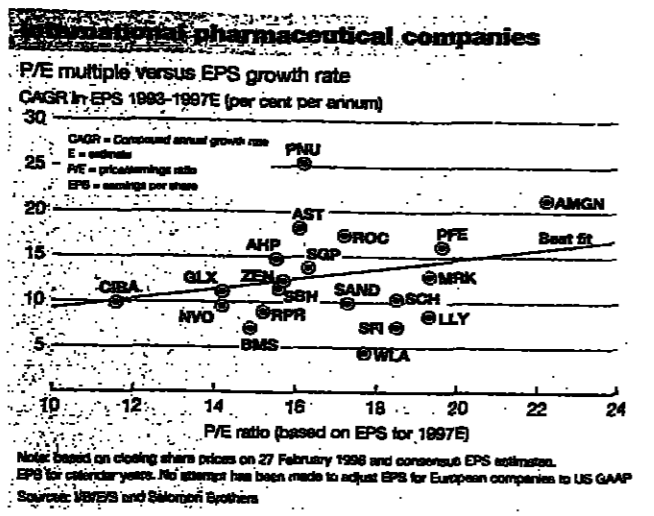


Keep taking the tablets. But who is going to foot the bill? The patient or the government?

each doctor to the statutory insurance funds. The insurance funds then examine the prescribing pattern of individual doctors, comparing these to physicians in similar specialities. If over-prescribing is detected, the state physicians association is alerted. If the order is over 25 per cent more than that of other doctors in the speciality, the physician receives a warning. If no corrective action is taken, then the doctor must

pay the excess costs. April 1 1996 is the date set by the Netherlands for official action, if pharmaceuticals prices do not voluntarily fall. The Dutch parliament, concerned over pharmaceuticals spending, has decided that the best way to curtail expenditures is through a drugs price list that is based on the European average price for each medication. The price list is currently being developed for all drugs and will determine the customer's charge for each.

The law, however, is optional in that implementation can take place on April 1, only if the minister of health deems it necessary. Should the pharmaceuticals sector voluntarily reduce prices to a reasonable level, then the law does not have to be instituted. In 1994, expenditures for pharmaceuticals outside the hospital in the Netherlands reached \$3.76bn, or over 10 per cent of the total health budget of \$37bn. This represented an annual increase of 9 per cent, as compared to the overall health spending growth of 6 per cent. Drugs bills for two-thirds of the population are paid by national insurance. The other third have their bills paid by private insurance.



Merchant bankers and stock market analysts use a variety of techniques to predict which companies are likely to get involved in mergers and acquisitions, Daniel Green writes. One method is to compare price-earnings ratios with forecast growth in earnings per share. The idea is to spot both companies that are cheap in p/e ratio terms, and those that appear to be relatively undervalued by investors. This chart, from the start of March, shows Ciba to be relatively cheap and Sandoz facing the prospect of below average growth given its share price. Within a week, their merger was announced.

Case study: by Victoria Griffiths

# The acid heartburn test

The market is open to court cases because clinical data for similar drugs is lacking

With Warner-Lambert poised to launch Zantac over-the-counter at the end of April, the heartburn wars that erupted last summer may soon be heating up again. Marketing for Zantac will be fierce and will pitch the remedy directly against competing non-prescription medicines Pepcid AC by Johnson & Johnson-Merck and Tagamet EB by SmithKline Beecham, according to the Warner-Lambert. "We will be making comparative claims and plan an aggressive campaign," said Mr Robert Casale, vice president of gastrointestinal marketing for Warner-Lambert. Comparative claims landed Johnson & Johnson-Merck and SmithKline Beecham in hot

legal soup last year. In late August, SmithKline filed a lawsuit, complaining that Johnson & Johnson-Merck's advertising was misleading. J&J-Merck responded with a counter-suit, and the feud ended in October with a federal judge ordering the companies to withdraw some advertisements for the heartburn medicines. With Zantac about to hit pharmacy shelves, observers wonder if the market could see more court disputes. The over-the-counter market is ripe for these episodes, say some observers, because of the lack of clinical data comparing what many scientists see as very similar drugs. "When companies apply for approval by the FDA (Food & Drug Administration), they have to prove safety and effectiveness," says Mr Jerome Avorn, assistant professor at Harvard University Medical School. "They don't have to provide data comparing their drug to competitors. Because

that sort of information isn't readily available, it's left to be battled out in the courts and the minds of consumers." According to Mr Avorn, all three drugs are substantially similar. "They all work through the histamine 2 receptor," says Mr Avorn. The heartburn wars are especially bitter because so much is at stake. Pepcid, Tagamet and Zantac are some of the most successful prescription drugs ever to move over-the-counter. Even prior to the launch of Tagamet and Pepcid on the non-prescription market, sales of heartburn medicines were worth some \$1bn a year in the US, according to Mr Stephen Buermann, an analyst at Merrill Lynch. The legal fight began last August when SmithKline alleged that advertisements exaggerated Pepcid's effectiveness. J&J-Merck said eight out of 10 doctors and pharmacists chose Pepcid over Tagamet.

The survey was conducted before Tagamet was introduced. SmithKline also challenged claims that Pepcid worked for eight hours and helped provide heartburn relief all day. J&J-Merck countered over SmithKline's claims that Tagamet works faster. The company also protested its rival's assertion that doctors wrote seven times more prescriptions for Tagamet than for Pepcid. Because guidelines for the marketing of prescription drugs are so strict, companies usually hold off on heavy advertising until products move over-the-counter. Now that the FDA is pushing products more quickly to the non-prescription market, many fear the sort of feud that involved J&J-Merck and SmithKline may be repeated. With Zantac poised to invade a heavily disputed market, the sparks may soon start to fly again.

Switching in Europe: by Peter Mansell

# A stubborn national issue

UK pharmacists may have been over-scrupulous in 'gatekeeping' the new remedies

Switching prescription drugs over the counter may make immediate waves in the US but in Europe, it can be a frustratingly piecemeal way of spinning out a product's lifespan. Once US switches are through the approval gate, the market is wide open with the chance to double or even triple sales. Europe is more delicate. Not only does willingness to license switches vary greatly from country to country but advertising and marketing conditions have remained stubbornly national, despite the broad swing to harmonisation in drug regulation. On relatively liberal territory the new wave OTCs are by no means a sure thing. While Americans fill up their shopping baskets with H2-antagonists for heartburn, in the UK

- the brands' first large switch market - results have been less than spectacular. Not even Zantac 75 - marketed in Europe by Warner Wellcome - which has gobbled up twice the market share of Pepcid AC (Johnson & Johnson-MSD) and Tagamet 100 (SmithKline Beecham), has lived up to its formidable reputation. "We still have a long way to go with OTC Zantac," says Mr Godfrey Axten, vice-president, marketing for Warner Wellcome. Like his competitors, Mr Axten feels UK pharmacists have perhaps been over-scrupulous in "gatekeeping" the new remedies. Yet the profession has also been pilloried for lax supervision of switches. Some switches - Warner Wellcome's Zovirax, Bayer's Canesten, Pharmacia & Upjohn's Nicorette - have already scored notable successes in Europe. These products carved out a new indication for self-medication rather than offering a different approach to an old problem.

But a number of regulatory authorities encouraged by a hostile medical profession, have resisted the switch phenomenon. Often the difficulties come after registration - loss of reimbursement for the part of drug or restrictions on mass media advertising. Of the main European markets, only around half allow public advertising of OTC switches with the same name as their prescription forebears; even fewer permit adverts for reimbursable brands. Maintaining a brand across the prescription/OTC divide means companies can exploit "prescription heritage". However, some European governments, while wise to the economic benefits of self-medication, continue to see common branding as indirect advertising for the prescription business. To date there has been little hard evidence to the contrary. The European Proprietary Medicines Manufacturers' Association (AESGP) says it now has figures showing that

OTC Zovirax, Tagamet, Pepcid and Canesten do not refresh prescription sales. But the problem "won't be solved at European level", warns AESGP director Dr Hubertus Cranz. The association is also pushing for guidelines that would encourage EU member states to standardise their switch procedures. It argues that the drug classification Directive sets a precedent for reviewing medicines every five years. Dr Cranz says the European Commission is fully behind switch guidelines but member states want decisions on the legal status of medicines left to national discretion. The new "mutual recognition" procedure for drug registration in Europe - an object of deep suspicion among most OTC manufacturers - excludes any special provision for switches. Nonetheless, Warner Wellcome has pitched in, filing Zantac 75 for piggy back approval in six markets.

Peter Mansell is Editor of FT OTC Business News

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# In Perfect Balance

According to the ancient Chinese philosophy of yin and yang, the universe is composed of opposing but interdependent forces. Interestingly, this philosophy resembles the concept of homeostasis, the natural balance that occurs within living organisms, including the harmony between antagonists and agonists that regulate vital functions. Thus, an important factor in the search for new medicines is the development of compounds that work together with the body's own restorative and regenerative abilities. To lead healthy lives, we must seek balance with nature, with society, and within ourselves. Through pharmaceutical research, we are striving to help people attain this balance.

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# LATIN AMERICAN FINANCE AND INVESTMENT

## Region delivers a tentative recovery

Enjoy the party but dance near the door, investors are advised. **Stephen Fidler reports**

**O**ptimism about Latin America's economic resilience is slowly re-emerging after the profound setback dealt to the region's fortunes by Mexico's financial crisis. But until Latin American economies succeed in creating their own pools of savings at home, most will remain all too dependent on the mood swings of the international financial markets.

Deep recessions in Mexico and Argentina in 1995 are widely expected to give way this year to at least moderate growth, while the main economies elsewhere in the region, with the likely exception of Venezuela, should also expand.

Another cause for optimism has been the behaviour of private capital flows, which after collapsing in the immediate aftermath of Mexico's December 1994 devaluation, have recovered rapidly.

The flows have been restored because most of the influences that encouraged them survived the Mexican crisis. These influences have been pushing both portfolio and corporate investors to look further afield for opportunities and also pulling them into the so-called emerging economies.

The "push" factors appear to be cyclical and secular. In the short-term relaxed monetary conditions in the world's leading economies - a consequence of weak growth and low inflation - have continued to encourage investors, particularly those in fixed-income securities, to seek higher returns in the developing world. Longer term, the growth of institutional investors worldwide and their continuing need for portfolio

diversification seems to suggest continuing investment in emerging markets. The "pull" factors include the region's continued adherence to orthodox economics and market oriented policies after the crisis. There were no important U-turns in policy. Rather there was a widespread attempt to intensify efforts at economic reform, for example, by accelerating privatisations.

However, investor perceptions have shifted. There is evidence that investors are being more selective and increasingly differentiating among economies. Since the crisis, interest rate margins for Latin borrowers in the international bond markets have widened and maturities shortened. A greater number of public sector entities are issuing bonds, often using currencies with relatively low sensitivity to risk, such as D-Marks and yen.

A resurgence has taken place in structured finance, in which investors use assured future cash flows as security against a perceived increase in country risk. And international banks have once more played an important role in providing external finance for Latin America, though overwhelmingly as short-term lenders.

The most marked effect of the crisis was on portfolio equity investors: net flows to the region from this source halved last year to about \$6.2bn, a quarter of the level in the record year of 1993, according to World Bank figures.

Some analysts expect the total to rise sharply this year. Mr Michael Howell of ING Barings in London forecasts that portfolio equity flows to all emerging markets should more than triple to \$50bn this year from \$15bn in 1995.

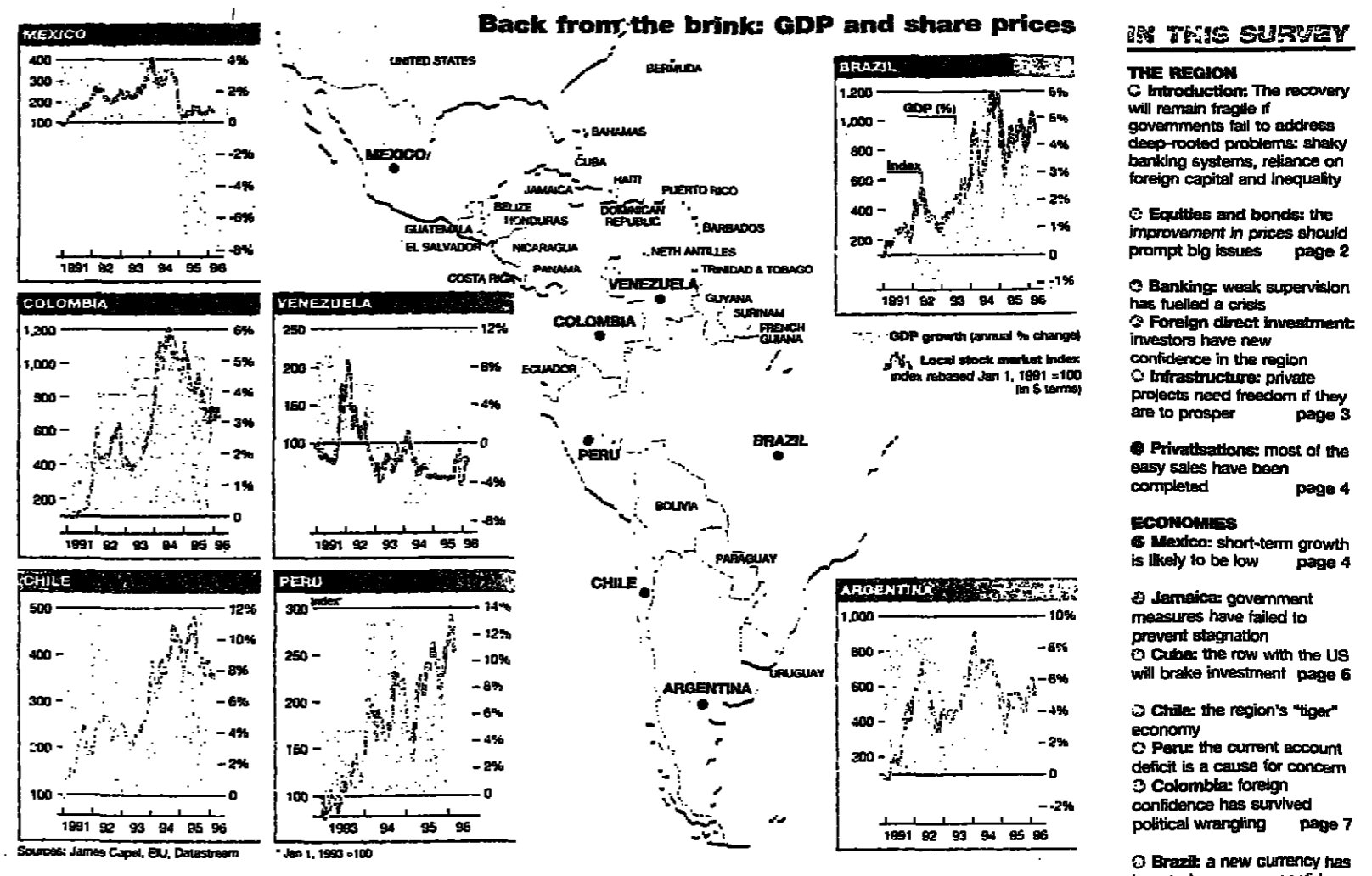
exchange rates. They emphasise that it is the composition and maturity of a country's debt that matters, not just its size. "Mexico's mistake was that it paid too much attention to the interest cost of financing and not enough to its maturity," said one World Bank official this month.

The Mexican crisis has raised awareness of possible new threats to global financial stability. It has suggested that new measures of economic vulnerability - for example, the ratio of foreign currency reserves to M2 money supply - may be becoming as important as old ones, such as the number of months of imports that are covered by reserves. It has demonstrated the risks of mis-handled financial liberalisation and the importance of a strong and closely regulated banking system.

The shakiness of Latin America's financial systems is one of the biggest risks to economic growth. Banking crises in Mexico, Venezuela, Argentina and Brazil have all contributed to a cocktail of economic uncertainty. These problems, say researchers at JP Morgan in New York, "have peaked but are not yet over".

In a research report this month Ms Anne Milne of ING Barings in New York warns holders of bonds issued by Brazilian banks to be careful. Two banks, Banco Nacional and Banco Economico, with more than \$600m of eurobonds outstanding between them, have been bailed out by the government in the past few months. Banks have issued almost 75 per cent of the more than \$10bn outstanding Brazilian eurobonds. She advises investors to stick to the most conservative issuers.

So the markets have taken these concerns - as well as actual corporate bond defaults such as that by Mexico's Sidek - "fairly calmly. But governments must act forcefully to



Sources: James Capel, EIU, Datastream

Jan 1, 1993=100

avert future crises, a difficult task when banks are weak. Banking experts have suggested a series of reforms including: higher capital requirements for banks; bank supervisors with stronger enforcement powers and greater independence from government interference; stringent entry rules for newcomers; much more meticulous inspection of loan portfolios; and stronger limits on lending concentrations.

Ms Ruth de Krivoy, a former president of the Venezuelan central bank, has suggested that a convention whereby loans to governments carry no requirement to set aside capital is inappropriate in Latin America. "When governments

face financial difficulties they have strong political incentives to stop paying interest on debt before cutting expenditures," she says. A further risk lies in the region's continued dependence on external capital. Argentina, Peru and Colombia, among others, are trying to encourage domestic savings by emulating the Chilean private pension fund system. But the benefits will take time to emerge. While the external financial environment remains as benign as it is now, there should be few problems. Many investors are nonetheless asking themselves what will happen to capital flows to the region when interest rates in the US and the other large

economies begin to turn upwards. Mr Howell's advice to emerging market equity investors is: "Enjoy the party, but dance near the door." Higher international interest rates would not necessarily be an unalloyed disaster if they reflected growing strength in the industrialised economies - and therefore stronger export markets. But some economies remain vulnerable to shifts in investor sentiment. Mexico overtook Brazil last year as the region's most indebted country and faces costs of close to \$20bn in debt capital repayments in 1997 and in 1998. The almost complete disappearance of its current account deficit, helped by exports that grew by 30 per

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## 2 LATIN AMERICAN FINANCE AND INVESTMENT

Equities: by Richard Lapper

# Big issues are on their way

Issuers are likely to exploit improved market conditions by selling equity this year

After a gloomy 1995 Latin American equities are slowly regaining favour with international investors. Despite current uncertainty in global debt and equity markets, portfolio flows into the region's secondary markets have risen over the past few weeks. A number of sizeable primary and international public issues are in the pipeline. According to ING Barings flows of equity capital to Latin America which fell to barely \$2bn in 1995, compared with \$20bn in 1993 and \$15bn in 1994, are expected to reach \$10bn this year.

Mexico's peso crisis in December 1994 triggered an extensive sell-off throughout Latin American markets in the first half of 1995, depressing stock market returns. US mutual fund investors were particularly jumpy, with redemptions rising sharply in the first few months of the year. Overall Latin American equity markets fell by 28.1 per cent in dollar terms in the first three months, with Mexico (down 43.4 per cent) and Brazil (down 35.4 per cent) leading the plunge.

Later in the year local circumstances hit a number of markets. For example, the Chilean market was depressed by an unexpected rise in interest rates, while devaluation triggered a 41.4 per cent fall in Venezuela in the fourth quarter. As a result, despite a gradual recovery during the second half of 1995 and positive performance over the year as a whole by some countries (Argentina's market showed returns of 12.7 per cent), Latin America fell by 18 per cent in dollar terms.

This poor performance contributed to the slow pace of capital raising activity. Equity issuance fell sharply in 1995 after rising sharply in 1993, when total issuance reached \$8bn, and 1994 when it totalled

\$4.3bn, partly on the back of big Mexican and Argentine privatisation programmes. Only a handful of Latin American companies came to the market, all of them raising relatively small amounts of capital.

Almost all the issuers occupied well-defined market niches. Three of the issuers, for example, were supermarkets. Brazil's Makro Atacadista and Companhia Brasileira de Distribuicao, which owns the Pao de Acucar chain, raised \$58.9m and \$37.4m respectively through offerings of global depositary receipts. In November Santa Isabel, the Chilean chain which also operates in Peru, raised some \$75m in an American depositary receipt (ADR) issue. Chile's Banco Edwards and Colombia's Banco Industrial Colombiano raised \$78.2m and \$48.9m respectively.

Three companies involved in either heavy industry and mining brought offerings. Altos Hornos, the Mexican steel producer, raised some \$66.9m through a private placement of shares in July last year. Brazil's Aracruz Celulosa sold \$162m of ADRs in October, and Chile's Sociedad Quimica Minerera de Chile, which manufactures fertiliser and iodine, placed ADRs worth \$70.7m in November.

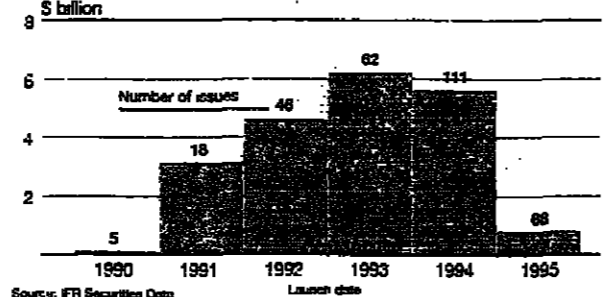
Sentiment is now improving. The fall in bond yields towards the end of 1995 and indications that the US equity market may

be beginning to ease, coupled with a rise in raw material prices and enthusiasm for Latin American mining stocks, helped a number of markets at the turn of the year. According to ING Barings monthly returns rose successively in November (0.9 per cent), December (2.2 per cent) and January (9.9 per cent), although the markets lost some ground in February. Analysts are confident that Latin America will provide investors with positive returns

this year. Mr Nigel Rendell, Latin American equity strategist with James Capel, is predicting a 21 per cent rise in the course of the year which he says will "virtually wipe out the decline of the last two years," adding, "A lot of people have been trying to get in from Europe and the US because Latin American multiples have been pretty undemanding."

Only two new two issues came to the market in the first two months of the year - Chile's Enersis, an electricity generator and distributor which has recently expanded into Argentina, issued ADRs worth \$110.9m in January. The next month Corporacion Industrial San Luis, a Mexican mining company which also makes vehicle suspension and brake components, raised \$45m. A string of other companies, including Argentina's Disco and Grupo Quilmes, are also considering selling depositary receipts.

International equity offerings from Latin American issuers \$ billion



Source: IFR Securities Data

Two privatisation issues - the biggest ever for Brazil and Peru - are planned for later this year. The Peruvian government hopes to raise some \$1.5bn by selling a 29 per cent stake in telephone utility Telefonica. The sale of some of the Brazilian government's stake in Companhia Vale do Rio Doce (CVRD), the world's largest iron ore miner, is expected to raise more than \$1bn. Eventually the government plans to unload 51 per cent of CVRD, which is valued at about \$8bn, on the markets.

### Brazil and Peru are planning to launch their biggest privatisations ever this year

Judging by the fees charged to place the shares with international investors, bankers are confident about potential demand from European and US investors. The winning teams for both CVRD and Telefonica have charged fees of less than 2.5 per cent, compared to the 3 to 4 per cent typically paid by issuers from the region.

Late last year Brazil awarded a contract to sell shares in CVRD to a consortium including Merrill Lynch, Rothschild, Bradescow, Banco Graphus, KPMG and Engevix, which offered to do the work for a commission worth a little under 2 per cent.

In January the Peruvian authorities announced the appointment of JP Morgan, Merrill Lynch and Banco de Credito, a local bank, to co-ordinate global sales of its 29 per cent stake in Telefonica, the country's telecommunications utility, for a fee of 2.42 per cent of the total raised. The flotation, which is expected to take place before mid-year, should raise at least \$1.25bn from international investors, making it one of the largest deals to come out of the region since the flotation of YPF, the Argentine oil company in 1993. Banco de Credito will also supervise sales of up to \$250m of shares to institutional and retail investors in the local market.

Bonds: by Lisa Bransten

# Forecasts of doom fall flat

Borrowers have the chance to build on the solid foundations laid last year

Doomsayers who predicted last year that Latin American countries would be locked out of international capital markets for months in the wake of Mexico's bungled peso devaluation could not have been more wrong.

The year got off to a rocky start after the late-December peso devaluation. Debt issuance by all emerging market borrowers tumbled to just \$600m in the first quarter compared with \$9.7bn in the first quarter of 1994, according to Salomon Brothers research.

By the end of the year, however, total debt issuance from Latin America reached \$21.9bn, exceeding 1994 borrowing by \$4.7bn. Observers generally expect the total for this year to be much healthier as many big issuers put their economic problems behind them.

Earlier this year the governments of Mexico and Argentina both launched \$1bn five-year global issues. The offerings were oversubscribed by investors hungry for bonds carrying yields of 400 basis points over US Treasury bonds.

The issuers that came out of forced hibernation in the second half of last year awoke to an entirely new environment for borrowing where maturities were shorter, yields were higher and investors were increasingly demanding.

Just before the peso crisis the average yield on debt from the big Latin American issuers was around 350 basis points over US Treasury bonds. Last year that spread soared to about 550 basis points over Treasuries before returning to just over 400 basis points in the middle of last month.

Meanwhile the average maturity of Latin debt fell from 5-10 years in 1994 to 1-5 years last year.

Even with last year's sharp increase in financing costs the critical need for foreign reserves led Mexico and Argentina to complete about \$17bn worth in international



Former US treasury secretary Nicholas Brady, architect of debt restructuring

issues, more than double the amount of corporate issuance transacted domestically.

As recession spilled over from Mexico and into Argentina investors became wary of lending to companies operating in such difficult economic environments, so concerns from those countries were forced to guarantee their bonds with future cash flows.

Late last month Telmex, Mexico's telephone monopoly, completed a \$280m securitised deal based on dollar payments for calls between Mexico and the US. Mexico's leading bank, Banamex, and Argentina's oil monopoly, YPF, also made debt offerings backed by future flows of funds.

Mr Nasser Malik, vice president in the cross-border finance group at Citibank, estimates that the value of the securitisation market in Latin America grew to \$3.1bn in 1995 from \$825m in 1994.

The securitisations are generally designed to reduce sovereign risk and achieve an investment grade rating even if the foreign currency debt of the issuer is based does not carry a rating this high. The astronomical legal costs associated with such deals are compensated for by longer maturities and lower interest rates.

The Telmex deal was rated two notches above investment grade by Moody's Investor Services, despite Mexico's sub-investment grade rating. It carried a yield of 62.5 basis points over Libor, a considerable saving over the 325 basis point spread over Libor on a loan issued last year.

Brazil was one country whose private sector was able to tap the international markets without securitising its debt. Merrill Lynch estimates that the Brazilian private sector issued \$5bn in bonds last year, about \$4bn of which came from the banking sector. Ms Joyce Chang, emerging

markets fixed-income strategist at Merrill Lynch, says some of that Brazilian bank debt could be risky amid the revelations this month of \$6bn in questionable loans at Brazil's Banco Nacional.

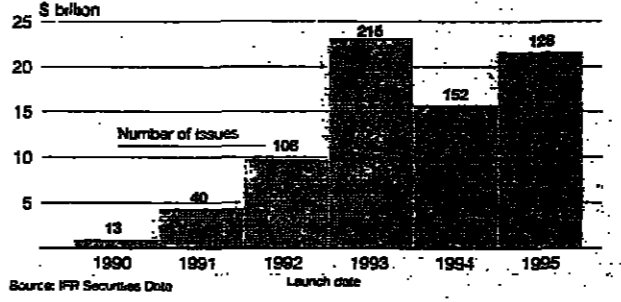
"Some of the new questions about transparency in the sector should raise some flags," she says. "Some of the difficulties have come to light a long time after the markets should have known."

The region's most liquid securities are Brady bonds - securities created from restructured loans to foreign commercial banks and named after former treasury secretary Nicholas Brady. These also had a difficult start to the year. But they recovered along with the rest of the market in the second half of 1995. Total returns for the whole year from JP Morgan's Latin Brady index were nearly 34 per cent.

This year could be another strong one for Brady bonds. The most important factor will be out of the control of Latin finance ministers: the behaviour of the US Federal Reserve. Because they are more liquid than other Latin issues, Brady bonds tend to be the region's most volatile bonds. They have suffered this year as US Treasury prices backed up on fears that the Fed is unlikely to cut interest rates in the near term.

Their future prospects will depend as much as anything on the state of the US economy and the course of monetary policy there.

International bond issues from Latin American borrowers \$ billion



Source: IFR Securities Data

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## EVOLUTION: FOR PETROBRAS, THIS IS A DEEP SUBJECT.

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With a rise on the order of 9% in its crude oil reserves and a significant increase of 6.6% in gas reserves, Petrobras went from 17th to 15th place in the ranking of the largest integrated oil companies in the world. Meanwhile, in the ranking of the downstream companies, the company is already in 9th place.

Operating from the well to the gas stations, today Petrobras produces nearly 800,000 bpd and approximately 23 million m<sup>3</sup>/day of gas. And its subsidiary - Petrobras Distribuidora - leads the Brazilian retail market, with a 36% share.

In addition to this, the company is the production leader in deep waters, with a continuous series of offshore world records, culminating in the deepest water production system, the Petrobras XVII floating production system, installed in the Marlim field in 905 m of water, and also the world's deepest water producing oil and gas well, the Marlim-4 in 1,027m.

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And good partnerships are as hard to come by as striking oil.



Banking by Stephen Fidler

# Weak supervision sowed seeds of disaster

### Lax controls and political patronage have sapped the vitality of the region's banks

One important consequence of Mexico's financial crisis and the subsequent recession has been to concentrate attention on the weaknesses of many of Latin America's banking systems.

This is not a new issue, but one that periodically occupies policymakers' attention. Unfortunately it seems to take a crisis to make this happen. In the early 1980s, for example, crises in the Chilean and Colombian banking systems led to a strengthening of the supervisory and regulatory systems that continue to hold both countries in good stead.

By contrast weak supervisory regimes have contributed to banking crises in a succession of the larger economies, starting with Venezuela but also enveloping Mexico, Brazil and Argentina.

This has important consequences for the real economy.

To preserve liquidity banks often become very cautious about lending, which in turn tends to accentuate any recession. The resolution of banking crises also usually entails significant fiscal costs, which may conflict with anti-inflation policy or with other spending objectives.

The opening that has taken place of most Latin American countries' capital accounts has also made the health of the region's banking systems of greater importance to international finance.

"The banking system becomes more important as a country liberalises. We should be looking much more at the balance sheets of the banks," Mr Amar Bhattacharya, economist at the World Bank, told a meeting in London this month of the Centre for the Study of Financial Innovation.

The Mexican government now says that the post-privatisation supervision of its banking system was "outdated and inadequate" and that it has taken steps to improve and modernise supervision efforts. President Ernesto Zedillo told the Financial Times in Janu-

ary: "If they'd done that three years ago, we'd have quite a different story to tell regarding the banking system."

Most private sector analyses suggest the worst of the banking crises in each of the main economies is over, but that the problems will go on emerging. They estimate that the cost of the Mexican crisis is likely to exceed 10 per cent of gross domestic product. If so, it would compare with Venezuela's in terms of the burden placed on the economy, though Mexico's has been handled with more assurance.

The government's estimate of 5.7 per cent of GDP in net present value rests on an unrealistically low assessment of the magnitude of non-performing loans," says Mr Alfredo Thorne of JP Morgan in Mexico City. Less optimistic forecasts raise the fiscal cost to between 6.8 per cent and 10 per cent, he adds.

Mr José García-Cantera of Salomon Brothers in New York estimates the crisis will cost 12.5 per cent of GDP: some \$30bn over 10 years. This compares to revenues of \$12.4bn from the privatisation of the

system in 1991-1992.

In Argentina, where bank deposits have regained their best 1994 levels, the cost of its crisis looks likely to be significantly lower. "The total cost of the banking bailout looks to have come close to \$2.5bn in 1995, or about 0.9 per cent of GDP," says Mr Alfonso Prat-Gay of JP Morgan in New York, and some of this amount may be recovered.

However the process of consolidation in that overbanked country will continue. "We're going to see concentration in the Argentine banking system," says Mr García-Cantera. "Whereas now there are 155 to 160 banks, we believe that over 100 banks will disappear over the next three to five years. That does not imply any systemic risk whatsoever."

In Brazil, where three of the 10 largest banks have failed in the last 15 months, an equivalent system-wide crisis has not emerged. But Brazil's banking problems are, at root, two-fold.

The first problem is that the adjustment of the banking system from hyperinflation to a stable inflation environment has placed strains on banks which used to make a majority of earnings from inflation.

The second concerns the widespread abuse of state-owned banks by politicians, which have left them with large portfolios of non-performing loans and requiring constant injections of government cash to stay afloat.

Recent developments at

Banesp, the Sao-Paulo state bank, in which the central bank suffered a defeat at the hands of the state governor, suggests obstacles remain to resolving this issue. Mr García-Cantera identified Banesp, the smaller Rio state bank Banerj, and the giant Banco do Brasil as important examples of the problem.

Much remains to be done to improve Brazilian bank supervision too, according to Mr Paul Taylor, a former Federal Reserve official who is now managing director of the credit rating company Duff & Phelps. "I don't think Brazil recognises the problems it has," he says.

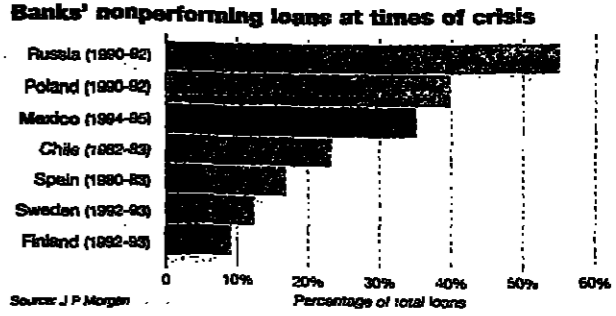
Brazil's finance minister Mr Pedro Malan says the government is taking steps to tighten the monitoring of banks. Other countries, such as Argentina, have also made advances in banking supervision over the last two years.

Mr Ricardo Hausmann, the chief economist of the Inter-American Development Bank, and his colleagues have argued that the 8 per cent capital ratio suggested by the Basle capital adequacy rules is too low for the volatile economies of Latin

America. The Basle ratios were never designed in any case to be strict guidelines, but rather as minimum requirements for more developed financial systems such as Japan.

Tougher accounting standards - as are now being introduced in Mexico - and clearer and more enforceable rules on bankruptcy and on asset seizure would benefit most countries.

The Mexican case is instructive. In retrospect, the attempt to maximise revenues from privatisation was a profound mistake. Not enough care was taken with due diligence assessments of prospective bank owners and how they were financing their purchases. Furthermore foreign banks should probably have been allowed to bid for Mexican banks - as they are now



doing - as this would have strengthened competition and provided stability in the event of a crisis.

More care should have been taken to limit the extraordinary growth in credit that took place after privatisation, the sorry harvest for which is now being reaped in a mass of non-performing loans. In 1988 the total credit of the banking system to the private sector was equivalent to 13-14 per cent. By 1994 this had grown to 36 per cent.

Mexico's decision to abandon reserve requirements so early into the liberalisation of the financial sector also looks mistaken. High reserve requirements in Argentina were criticised, but appear to have played an important role in providing a cushion against the financial shocks of 1995.

Foreign direct investment by Stephen Fidler

# Trends combine to lift the region's fortunes

### Markets escaped government tinkering in time to attract foreign investors' interest

The marked volatility shown by portfolio equity and debt flows since the crisis in Mexico has emphasised the importance of encouraging domestic savings and developing foreign direct investment (FDI) in Latin America.

Direct investors - in plant and machinery in existing or greenfield companies - are assumed to make their decisions from a longer term perspective and to be less swayed by day-to-day concerns than investors in bonds and shares.

As a result conventional government wisdom about the desirability of FDI has undergone a complete transformation in the last few decades. Nationalist worries about the dominance of foreign, particularly US, companies have given way in most countries to a more positive view of multinationals as an important source not only of capital but also of new technology and management techniques.

To some extent this demand for FDI is finding supply, although the flows are concentrated in the larger economies and many countries in the region remain starved of such capital.

Like the growing volumes of



Digging in: mining has opened up to foreign capital

Improved intellectual property protection - though still unsatisfactory from the perspective of some foreign investors - has been helpful. Growth in Latin American economies, coupled with regional integration efforts, such as the North American Free Trade Agreement (Nafta) or the Mercosur customs union between five South American nations, are in effect increasing the size of "domestic" markets.

According to the International Finance Corporation, a wing of the World Bank, market size is a critical determinant in international investors' decision-making.

that targeted at Argentina, which fell to a five-year low in 1994 as a round of privatisations ended, recovered to nearly \$4bn.

That gives Latin America a share of around 7.5 per cent of all global FDI in 1995, compared with some 23.5 per cent for the developing countries of east Asia and the Pacific.

However the figures for Asia are heavily influenced by China, which itself accounted for 16 per cent of all FDI in 1995, according to the World Bank estimates. Its share may be exaggerated by close to 40 per cent because of factors including "roundtripping" by Chinese investors through Hong Kong to take advantage of tax concessions.

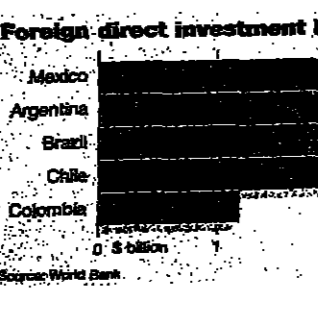
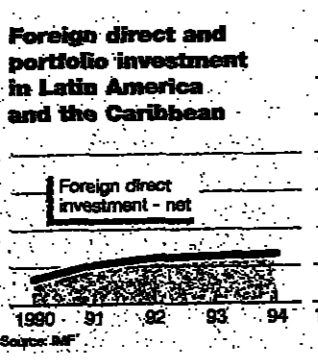
The nature of FDI in the two regions appears to be different too. In Latin America, up to now, a greater share of FDI has come from foreign acquisition of existing assets, for example through privatisations, while there has been more greenfield investment in Asia. Between 1986 and 1994, foreign direct investment through privatisation in Latin America amounted to a healthy \$14bn.

Partly due to the type of assets that have been privatised, more FDI in Latin America has gone into infrastructural areas of the region's economies, such as telephones and energy, and less into manufacturing industries than in Asia.

The nature of this investment raises a number of questions for Latin America. One is what will happen to FDI once privatisation ceases. Up to now, when one country has slackened the pace, another has tended to accelerate, and while in Brazil scope for further privatisation is large, this source of FDI will eventually dwindle.

The rise noted by the World Bank in export-oriented FDI in Mexico following the peso devaluation may suggest that direct investors have been deterred from investment in some Latin American countries by long-standing overvaluation of exchange rates. However the opening up across the region of mining to foreign investors - a sector in which Latin America's comparative advantage is strong - seems likely to be an important source of future foreign exchange.

One other important trend is the growing amount of FDI taking place within the region. Brazil, along with South Korea and China, is one of the top three developing countries in terms of outward FDI, while Chile's FDI outflow has risen rapidly, amounting to \$925m in 1994.



portfolio investment that have been moving into developing countries, the trend is being driven by considerations that are pushing investors to look overseas, and factors that are drawing them to Latin America and other developing countries.

Developments encouraging companies to expand abroad to achieve higher productivity include the globalisation of markets, new technology and changing patterns of production. The slow growth of most industrialised economies during the 1990s has also reinforced the perception that these are maturing markets, and that growth will be more rapid in the so-called emerging markets.

An important factor attracting foreign capital to Latin America, apart from privatisations, is the adoption of many governments of more market-oriented economic policies and less arbitrary macroeconomic management policies. These are increasing investor comfort and reducing perceptions of risk.

FDI's role as a proportion of Latin America's gross domestic product has been growing gradually. According to the World Bank, net FDI flows accounted for 0.7 per cent of gross regional product in 1970, about 0.8 per cent in 1980, 0.7 per cent again in 1990, whereas in most years of the 1990s it has been around 1.2 per cent or higher.

Last year the bank's preliminary estimates suggest total net flows declined - and Latin America's share of developing country FDI fell more sharply - in the aftermath of the Mexican crisis. According to the estimates net flows of foreign direct investment to the region fell last year to \$17.8bn from \$20.8bn the year before.

This decline was more than accounted for by Mexico where investment from foreign sources dropped to slightly more than \$4bn, just over half its 1994 level, although the peso devaluation helped to increase export-oriented FDI levels in Mexico.

By contrast, investment in Chile and Brazil grew, while

Infrastructural investment by Stephen Fidler

# Private cash is particular

### Some projects are more attractive to private sector partners than others

Latin America's infrastructure deficit is readily apparent to the visitor to the region in its overcrowded roads, power blackouts, poor telephones and ageing and inadequate water and sewerage systems. Mr Martin Chrishney of the Inter-American Development Bank says: "For every dollar of infrastructure stock per person in the US, there are 13 cents in Latin America and the Caribbean."

Losses of electricity in the region through theft and technical factors account for 16 per cent of total output. Water losses are about one-third of output against 10 per cent in industrialised countries.

Mr Chrishney estimates the region's stock of infrastructure is worth \$410bn, about 85 per cent of regional gross domestic product. Assuming economic growth of 3.5-5 per cent a year over the next decade, he calculates new infrastructure and maintenance spending in the region at between \$40bn and \$50bn a year.

The inadequacy of infrastructure is partly the result of pressure on public sector finances that intensified with the debt crisis of the 1980s. As in most parts of the world, the provision has for the most part been in state hands. As governments sought to resolve the tension between budget stringency and the need to finance infrastructure, they have increasingly turned to the private sector for help.

At the same time improved economic policy management and market oriented economic policies have meant the region is appealing once more to providers of private finance.

Given the conjunction of these factors, Mr Chrishney estimates the private sector can provide \$10bn to \$12.5bn a year over the next decade, 25 per cent of required investment.

"Of this amount," he told a conference last year, "debt is estimated at \$7.5bn to \$9.4bn based on a debt-to-equity ratio of three-to-one for most projects." Recent experience indicates about \$1.9bn of external debt financing has been made available annually, which means, he said, "there is a sizeable gap to be filled."

"The fundamental constraint is not equity but long term debt," says Mr Moeen Qureshi, a former World Bank senior vice president and prime minister of Pakistan. Mr Qureshi's Emerging Markets Corporation is putting together a Latin America infrastructure fund with a target size of \$1bn.

The Latin American Infrastructure Fund has the backing of two US financial heavyweights, AIG and GE Capital, which will commit \$150m each. It emulates an Asian Infrastructure Fund of \$1.08bn which is already operating.

The difference in approach between the two funds is instructive. Indicating that providers of debt continue to see higher risks in Latin America than they do in Asia, The Latin American fund will have a non-exclusive arrangement to co-operate with the IADB to provide extra comfort to lenders, as well as an alliance with the IADB's private sector arm, the IFC, and close relations with OPIC of the US to provide further guarantees. Arrangements such as these were not necessary with the Asian fund.

Mr Qureshi says the main challenge is not just to secure

finance from construction companies involved in the building of projects but "to attract long term investors, such as pension funds and insurance companies, into infrastructure finance".

Nonetheless there is a modestly-growing appetite for providing project debt among banks.

ABN Amro of the Netherlands is an example. It has been prominent in providing project finance for mining projects, such as Chile's Al Abra copper mining project, and the \$2bn Ocaena pipeline project from Colombia's two big new oil fields to the Caribbean port of Covenas. It is interested in mining, oil and gas, power and telecommunications projects.

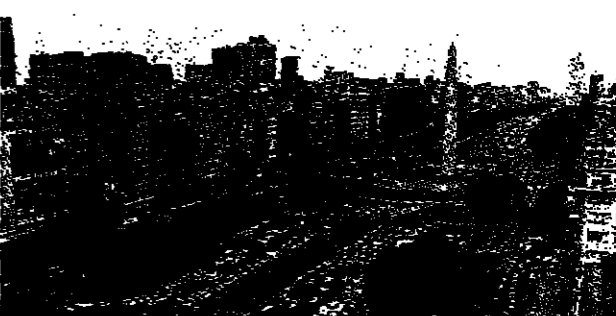
But, says Mr Floris Eckers, the regional manager for Latin America: "We have always been happy to avoid toll-road construction finance, and will

continue to be happy to avoid it in the future."

A number of projects present difficulties as targets for private sector finance. Toll roads, for example, often have "free" alternatives for road users - as was the case in Mexico. Water and sewerage systems are difficult because services with a multitude of users face greater uncertainty over future payments streams.

In these areas, as in others, a critical role will continue to be played by multilateral financial institutions, including the World Bank and International Finance Corporation (IFC), the IADB and IIC, and the Andean Development Fund, which has been breaking new ground in terms of financing structures.

The IFC, for example, played an important part in the bold handover of the Argentine capital's water and sewerage services to a private sector com-



A French company is pumping \$4bn into water supply in Buenos Aires

sortium led by Lyonnaise des Eaux de France and including Britain's Anglian Water, at the start of 1993.

Since it took over, the consortium has cut water bills for the 5m people of Buenos Aires dramatically, averted water shortages for the first time in 15 years, cut pollution discharges into the River Plate and increased access to potable water and sewerage.

Boldness can pay. Mexico City's more tentative attempts to use private sector water companies on a piecemeal basis has been hampered by

the lack of public finance. Lyonnaise des Eaux is active in both cities and so has a basis for comparison. Mr Jean-François Driz, Lyonnaise's representative in Mexico, says his company would much rather have gone to work in Mexico City with a comprehensive mandate to manage the entire water system. He adds: "We have no investment commitments in Mexico, whereas in Buenos Aires, where we were awarded a 30-year concession to run the water system, we are investing \$4bn to improve services."

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4 LATIN AMERICAN FINANCE AND INVESTMENT

Privatisations by Richard Lapper

# The pace will start to slow

Political opposition and a lack of easy sell-off targets will cut the rate of disposals

Privatisation is still high on the political agenda in Latin America after a flood of sales in the early 1990s, but the pace is beginning to slow down. Opposition from nationalists and trades unions is rearing its head in a number of countries. The acute fiscal pressures which have pushed many governments to sell off their assets quickly in the past are beginning to ease. And in the countries where privatisation has been most popular - such as Chile and Argentina - many of the most obvious and easiest sell-offs have been completed.

Basic industries have been spun off, leaving more complex areas like power, water supply, roads and airports still to be tackled. "We are moving into a more challenging phase where the privatisations are in the infrastructure sector and where the issues are more complex," explains Mr Vivek Talvaadkar, division manager of corporate finance services at the International Finance Corporation in Washington.

On the surface, recent political developments should augur well for more disposals. Last year, two of the region's most enthusiastic privatisers - President Carlos Menem of Argentina and President Alberto Fujimori of Peru - won landslide re-election victories.

Both countries pressed ahead with sell-off plans. During the fourth quarter Argentina produced significant deals, worth \$1.3bn. Proceeds included \$358m from a 51 per cent stake in Petroquímica Bahía Blanca, sold to a consortium led by Dow Chemical of the US, and \$390m from a shareholding in Edesur, the electricity distributor. During the same period the Peruvian government earned \$22m from the privatisation of 10 hotels, \$255m from shares in Banco Continental and \$524m from the sale of part of Edgel, the electricity gener-

ator. The disposal of shares in the cement company Cementos Norte Pacasmayo included a programme to tap demand from smaller retail investors, tempted to buy by a price discount and cheap loan finance.

Elsewhere, highlights included some \$739m of sales through Bolivia's capitalisation programme. Capitalisation is Bolivia's home-grown alternative to privatisation. Instead of straight sell-offs, investors inject fresh capital in return for 50 per cent controlling stakes in the companies, and management control. The remaining 50 per cent are to be distributed among all adult Bolivians through a private pension fund system.

Even so overall activity showed a significant decline last year, with Mexico completely absent from the scene as a result of the devaluation of December 1994 and subsequent economic difficulties. Proceeds from the continent as a whole fell to \$3.6bn, compared with \$6.3bn in 1994, \$7.4bn in 1993 and more than \$15bn in both 1991 and 1992, according to Privatisation International, a specialist publication.

This year activity should pick up, judging by the plans that have already been announced. Argentina intends to raise \$2.3bn, with the sale of its hydroelectric and nuclear electricity generating plants accounting for a big chunk of that total. Peru also has an ambitious schedule, that includes the flotation of its remaining 29 per cent holding in Telefonía, the telecommunications company in which Spain's Telefonía already holds a 35 per cent stake. The deal, which is scheduled for launch before the end of June, aims to raise some \$1.5bn, including at least \$1.25bn from international investors, and will be one of Latin America's biggest capital raising exercises on international equity markets since Argentina raised some \$3bn through its sale of Yacimientos Petrolíferos Fiscales (YPF) in 1993.

Brazil, where activity was relatively modest last year,



The ease with which telephone utilities could be privatised made them the subjects of many early sell-offs



Bolivians will eventually benefit from a private pension system

plans to sell some electricity distribution companies and banks. It is also looking to unload a big stake in its giant iron ore mining concern, Compañía Vale do Rio Doce (CVRD). Mexico's programme should revive with sales of ports, railways, electricity and petrochemical plants yielding between \$1m and \$2m.

There are already signs that some of these plans could be delayed. This is partly because political opposition to privatisation is rising. Peru's plans to sell stakes in Petroperu, the state oil concern, have provoked strike actions in the Talara oil producing region. In Mexico there is trade union opposition to the sale of electricity and petrochemical plants. In Argentina plans to

sell the Yacreta hydroelectric facility is generating opposition in the congress. Opposition deputies argue that public investments in the plant are now bearing fruit in the form of cheap electricity and that the sale will lead to increased power prices.

In Brazil critics of the privatisation of CVRD could try to block its sale on the grounds that the valuation methods could understate the company's worth. They are also fearful that the company's disposal will reduce national funds available for health, education, the environment and infrastructure, since the company is currently obliged to spend at least 8 per cent of its profits on social projects in the north and north-east of the country.

In addition governments are under less pressure to sell off assets to meet fiscal targets than they were at the beginning of the decade. Fiscal deficits have declined, Argentina's public accounts are in surplus, for example.

"In the early years many governments were fiscally handcuffed. They needed to get things off their books and raise revenues," says Mr Talvaadkar.

Many of the privatisations now being undertaken are by their very nature subject to delays and longer timetables. The governments most adept at privatisation have already disposed of the businesses that were easy to sell. They are now confronting the more complex challenges arising from the sale of infrastructure such as power, surface transport, roads, ports, and water supply. In many areas a whole new legal framework is needed.

In much of Latin America energy and water tariffs affect much broader groups of the population and are intrinsically far more sensitive than telephone rates. The economic pay-off for investors in telecommunications, the initial target of many of the privatisers, is generally achievable in a much shorter time frame than in the power industry, adding to the difficulties. "The overall point," says Mr Talvaadkar "is that these are the kind of deals which you cannot turn round quickly."

# Only Zedillo optimistic

Weak banks, big debts and low wages are checking recovery, reports Leslie Crawford



Source: Working group on trade

At the beginning of 1996 President Ernesto Zedillo officially declared Mexico's financial crisis to be over. The government had honoured all its foreign debt obligations, the severe recession of 1995 had bottomed out and, he predicted, the economy was poised to resume growth.

Mr Zedillo's optimism is not shared by economists, bankers or business leaders. Few believe the economy will achieve even the modest 3 per cent growth rate forecast by the government this year. Three main obstacles stand in the way of a sustained economic recovery: the collapse in real wages, the heavy burden of corporate debts and a banking sector which is too weak to resume lending to the private sector and thus act as a catalyst for growth.

The forced adjustment to the sudden loss of foreign capital flows in 1995 was achieved at the cost of the worst recession in 60 years. The economy contracted by 6.9 per cent as the government syphoned off domestic resources to repay \$41bn of foreign debt and close a current account deficit which reached \$29.4bn, or 9 per cent of gross domestic product, in 1994. Only the strong performance of exports - up 31 per cent - prevented a steeper drop in GDP. Economists at the consultancy GEA in Mexico City estimate the internal economy contracted by 15.6 per cent in 1995, with investment falling by nearly 30 per cent.

Most economists agree that what little growth Mexico is likely to see in 1996 will come from the export sector, which accounts for more than 25 per cent of GDP and is forecast to grow by another 13 per cent this year.

The internal economy will remain in the doldrums because of high real interest rates, the scarcity of credit and the poverty of Mexicans. Family incomes fell by more than 10 per cent last year, and are likely to drop by a further 10-15 per cent in 1996 as the government imposes wage

restraint with the aim of curtailing inflation.

"The savage fall in real wages is not consistent with a solid economic recovery," says Mr Rogelio Ramirez De la O, an economist with Ecanal consultants. Shrinking disposable incomes will continue to depress domestic consumption and without a recovery in sales the problems of Mexico's heavily-indebted corporate sector are likely to worsen.

Falling real wages also worry economists because of

the attendant risk of greater social unrest. "The economy remains vulnerable to political shocks," says Mr Ramirez. The exchange rate, now in free float, is particularly sensitive to sudden changes in investor sentiment. Bumpy financial markets would derail central bank plans to lower inflation to 20.5 per cent in 1996 from 52 per cent last year.

Foreign investors are worried about how the ruling Institutional Revolutionary Party (PRI) will fare in congressional elections in mid-1997. Unless the government can engineer a fast recovery it is likely to do badly. President Zedillo's government is therefore under intense pressure to jump-start the economy by coming to the rescue of ailing corporations.

The magnitude of the problem is difficult to quantify because the real level of bad debts and de facto corporate defaults have not been fully acknowledged by Mexican banks or the government. Mr José Madariaga, president of

the Mexican Bankers Association, estimates past-due loans rose to about \$18bn at the end of December, or 18.3 per cent of the banking system's total loans, compared with 7.3 per cent a year before.

Banking analysts believe the real level of non-performing loans is closer to 35 per cent, of which less than half are recoverable.


"Many Mexican enterprises are insolvent at their current debt levels, but could become solvent if creditors decide to reduce the value of the debt," says Mr Alfredo Thomas at JP Morgan in Mexico City. "What is missing most of all are market mechanisms for extinguishing debt."

So far Mexican banks have resisted writing off debt because of the cost to their shaky balance sheets. Corporate debtors for their part have been reluctant to sell assets or accept a dilution of ownership in order to raise capital to repay their debts. The government, meanwhile, is resisting pressure to bail out the private sector because the fiscal cost of doing so would undermine this year's carefully balanced budget.

Mr Mauricio González at GEA believes the government could afford to run a fiscal deficit of no more than 2 per cent this year and channel public funds to debt forgiveness programmes. He thinks Mexican banks and corporations are too weak to shoulder the cost of debt write-offs alone.

"Unless debt relief plans are put into place urgently, corporations will continue to struggle with unpayable loans, there will be no resources for new investment, and Mexico will be trapped in a protracted recession," he says.

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6 LATIN AMERICAN FINANCE AND INVESTMENT

# Stagnation hits island economy

New government policies aim to break the deadlock, writes Canute James

"Why should I go to the trouble of expanding the business," one of Jamaica's leading entrepreneurs asks, "I can put the money in the bank and earn 25 per cent interest. Or I can buy government paper and earn 50 per cent. There is no guaranteed income from going on with a business financed at 50 per cent. Inflation is killing us."

The Jamaican government - somewhat belatedly according to its detractors - is moving to create a calmer economic climate. It hopes this will ease the mounting concerns of local and foreign business. Amid disappointment that its progressive deregulation of the economy over the past five years has not attracted more investments, and with the economy stagnating, the administration is pressing ahead with two new measures it hopes will improve results.

It is negotiating the terms of a social contract, (similar to Mexico's "pacto") with organised labour and business, which it hopes will stabilise an economy which was rocked last year by labour disputes, inflation and a weak currency.

Economic planners are drafting the last paragraphs of an industrial policy intended to stimulate expansion and end a period of economic stagnation in the island of 2.5m people. When the social contract and the industrial policy are implemented, say government officials, conditions for local and foreign business will improve.

The government is expecting the new measures to provide specific targets for the exchange rate, money supply, the size of the fiscal surplus and overall economic growth, says Mr Percival Patterson, the prime minister. "We anticipate complementary action on the part of both workers' unions and their employers," he says.

Successful implementation of the social contract and the industrial policy will boost hopes for an end to several

years of indifferent performance. For the moment the outlook for the economy remains uncertain. Government planners say preliminary figures suggest that gross domestic product rose less than 1 per cent last year, about the same as in 1994.

The government remains preoccupied with stabilising the exchange rate and curbing inflation. After slipping by 16.5 per cent since July, the Jamaican dollar has remained stable. Inflation last year was 24 per cent against 35 per cent in 1994 and 23 per cent in 1993.

A series of wage-related strikes which affected all the island's bauxite refineries depressed ore output by 6.2 per cent to 10.9m tonnes. Stronger prices for bauxite and alumina boosted refining companies' earnings by 15 per cent, but government officials say the rise would have been

expected this year. Hoteliers report an increase in occupancy as low temperatures bring North Americans south.

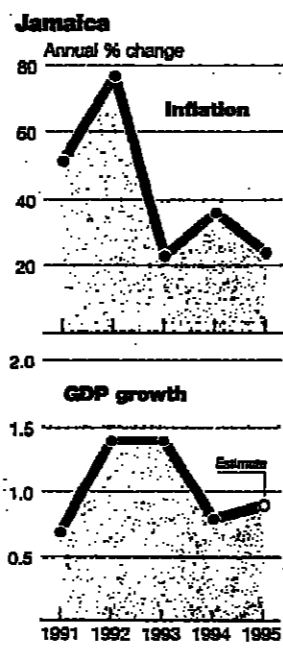
Prospects for the economy hinge heavily on the success or failure of the government's commitment to improving industrial relations. Last year's strikes were partly caused by the size of the wage increases which unions were asking for.

Mr Omar Davies, the finance minister, argues that demands by unions for hikes of over 100 per cent were contributing to inflationary pressures. Union leaders counter by pointing to the inflation rate, saying this forced them to make seemingly large claims to guarantee meaningful wages.

The government considers it a positive development that Jamaica has ceased to be a borrowing member of the International Monetary Fund. Foreign reserves now provide 13 weeks of import cover, and are enough for further intervention to stabilise the currency, say bankers. This has had some negative implications for servicing the \$3.5bn foreign debt. Bilateral creditors at the Paris Club are owed 47 per cent of this, but Jamaica can no longer approach them for new payment schedules. "When a country ends its borrowing from the IMF, it is a sign of balance of payments strength," says Mr Davies. "It is assumed that the country no longer needs rescheduling."

Tourism has fared better than most other sectors. Visitor arrivals increased by an estimated 4 per cent in 1995, and continued growth is

Patterson proposes new targets



Sources: Inter-American Development Bank, Planning Institute of Jamaica



JAMAICA

bigger were it not for strikes.

Poor weather has compounded the problems of export agriculture. The sugar harvest yielded less than expected. The need to meet commitments in Europe and the US meant that sugar had to be imported for the domestic market. The banana industry, its preferential access to the EU under threat as a result of US complaints about discrimination against Latin American producers, is not meeting its European quota.

Tourism has fared better than most other sectors. Visitor arrivals increased by an estimated 4 per cent in 1995, and continued growth is



Patterson proposes new targets

# US embargo may stall foreign cash

The feud with the US will slow the country's progress, reports Pascal Fletcher

Cuba's economic planners, heartened by recent signs of improvement in the recession-hit economy, see 1996 as a year in which to consolidate. But prospects for a fast recovery are uncertain following the approval of new US laws tightening Washington's longstanding trade embargo against the island.

The US legislation, introduced on March 12 in reprisal for Cuba's shooting down of two US planes, is clearly aimed at obstructing foreign investment in the island. It casts a cloud over Cuban plans to seek stronger economic growth through continuing reforms and injections of foreign capital.

Foreign investment on the island has so far been relatively modest. The government reported 212 investment deals up until May 31, 1995, involving \$2.1bn of agreed capital. But one independent estimate puts total funds actually committed or delivered since 1990 at only around \$700m.

Nevertheless Cuba's opening to foreign capital, while controlled and limited, has been an important part of an economic reform process that began in earnest in late 1993.

The government introduced new legislation in September 1995 which codified foreign investment guarantees and opportunities but maintained a case-by-case approval process. Most analysts believe the new US embargo legislation may at least have a temporary "chill" effect on foreign investment in Cuba.

It remains to be seen whether the US move, which is fiercely opposed by trading and investment partners of Cuba like Canada, the European Union (EU) and Mexico, will threaten the Cuban government's target for 1996 of 5 per cent growth in gross domestic product (GDP).

The government had been upbeat about the chances of emerging from the recent severe recession triggered by the collapse of trade and aid ties with the former Soviet Union. Officials said the econ-



The government hopes that foreign investment and tourism revenues will support the country's climb back from a deep recession

omy had reversed its declining trend in 1994, when it registered GDP growth of 0.7 per cent, strengthening to 2.5 per cent in 1995.

But these figures should be measured against the depth of the recession in Cuba between 1989 and 1993, during which GDP fell by more than 34 per cent. Some foreign economists predict the Cuban economy will need to grow consistently for 10 years to recover its previous 1989 levels.

Cuba is pinning its hopes for sustained economic recovery in 1996 on a better performance from the fast-growing tourist sector and on the recovery of the sugar industry, one of the areas worst hit by the disappearance of the Soviet bloc. Both these sectors have received injections of foreign investment.

Cuban officials have expressed confidence that the 1995/96 sugar crop will achieve a 4.5m tonne target. This would represent an increase of



CUBA

more than 1m tonnes from last year's crop of 3.3m tonnes, the lowest Cuban sugar harvest in more than 50 years.

The government is seeking a 50 per cent increase in net earnings from tourism, which had been producing around a third of annual gross income. Earnings in 1995 were around \$1bn, up from \$850m in 1994 and four times the 1990 level of \$243m.

The authorities are also hoping to improve on 1995 advances reported in nickel mining - the result of mostly Canadian investment - production of vegetables, citrus, tobacco, steel, cement and fertilisers, domestic crude oil liftings, fisheries and electricity generation.

Cuban officials say the island desperately needs to generate more hard-currency

income to overcome one major bottleneck - lack of access to sources of external financing, especially of the medium and long-term kind.

Obstacles to longer-term finance are the US's hostility to Cuba, which blocks its membership of multi-national bodies like the International Monetary Fund or the World Bank, and Cuba's outstanding hard currency debt, which stood at a total of \$9.1bn at the end of 1994.

Cuba's central bank last year reopened what it called "informal contacts" with its main creditors - among them Japan, Spain, France, Canada and Britain - presenting them with a report on Cuba's economy compiled using IMF guidelines.

The report showed an improvement in Cuba's balance of payments current account from 1993 to 1994, including a reduction of the deficit on the current account balance to \$81.3m from \$371.6m. The trade deficit was

shown as falling from \$900m in 1993 to \$642m in 1994. Cuban economists report the trade deficit in 1995 was under \$600m. In the 1996 economic plan, exports are expected to grow by 20 per cent while imports are forecast to rise by 15 per cent.

Despite the latest US squeeze, Cuban authorities insist they will press ahead with financial reforms which have already sharply reduced the budget deficit, cut government subsidies, reined in excess Cuban peso liquidity and helped to strengthen the peso's value against the US dollar.

They are also implementing a programme to moderate the banking sector and are introducing a range of taxes that will initially focus on the growing hard-currency area of the economy, foreign businesses and a fledgling private sector formed by more than 200,000 self-employed workers, including restaurateurs and artisans.

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# Latin tiger roars ahead of rivals

Chile is emulating the performance of its Asian mentors, reports Imogen Mark

Chile achieved a record last year, when GDP growth, at 8.4 per cent, inched ahead of inflation of 8.3 per cent. It was the first time in well over two decades that inflation has fallen so low without being the product of a fierce recession.

The government, with its eye on the achievements of the south-east Asian "tiger" economies, aims to cut the figure to a steady 4 to 5 per cent by the end of the decade, with a target this year of 6.5 per cent.

In some ways Chile resembles Thailand or South Korea more than its Latin American neighbours. It has a high domestic savings rate, for example, 27 per cent of GDP last year, which helped it weather the storm after foreign capital inflows fell in other countries in the region in the wake of the Mexican crisis.

The central bank is convinced that its restrictions on capital inflows, though unpopular with Chilean financial institutions, helped prevent violent swings in stock market prices in 1995. So foreign portfolio investment, for example, will remain limited to authorised investment companies, with a one-year lock-in period and a 35 per cent capital gains tax. Direct foreign investors lost none of their enthusiasm for Chile however, and invested a record \$3bn during the year.

Domestic interest rates rose at the end of last year and will probably stay high until at least the second half of 1996. The credit squeeze is meant to slow a consumer boom which took off in 1995, fuelled by easier access to consumer credit. So far there are no signs that the clampdown is harming investment.

High interest rates are partly to blame for the stock market's poor performance. It fell in real terms during 1995, and the private pension funds, which with \$25bn under management are big investors, showed a negative return for the first time in their 14-year history.

The stock market was hit by several factors too. It is dominated by the former state-owned electricity and telecommunications companies, which account for two-thirds of the \$72bn market capitalisation.



Sea harvest in southern Chile: salmon farming has overtaken fishmeal as the fishing industry's biggest exports earner

Both suffered from local uncertainties. The shares of several companies in both sectors trade on Wall Street in the form of American Depositary Receipts, where foreign shareholders' nervousness contributed to price volatility.

Telecom stocks, for example, fell last year as companies cut prices to the bone, trying to win market share in a newly deregulated long-distance market. But this year they seem to

## CHILE

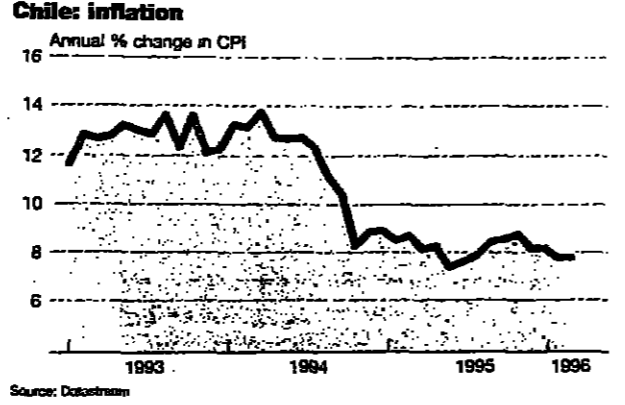
be re-thinking their strategies and going for co-operation rather than confrontation in areas such as mobile telephony. Tariffs have also risen substantially this year, which will help earnings recovery.

Electricity stocks were hurt by the uncertainties surrounding the impact of the arrival, planned for 1997, of natural gas. But the prospect of an electricity glut and a price war now seems to have faded.

Other ADR companies which have big investments in Argentina were affected by the recession there. Nevertheless, the Argentine subsidiaries of the Chilean electricity companies turned in good results, and the companies are expanding in the region with Brazil in their sights as an important market for 1996.

Companies in the forestry sector had record earnings from the high wood pulp prices in the first half of 1995. The forestry sector is one of Chile's big export earners, accounting for \$2bn in sales last year. The sector is set to grow strongly over the next decade as plantings made in the 1970s mature.

Fishing is another important export sector, worth \$1.8bn last year. Salmon farming, established only a decade ago, has already overtaken fishmeal as the industry's main export, along with table fish. Fresh fruit exports bring in another \$1bn in income a year.



# Politics just a sideshow

Sarita Kendall profiles an economy unfazed by the president's problems

The effect of the political crisis on the economy is becoming a big domestic issue. But for foreign investors and bankers an extra point on inflation rings more alarm bells than a president under siege.

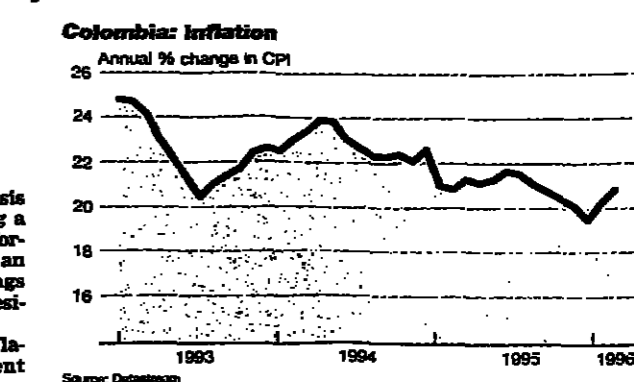
Targets of 17 per cent inflation and 4.5-4.9 per cent growth in 1996 now appear unattainable. Independent economists are forecasting rates of 19 per cent and 3.8-4.3 per cent instead. Inflation for the first two months of the year reached 6.6 per cent, compared with 5.4 per cent in the same period of 1995, while the industrialists' association (ANDI) estimates that manufacturing production was down by 2-3 per cent in January.

"The fundamentals of the economy haven't really changed," says a banking source in Bogota. "It's not clear that the political situation will affect long term creditworthiness." This view coincides with the government thesis that even the US's decertification of Colombia's anti-drug efforts will have marginal economic consequences.

The national business organisations calling on President Ernesto Samper to step down, at the very least temporarily, are hardening their position. They want Mr Samper out of the way while Congress investigates his alleged involvement in the use of drugs money to fund his 1994 election campaign. Most consider that only Mr Samper's resignation will restore confidence in the government. A recent survey by the economic think-tank Fedesarrollo showed that businessmen consider that economic and political conditions for investment are at their lowest level for six years.

Mr German Holguin, president of a powerful business grouping in the Cali area, has proposed a private sector shut-down as a last resort if Mr Samper cannot be persuaded to resign.

Mr Holguin said that the verdict of a Congress whose credibility is tarnished by the



reliance of many of its members on election funds from drug traffickers, will not resolve the crisis. Trade union leaders responded to the idea of a strike by saying that workers would take over industrial plants to prevent a shut-down from taking place.

Decertification by the US has few immediate effects, apart from the loss of Exim-bank credits and a small amount of bilateral assistance. Economic leaders are afraid that trade sanctions could fol-

low if relations between the US and Colombia deteriorate any further. The US accounts for more than a third of Colombia's foreign trade and even a small increase in tariffs would be disastrous for a number of products, including flower exports.

Colombia's trade and current account deficits will peak this year at \$3.7bn and \$5.6bn respectively. Most of the 1995 current account deficit is underpinned by foreign direct

investment. But in 1997, when the new pipeline linking the Cusiana fields to the coastal terminal comes into operation, oil exports are expected to jump to US\$3.6bn.

With US\$8.4bn of international reserves, the central bank can afford to intervene to shore up the peso. Although devaluation has accelerated in response to the events of the last eight months, analysts believe the directors of the central bank will do their utmost to avoid moving the exchange rate band.

Company results for 1995 published this month have been better than expected, though the combination of political uncertainty and high interest rates has kept the stock market very quiet.

Most of the legal problems associated with privatisation have now been ironed out. Following the successful sale of Ecopetrol's shares in Promigas through the stock market, the government plans to crank up the pace, selling off other Ecopetrol subsidiaries and Banco Popular in the near future.

The minister of finance, Mr Guillermo Perry, says that no dates have been set for the sale of state shares in the coal project at El Cerrejón and the Corromatosa nickel plant.

In a move to revitalise popular support the president has been travelling the country trying to focus attention on social policy issues. But with unemployment rising and loans from multilateral lending organisations likely to be delayed by negative votes by the US, this could backfire. A UN report recently highlighted the failure of Colombia's social programmes to combat poverty and violence, despite stable economic growth.



Samper: business is hostile

# Fallen star insists on austerity

A rising current account deficit is prompting tough action, writes Sally Bowen

After three years of electrifying growth, the Peruvian economy is experiencing a disappointing downturn. This has raised doubts over the sustainability of the programme and even the permanence of the economy and finance minister, Mr Jorge Camet.

January output plummeted over 4 per cent compared with the same month of 1995. Accumulated inflation for the first two months topped 2.8% making 1996's single-digit target almost certainly unattainable.

Other current indicators also paint a gloomy picture. Last year's trade gap topped \$2.12bn - and that with exports at an all-time high of \$5.57bn thanks to exceptionally buoyant international prices for minerals and fishmeal, which together account for more than 60 per cent of total exports.

The trade gap in turn pushed Peru's current account deficit into the red by a record

\$3.75bn, around 7.5% of GDP according to central bank calculations.

Accustomed to three years of uninterrupted good economic news (when GDP expanded an average of 8.4 per cent yearly) and the plaudits of multilateral organisations, Peruvians are asking themselves where they have gone wrong. After all, as one senior official in the economy ministry points out, "Our role has been reduced to sending a monthly spreadsheet to Washington. All we do is follow IMF directives."

Recent depressing figures may not be as bad as they first appear. January's GDP slump - and predictions of poor levels

of production until at least mid-year - is the consequence of exceptionally high growth in late 1994 and early 1995. A pre-electoral spending spree had temporarily relaxed the tight fiscal and monetary discipline characteristic of the Fujimori

## PERU

administration. Discipline was restored in the second half of 1995 when steps were also taken to cool the overheated economy. Mr Camet has pledged that austerity will remain a central pillar

of the programme. Output should thus improve in the second half, when comparative monthly growth rates last year were less exuberant. It is hoped inflation rates will fall back then.

Mr Camet promised in early March that the current account deficit "will be significantly cut back this year". The IMF, with whom Peru is currently trying to negotiate a second successive three-year extended fund facility, is likely to insist on further belt-tightening in the form of a higher primary surplus (probably around 1 per cent of GDP) and central government spending cuts.

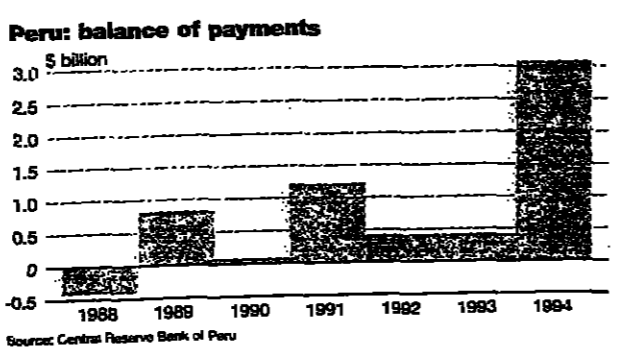
It has been a sharp reminder to the better-off Peruvians, the main beneficiaries of deregulation and liberalisation, that recent economic successes are founded on a still-unequal economy; and one which remains excessively vulnerable to raw material prices.

Around half of Peru's 23m inhabitants still live below the poverty line. Per capita income, despite improvements in the past three years, is still only back at the levels of 1988. 1996 promises to be a key year for the economic programme. It brings two important negotiations to reschedule substantial portions of Peru's \$23bn external debt. Talks with the Paris Club of official creditors are due in April, when Peru hopes to reduce its debt service obligations from a projected \$1bn to around \$400m a year.

Early in the second half Peru expects to close a Brady accord with its commercial banking creditors. Some \$10bn is involved and three standard types of Brady bonds will be offered. Prior to closure Peru will also buy back up to \$1.4bn of debt it is believed to have acquired on the secondary markets since 1994.

Even if these two negotiations are successful, Peru's debt burden and servicing obligations will remain unusually high.

"President Fujimori is on the horns of a dilemma," says Mr Augusto Alvarez, of the Lima-based Apoyo research organisation. "How to reconcile the austerity demanded by the economic programme with the huge and urgent need for expenditure on social programmes and poverty alleviation."



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